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Riley March

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Work Experience

Full Stack Developer - RAMTEK Solutions

Remote (Jul 2020 – Present)

Developed versatile SaaS solutions for local businesses, including a streamlined booking platform, an efficient timesheet management system, and a comprehensive rental management tool.

- Crafted and developed tailored web applications and websites for local businesses, catering to their unique needs.
- Delivered on-site training for updating and managing various online products effectively.
- Delivered versatile local support across a diverse range of products and services.

Desktop Support - Cairns Regional Council

Cairns, QLD (Apr 2018 – Jun 2020)

Initially employed in a service desk role for six months, then transitioned to desktop support, contributing to a Windows 7 to 10 migration project. Developed a custom audit tool that significantly accelerated the audit process during the migration.

- Primary responsibilities involved building, deploying, and maintaining a variety of desktop, hybrid, and mobile devices using tools such as SCCM, AD, USMT, and Airwatch.
- Participated in the migration from Windows 7 to Windows 10 operating systems.
- Enhanced customer service and communication skills through a six-month tenure on the service desk, addressing diverse client needs and concerns.

Full Stack Developer - Respax

Cairns, QLD (May 2017 – Apr 2018)

Developed tools and assisted in migrating a legacy Windows application to a cloud-based system. Conducted research and implemented containerization using Docker, while establishing a continuous integration pipeline.

- Primary responsibilities involved developing comprehensive full-stack tourism booking software solutions.
- Secondary responsibilities encompassed the integration of a continuous integration pipeline to streamline development processes.
- Executed system administration duties, including establishing and maintaining development, staging, and live environments to facilitate efficient and high-quality deployment pipelines.

Skills

- **Programming Languages:** Typescript/Javascript, Python, Java, PHP, HTML, CSS
- **Tools and Frameworks:** React, Angular JS, Node JS, Express, GraphQL, MongoDB, PostgreSQL, Git, Docker, Active Directory, Service Now, SCCM, ITIL.
- **Platforms:** Windows 10/11, Linux (Debian, CentOS, Kali, Parrot), Mac OS
- **Interests:** Mountain Biking, Skiing, Penetration Testing

Education

James Cook University – Cairns

Cairns, Qld (Jan 2013 – Jun 2016)

- B.S Information Technology - Major in Computing and Networking

Supporting and Troubleshooting Windows 10 Cert.

(Mar 2019)

Referees

Available Upon Request