

Updating PI Software

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General

At the time of delivery of your product, **the contents of the software CD may no longer be up to date**. The PI Update Finder is a program which helps you find updates for your PI software. It identifies the PI software installed on your computer and compares it with the software available on the PI server. This comparison is made via the Internet. If more up-to-date software is available on the PI server, the PI Update Finder will offer you a download link which directs you to the relevant software.

This Technical Note describes how to use the PI Update Finder if the PC on which your PI software is installed is **not** connected to the Internet. For instructions on using the basic functions of the PI Update Finder, see the A000T0028 Technical Note.

Minimum System Requirements

- Operating systems: Microsoft Windows XP/Vista/7
- Browser: Windows Internet Explorer (from version 7) or Mozilla Firefox (from version 3)
- Internet connection on the PC where your software is installed or the possibility to exchange files with an Internet-connected PC

License Information

Software products that are provided by PI are subject to the General Software License Agreement of Physik Instrumente (PI) GmbH & Co. KG and may incorporate and/or make use of third-party software components.

For more information, please read the General Software License Agreement and the Third Party Software Note linked below.

[General Software License Agreement](#)

[Third Party Software Note](#)

Copyright Information

Windows® and Windows Internet Explorer® are registered trademarks of the Microsoft Corporation in the United States and other countries. Mozilla Firefox® is a registered trademark of the Mozilla Foundation.

Privacy Policy

The PI Update Finder will not transmit any confidential customer data to the PI server. Only the following data will be transmitted: software component and version, Internet browser, operating system and IP address.

Updating PCs with Internet Connection

Start the PI Update Finder and follow the on-screen instructions. For details, see the A000T0028 Technical Note.

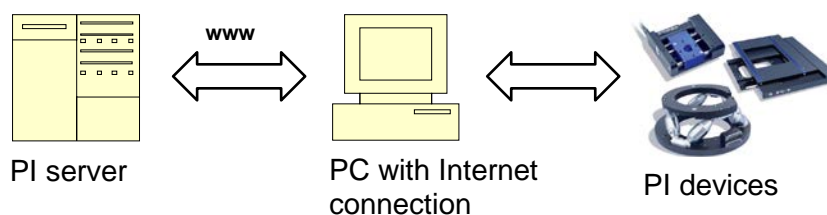


Figure 1: PC connects directly with PI server via Internet

Updating PCs without Internet Connection

Prerequisites

If the PC on which your PI software is installed is not connected to the Internet (e. g. a laboratory PC), you will have to exchange data with an Internet-connected PC. Use a portable data storage device (e.g. a USB stick) to transfer the data.

General

The PI Update Finder will identify the PI software installed on the PC that is not connected to the Internet. The software information collected by the PI Update Finder can be stored in an HTML file. The HTML file must be transferred to a PC with Internet connection. From there, updates can be

downloaded by opening the file in a web browser. The software updates can then be transferred to the PC without Internet connection.

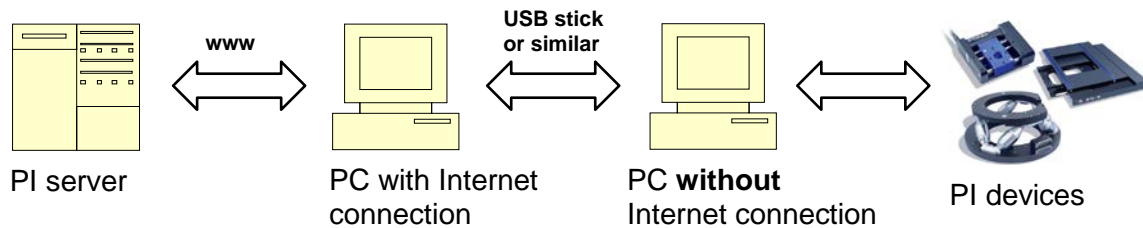


Figure 2: Data exchange using a USB stick or a similar portable data storage device

How to Proceed

1. Install the PI Update Finder on the PC without Internet connection. On your product CD, you can find the PI Update Finder installation program in the *SingleSetups* directory. Open the file *PIUpdateFinder_Setup.exe* and follow the instructions of the Installshield Wizard. After installing the PI software, you can find the PI Update Finder in the Windows Start Menu. Choose *Start > All Programs > PI*.
2. Start the PI Update Finder and, in the main window, click the *Use Offline Mode* button.

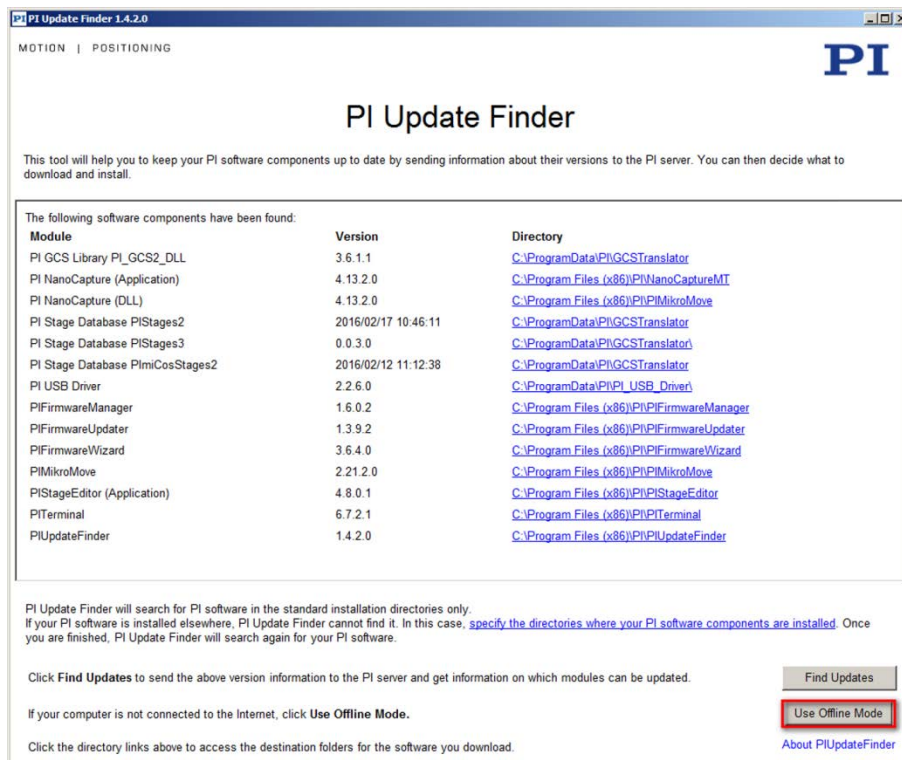


Figure 3: Main window of the PI Update Finder

3. Click the *Save Version Information* button to store an HTML file with software version information on your portable data storage device.

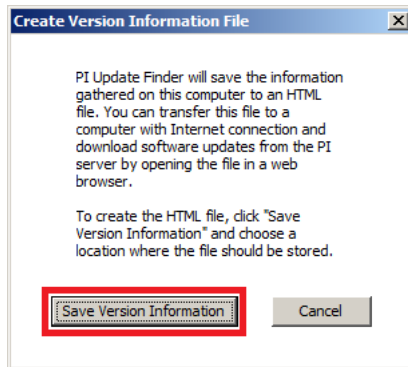


Figure 4: PI Update Finder: Create version information file

4. Transfer the HTML file to a computer with Internet connection.
5. Open the HTML file in a web browser.
6. Download your updates and store them on your portable data storage device.
7. Transfer the updates to the PC without Internet connection.
8. Install the updates.

Frequently Asked Questions

1. *Does the PI Update Finder transmit confidential data to the PI server?*
No. The PI Update Finder only transmits the following data to the PI server: software component and version, Internet browser, operating system and IP address.
2. *Where can I find the PI Update Finder?*
The PI Update Finder is included on the product CD of your controller. On the product CD, you can find the PI Update Finder installation program in the *SingleSetups* directory. Open the file *PIUpdateFinder_Setup.exe* and follow the instructions of the Installshield Wizard.
3. *Does the PI Update Finder change the software installed on my computer?*
The PI Update Finder consists of one exe file without a setup routine. When you start the PI Update Finder, no further software will be installed on your PC. However, when you install the software updates found by the PI Update Finder, this will change the PI software installed on your computer.
4. *My PI software is installed on a PC without Internet connection. How can I perform updates?*
The PI Update Finder allows you to create an HTML file with update information for the PI server. You can store this file on a portable data storage device (e.g. a USB stick) and transfer it to a PC with Internet connection. This way, you can use any Internet-connected PC to download the updates you need.
5. *How often should I check for updates?*
It is recommended that you use the PI Update Finder every few months to check if there are updates available for your PI software on the PI server.