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Riley March
Cairns, Qld

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Work Experience

RAMTEK Solutions - Owner/Operator Cairns, Qld (July 2020 – Present)

- Designed and created custom web applications and websites for local businesses
- Provided on site training to update and manage different online products
- Provided local support for a wide array of different products and services

Cairns Regional Council - Device Support Officer Cairns, Qld (April 2018 – June 2020)

- Primary role included building, deploying and maintaining desktop, hybrid and mobile devices with tools such as SCCM, AD, USMT and Airwatch
- Was involved in the Windows 7 to Windows 10 migration
- Spent 6 Months working on the service desk which greatly improved my customer service and communication skills

Respax – Full Stack / Devops Engineer Cairns, Qld (May 2017 – April 2018)

- Primary role included creating full stack tourism booking software
- Secondary role was integrating a continuous integration pipeline
- Performed system administration tasks such as creating and maintaining Dev, Staging and Live environments to ensure faster and quality deployment pipelines

Surf Lifesaving Queensland – Lifeguard Cairns, Qld (June 2012 – May 2017)

- Primary role included patrolling multiple beaches, lagoons and islands
 - Gained excellent communication skills by helping and dealing with the public
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Skills

- **Programming Languages:** Javascript, Python, Java, HTML, CSS
 - **Tools and Frameworks:** Node JS, Express, GraphQL, Angular, React, Bootstrap, Linux, Git, Docker, Jenkins, MongoDB, NGINX
 - **Other:** Skateboarding, Snowboarding, Penetration Testing, Electronics
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Education

James Cook University – Cairns Cairns, Qld (Jan. 2013 – June 2016)

- **B.S Information Technology**
- Major in Computing and Networking
- **Achieved a High Distinction for a yearlong project developing virtual reality games for the oculus rift and a augmented reality air hockey tabletop game**

Supporting and Troubleshooting Windows 10 Cert. (March 2019)

Referees

- **Jeremy Irving** Team Leader Customer Support **Cairns Regional Council** 0740443771
- **Steve Cullen** Operations Manager **ResPax** 0499112248