

Dhanashri K. Vispute

Email: dkvispute18@gmail.com

Ph: +91 9423806024

OBJECTIVE

Challenging growth-oriented opportunities in progressive company where my skills are effectively utilized.

EDUCATION

Degree	Year of Passing	School/ College	Board / University	Percentage
Bachelor of Engineering	2016	Late. G.N. Sapkal COE, Nashik	Pune University	68%
Diploma In Computer Technology	2013	S.M.E.S Polytechnic Nashik	Maharashtra State Board	80.90%
S.S.C	2010	Rachana High School, Nashik	Maharashtra State Board	74.80%

TECHNICAL SKILLS

Sun Technologies	Java, JSP, Servlet.
Scripting	JavaScript, HTML, CSS, JSON.
Open Source Technologies	PHP.
Database	MsSQL, MySQL, Oracle.
Web Servers	Apache Tomcat Server.
Operating System	Win XP /7/8.1/10, Linux.

WORK EXPERIENCE

Name OF Company: Eclerx Service LTD.

Duration: January 2018 to November 2018.

Designation: Junior Analyst.

Process: DTS (Dispatcher Technician Support)

- My primary responsibility includes the below tasks:
 - To Identify Technicians queries and providing resolution on call.
 - Working with technicians to troubleshoot problems related to Data, Television, telephone and advising the solution.
 - Updating comments on customers account related to the changes that are made by dispatchers.

CERTIFICATION

- Java Certified from Techrel Institute, Pune.
- Web designing and development

SPECIFIC EXPERTISE

- Experience in Voice Process (semi technical) to resolve issues regarding the Services.
- Good Communication, Presentation and Interpersonal Skills

PERSONAL DETAILS

Full Name	Dhanashri Krushnachandra Vispute.
Date of Birth	18th May 1995
Sex	Female
Hobbies	Drawing, Playing Indoor games, Listening music, Watching movies.
Strength	Committed and Optimistic, Flexibility & adaptability, Creating Positive Work environment.
Marital Status	Unmarried.
Nationality	Indian
Languages Known	English, Hindi & Marathi.
Email	dkvispute18@gmail.com
Mobile No.	(+91) 9423806024.

EXTRA CURRICULAR ACTIVITIES:

- College level participation in Quiz Competition in 2014-2015.
- College level participation in Project Competition in 2015 - 2016.
- Participated in Networking and administrative workshop.
- Participated in Python Workshop.

DECLARATION:

I hereby declare that information given above is true and correct as per my knowledge.

Dhanashri K. Vispute