STEPHEN SANTOS

Full-Stack Developer

+639624994590

stephenriku.04@gmail.com

Pasig City, Metro Manila, Philippines

SUMMARY

Motivated Full Stack Developer with a hands-on experience specializing in Ruby on Rails. Demonstrated ability to build and maintain robust web applications, with a solid understanding of both front-end and back-end development. Known for strong analytical skills, attention to detail, and a proactive approach to problem-solving. Highly adaptable and eager to learn new programming languages and technologies to broaden skill set and contribute effectively to dynamic development teams.

EDUCATION

Pateros Technological College

Bachelor's of Science in Information Technology
2017-2021

SKILLS

Languages
- HTML
- CSS
- JavaScript

Libraries and Framework
- jQuery
- Bootstrap
- Ajax
- Ruby on Rails

Tools
- Git & Github/Gitlub
- Command Line
- Visual Studio Code
- Microsoft Office Tools

ABILITIES

- Strong organizational and time-management skills
- Exceptional communication and interpersonal skills
- Ability to work independently and as part of a team
- Detail-oriented and able to handle multiple tasks simultaneously
- Highly adaptable to changing environments and requirements
- Fast learner with the ability to quickly grasp new technologies and concepts

WORK EXPERIENCE

Chat Support Representative

Telrcom Solution Inc | Sept 2024 - Present
- Engaged in clear and effective communication to meet client requirements and needs.
- Successfully managed multiple clients, ensuring their diverse need were efficiently met.

Full-Stack Developer

Information Manager Inc | Dec 2022 - Apr 2024
- Design, develop, and maintain both front-end and back-end components of web applications and write and maintain unit tests, integration tests, and end-to-end tests.
- Participate in code reviews to ensure code quality and share best practices and work with cross-functional teams, including designers, product managers, and other developers, to deliver high-quality software.
- Create and maintain technical documentation for developed software and manage the deployment process of applications to production environments.
- Utilized agile methodology to efficiently progress the project. Employed Ruby on Rails as the primary framework, complemented by HTML, CSS, and JavaScript for development. Additionally, integrated jQuery, Bootstrap, and Ajax for enhanced functionality and responsiveness. Managed version control with Git and repositories on GitHub/GitLab, while using MySQL for database management.

Cloud Security Engineer

Trend Micro | May 2022 - Nov 2022
- Provide technical support and solutions to customers regarding cloud security issues and diagnose and resolve cloud security-related problems reported by customers.
- Maintain clear and effective communication with customers, ensuring they understand the resolution steps and status and assist customers in managing and mitigating cloud security incidents.
- Stay informed about Trend Micro's cloud security products and services to effectively support customers and create and maintain detailed documentation of customer interactions and resolutions.