# **Shobhit Rajain**

## COMPUTER INFO SYSTEMS SCHOLAR

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## **Highlights of Qualifications**

- Currently pursuing Computer Information Systems program at Holland College, gaining diverse technical knowledge and skills including:
  - Object-oriented programming languages such as Java
  - Web development technologies including HTML5 and CSS
  - Database management and structured query language (SQL)
  - Network communications and Internet protocols.
- Currently expanding skill set with courses in JavaScript, VMware, and mobile application development.
- Known for delivering exceptional customer service through efficient issue resolution and ensuring high satisfaction levels.
- Demonstrated ability in problem-solving by maintaining product quality, collaborating across departments, and resolving technical challenges effectively.
- Skilled in fostering effective teamwork and communication, ensuring seamless collaboration and information sharing.
- Adaptable and quick to learn, evident in transitioning between roles, managing diverse tasks, and readiness for remote work environments.

### **Experience**

## Walmart | Associate Sept 2023 – Present

- Provide exceptional customer service in a fast-paced retail environment.
- Collaborate across departments, utilizing software for efficient operations.
- Maintain cleanliness, safety, and quality standards.
- Proactively address issues, contributing to efficient order processing.

#### **Master Packaging | Press Assistant**

Dec 2021 - Sept 2023

- Maintained a safe work environment, ensuring cleanliness and safety protocols.
- Contributed to maintaining product quality and consistency during production runs.
- Assisted with equipment and reported issues, like troubleshooting and problem in IT support.
- Assisted in adhering to SOPs, paralleling the need for following technical standards.
- Supported productivity goals, reflecting an ability to meet targets effectively.

#### **Diebec Matrices | CAD Designer and Machine Operator**

Jan 2021 - Nov 2021

- Designed tools using AutoCAD and SolidWorks and optimizing layouts to minimize delays.
- Generated mechanical drawings and maintained manufacturing documentation for inventory.
- Operated CNC machines and waterjet equipment, ensuring precise production to designs.
- Analyzed manufacturing processes for quality enhancement and cost reduction.
- Collaborated on inventory documentation to facilitate efficient production.

## **Education**

# **Holland College, Computer Information Systems**

Sept 2023 - Present

Diploma, Computer Programmer Analyst

# Herzing College, Computer Aided Design and Drafting

Feb 2019 - Apr 2021

Post-Graduate Diploma

## **Skills & abilities**

ManagementJavaWindows OSProblem solvingHTML 5LinuxCommunicationOffice 365FlexibilityLeadershipCSSQuick learner

## References

Professional references available upon request