

RESUME

Name : Umme Iram Gayasoddin Quadri
Contact No. : 8237209850
E-mail Id : ummeiramgq@gmail.com
Branch : Computer Science
Avg. : 58.96%

Objective:

To find a place where my knowledge is explored in innovative projects to get new ideas and solutions. Also to secure a position where my hardwork, dedication and the ability to acquire new skills will be advantageous.

Educational Qualification :

Qualification	School/college	Board/University	Year of passing	Percentage
B.E	Cummins College of Engineering for women, Pune	Savitribai Phule Pune University (SPPU)	2016	58.96
Diploma(Computer Technology)	R.S.M Polytechnic, Nashik	MSBTE	2013	84.52
x th	Adarsh Secondary English Medium School, Nashik	SSC	2010	80.36

WORK EXPERIENCE:

1. Data Analyst at TRANSLANG WAYS SOLUTIONS PVT LTD (November 2016 – April 2017)

Designation: Data Analyst - English

Job Role: In Tanslangways I was involved in following job –

- Judging the content by using open source big data tool (UHRS Software), analyzing the data, and data labeling.
- Landing Page judging by following **Microsoft UHRS** guideline

**2. Customer Support Associate at AMAZON DEVELOPMENT CENTER, Pune
(May 2017 – January 2018)**

Designation: Customer Support Associate

Job Role: In Amazon I was involved in following job -

- Supporting customers via Chat medium & Email Medium.
- Answering customer queries over chat regarding package tracking, lost deliveries and website navigation
- Consistently improve customer satisfaction through expert resolution of issues and concern.

Project Work:

- **Diploma : Centralized Web enable PC Peripheral Isolated System**
- **Degree : Toll Automation System**

Personal details:

Date of Birth: 23/04/1993

Hobbies: Cooking and Listening Music

Languages known: English, Hindi and Marathi.

Address : 402, Husaini Towers, Near Ashoka Universal School, Pakhal Road, Nashik

Declaration:

I hereby declare that all the details furnished above are true to the best of my knowledge and belief.

Date:

Place:

Ummeiram Quadri