# TIFFANY HALL

# Technical Product Owner | Full Stack Developer

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### **PROFESSIONAL SUMMARY**

Product Owner with 3+ years driving EdTech strategy + 15+ years educational leadership. Delivered ESSA Tier 1 literacy platform serving elementary schools nationwide. Expert at translating user needs into technical requirements that drive measurable outcomes.

#### PROFESSIONAL EXPERIENCE

#### SCHOLASTIC INC.

Remote

**Technical Product Owner** January 2025 - August 2025

- Rapid Leadership Impact: Assumed product leadership managing 2 development teams within first 30 days of role transition
- Strategic Product Vision: Drive product strategy and development for children's educational content and supplementary digital learning solutions across multiple development teams
- Dynamic Backlog Management: Managed product backlog adapting to changing market requirements and stakeholder feedback while maintaining development velocity
- Cross-Functional Leadership: Lead sprint planning, retrospectives, and communications using Agile/Scrum methodologies with educators, schools, and internal teams
- **Feature Orchestration**: Coordinate complex feature releases and integrations between content and access systems
- Stakeholder Excellence: Facilitate stakeholder management across diverse user groups including educators, administrators, and technical teams
- Key Product Achievement Knowledge Library Digital Teacher Hub
  - Multi-Team Leadership: Led multiple development teams delivering comprehensive K-5 literacy instruction platform
  - Rapid Release Coordination: Coordinated rapid feature releases across cross-functional development teams
  - Advanced Platform Delivery: Delivered standards-based content discovery platform with advanced search capabilities

 Nationwide Launch Success: Successfully launched large-scale educational platform supporting nationwide classroom implementation

## Full Stack Developer September 2022 - January 2025

- **User-Centric Development**: Delivered literacy tools used by thousands of K-3 students and teachers nationwide through scalable educational technology solutions
- **Technical Architecture**: Architected internal tools and platform enhancements using Python, machine learning technologies, and modern web frameworks
- **Innovation Leadership**: Built proof-of-concept applications for educational content analysis and assessment workflows
- **Platform Enhancement**: Enhanced existing platforms with real-time capabilities and interactive features
- Resilient Delivery: Successfully maintained critical educational platforms under challenging team conditions
- Key Product Achievement A2i Literacy Assessment Platform
  - Research-Backed Success: Achieved ESSA Tier 1 efficacy rating for platform serving elementary schools nationwide
  - Comprehensive Solution: Built full-stack literacy assessment and instructional planning application using Ruby on Rails, JavaScript, and React
  - Real-Time Innovation: Engineered solution supporting real-time teacher recommendations and student progress monitoring
  - Seamless Integration: Implemented responsive design and API integrations for optimal classroom workflow
  - Measurable Impact: Contributed to research-backed solutions improving student reading outcomes and teacher instructional effectiveness

## **TRIPLETEN**

Remote

Livestream Host & Technical Interviewer July 2023 - Present

- Community Leadership: Host 40+ live coding competition showcases for bootcamp students across Software Engineering, Data Science, Business Intelligence Analytics, Quality Assurance, and Cybersecurity programs
- **Product Storytelling**: Conduct post-presentation interviews highlighting student problem-solving approaches and technical growth
- **Content Production**: Manage live streaming production for technical demonstrations ranging 30-90+ minutes with consistent engagement

- **Program Management**: Deliver consistent monthly programming with videos averaging 200+ total views
- Interactive Facilitation: Host virtual "Backdoors and Breaches" cybersecurity simulation sessions and externship review sessions

## INDEPENDENT PRODUCT CONSULTANT & DEVELOPER

Denver, CO and Virtual

Product Consultant & Full Stack Developer March 2021 - Present

- Perfect Client Success: Maintained 100% client satisfaction rate through education-focused approach and reliable support with 100% on-time delivery
- Rapid Product Delivery: Delivered 2 full-stack web applications within 2-week timelines from consultation to deployment
- End-to-End Product Management: Completed comprehensive e-commerce implementation including custom photography, copywriting, and full platform setup within 1-month timeline
- Product Lifecycle Ownership: Manage full project lifecycle from consultation through deployment and training
- **User Experience Focus**: Create responsive, mobile-first designs optimized for user experience and business goals
- Client Empowerment: Develop training programs to empower clients with website management skills and reduce operational costs

#### LEARNING OVATIONS INC.

Remote

Full Stack Developer February 2022 - September 2022

- Acquisition Success: Contributed to technical foundation that led to successful acquisition by Scholastic Inc.
- **Startup Agility**: Served as second developer on two-person development team at educational technology startup
- **Scalable Architecture**: Built core API integrations and database architecture supporting scalable educational platforms
- **Cross-Functional Collaboration**: Collaborated with cross-functional teams in fast-paced startup environment
- Process Leadership: Demonstrated ownership mentality while establishing development processes and technical standards

### **DSST PUBLIC SCHOOLS**

Denver, Colorado

Special Education Administrator & EdTech Lead August 2015 - February 2022

- Team Leadership Excellence: Led team of 25+ education professionals including 9 special educators, 12 paraprofessionals, 3 social workers, and therapy staff
- **Compliance Mastery**: Achieved 100% IEP compliance with state and federal deadlines, securing full federal funding eligibility
- **Dramatic Improvement**: Increased students with disabilities re-enrollment from below 80% to 96% through innovative program development
- **Data-Driven Results**: Led special education supports resulting in 26% higher ACT Explore exam growth rate for students with IEPs (2.83) vs non-disabled peers (2.1)
- **Process Innovation**: Developed Comprehensive MTSS process increasing formal intervention rate from 20% to 67% for failing students
- Strategic Leadership: Served multiple leadership roles while representing school in district-level technology conversations

#### **EDUCATION & CERTIFICATIONS**

AWS Certified Cloud Practitioner | exp. 2027

Elementary Education K-6 Teacher - Colorado Licensed | exp. 2031

Special Education Generalist (5-21) - Colorado Licensed | exp. 2031

CTE Alternative Cooperative Education (ACE) (7-12) | exp. 2031

Scrum.org - Professional Scrum Master I | issued 2022

# **SKILLS**

- Product Management: Agile/Scrum Methodologies, Product Strategy, Backlog Prioritization, User Story Creation, Sprint Planning, Stakeholder Management, Cross-Functional Team Leadership
- Technical Skills: Ruby on Rails, JavaScript, React, Python, HTML5, CSS3, SQL, NextJS, REST APIs, AWS, Docker
- Educational Technology: Learning Management Systems, Content Management Systems, IEP Compliance, Universal Design for Learning, Assessment Platforms
- Languages: Spanish (B1 Intermediate)