Name   : Maria Dani .M

Email ID   : danimicheal33@gmail.com

Contact No : +91 9585954929

PROFESSIONAL GOALS:

Dedicated and detail-oriented IT Support Engineer with 2 years of experience in Linux system administration and IT infrastructure support. Proficient in installation, configuration, and maintenance of Linux environments. Skilled in troubleshooting, remote administration, file system management, and network configuration. Passionate about optimizing IT infrastructure and ensuring system security.

WORKING EXPERIENCE:

Projects

- **Server Implementation (Octel Networks):** Successfully deployed and configured Dell PowerEdge R660 server along with Dell Unity storage for enhanced enterprise data management. Ensured optimal performance by setting up RAID configurations, storage provisioning, and system monitoring. Integrated the server with the existing network infrastructure, improving data availability and scalability.
- **Server Migration (Binary Systems):** Successfully managed the migration of Linux servers from CentOS to Ubuntu, ensuring seamless transition with minimal downtime. Configured and optimized system performance, security settings, and data integrity, improving overall efficiency.
- **Server Migration (Xaas Infotech):** Oversaw the migration of RHEL servers to the latest version, implementing advanced security configurations, performance tuning, and compatibility testing to ensure a stable and optimized environment.

IT Support EngineerOctel Networks | Bangalore, Karnataka-Feb 2025 – Present
Key Responsibilities:
- Windows Server management, installation, and troubleshooting.
- Assisted in troubleshooting and resolving Linux-based server issues.
- Monitored and maintained system logs and security updates.
- Configured and tested network protocols and firewalls.
- Provided first-level support for Linux server administration tasks.
- Gained hands-on experience with automation scripts for system maintenance.

Server Support EngineerBinary Systems | Mangalore, Karnataka-July 2024 – Jan 2025
Key Responsibilities:
- Reset and recover root passwords for Linux machines.
- Install, configure, and maintain various Linux distributions (Red Hat Enterprise Linux, SUSE Linux, CentOS).

- Manage Linux servers remotely using SSH and VNC Viewer.
- Configure and maintain file systems (ext2, ext3, ext4, xfs) and file servers (NFS, FTP).
- Set up and administer user accounts, groups, and permissions.
- Configure Logical Volume Manager (LVM) for disk management.
- Implement Access Control Lists (ACLs) for enhanced security.
- Assign IP addresses, subnet masks, and gateways for routers and hosts.
- Conduct remote Linux OS installations via Kickstart.
- Administer network services like NTP, SSH, SCP, and Telnet.
- Work with SELinux security configurations.
- Manage virtualization environments using VMware vSphere.

Server Support EngineerXaas Infotech | Mangalore, Karnataka-June 2023 – June 2024.

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- Work with SELinux security configurations.
- Manage virtualization environments using VMware vSphere.

EDUCATIONAL QUALIFICATION:

Bachelor of Engineering (B.E.)- Computer Science & EngineeringLoyola Institute of Technology & Science, Thovalai | 2022 | 7.65 CGPA

Higher Secondary Certificate (HSC)- Mercy Metric Higher Secondary School, Vallioor | 2018 | 65%

Secondary School Leaving Certificate (SSLC)- Mercy Metric Higher Secondary School, Vallioor | 2016 | 90%

CERTIFICATIONS:

- CompTIA **(LINUX +)** (COMP00102300300)

TECHNICAL SKILLS:

Active Directory : User and Group Management, Domain Services, Group Policy Configuration
Backup & Recovery : System backup solutions, Rsyncdows Server
Server Management : DNS, DHCP, NFS, FTP, Apache
Networking : IP Configuration, Subnetting, ACLs, SSH, SCP, Telnet
Datacenter Technologies : Virtualization (VMware vSphere)
Cloud Technologies : Basic knowledge of Amazon Web Services (AWS)

SOFT SKILLS:

- Problem-solving & troubleshooting
- Effective communication
- Team collaboration
- Time management
- Customer service

PERSONAL DETAILS:
Date of Birth : 08-01-2001

Gender : Male

Languages Known : English & Tamil

Permanent Address : 11/48, South St, Duraikudieruppu, Tirunelveli, Tamilnadu.627112.

DECLARATION:

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Place : Mangalore

Date :   **MARIA DANI M**