

Rinkesh Rahul Nedumaran

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Profile Summary

- A dynamic IT consultant with over 7 years of experience in Supply Chain Management (SCM) solutions, enterprise applications, and data governance across global clients in the Renewable Energy, Fashion, Food, and pharmaceutical industries. Proven expertise in implementing and configuring o9 Digital Brain and Prospecta MDO platforms, integrating both functional and technical perspectives to drive process optimization and data quality excellence.
- Certified in o9 SCM, o9 Technical Configuration, and Prospecta MDO (Explorer, Expert, Workflows, DAXE Rules, Specialist). Experienced in requirement gathering, workflow design, UI development, data validation, and UAT execution with a focus on business transformation and digital enablement. Recognized for mentoring new associates, leading KT sessions, and collaborating with cross-functional teams to deliver scalable and efficient enterprise solutions. Passionate about advancing in SCM consulting and contributing to large-scale transformation programs leveraging o9 and MDO platforms.

Professional Experience

Elfonze Technologies (May 2025 – Present)

Enterprise Application Specialist

- MDO Consultant for **one of India's largest pharmaceutical companies** and also for **a global leader in mining and infrastructure solutions**: Collaborated with business users to gather requirements and translate them into technical specifications. Design and configure workflows for data creation, approval, and maintenance. Implement data validation rules and quality checks, and monitor data quality KPIs using dashboards and reports. Perform data cleansing, deduplication, and enrichment to ensure accuracy and consistency.
- Initiated self-driven learning in Prospecta MDO, successfully completed multiple certifications including MDO Explorer, MDO Expert, Workflows, and DAXE Rules, to expand cross-platform capabilities and support future digital transformation initiatives.
- Actively contributing to SCM practice team development by leveraging prior project experience to conduct KT sessions and provide onboarding support for new associates. Focus areas include configuration best practices, UI design, covering both functional and technical aspects of the o9 supply chain platform.

Infosys Limited (July 2021 – May 2025)

Consultant

- o9 Configuration for **one of the Global leaders in Renewable Energy Industry**: I am responsible for understanding functional and technical specification of the Change Requests, clearly identify configuration requirements, develop the enhancements on o9 environment, and testing the configuration. Collaborated with the client to assess and redesign digital supply chain processes using the o9 supply chain tool, leading to significant improvements in operational efficiency and process optimization.
- o9 Configuration support and UAT support for **one of the Global Leader in Food Production**: Responsible for application development support and UAT, liaising with clients to address issues and implement additional requirements and creating test scenarios in line with user stories/business requirements being developed and executing the tests on the updated tenants and also documenting the necessary details of the tests results.
- o9 Configuration for **one of the Global leaders in Fashion Industry**: As an o9 Configuration SME, was responsible for understanding functional and technical specification, clearly identify configuration requirements, develop the configuration on o9 environment, creating test scenarios in line with user stories/business requirements being developed and executing the tests. Have also designed and developed UI reports, action buttons, procedures, active rules, implemented capabilities using IBPL and updated Python plugins to bridge the gap between o9 platform and business process.
- RFPs and RFQs: Contributed to multiple RFP and RFQ initiatives by gathering and analyzing business and technical data to support solution design and client engagement. Assisted in project management activities, created reports, and maintained client communication to ensure alignment and feedback integration. Played a key role in modifying and enhancing the o9 supply chain platform's user interface, resolving client-specific issues, streamlining workflows, and implementing process improvements. Worked extensively with data validation and configuration to ensure accuracy across deliverables, and responsible for preparing functional and technical documentation for o9 projects.

Tech Mahindra (Aug 2016 - Jul 2019)

Software Engineer

- Responsible for application packaging and deployment, utilizing silent installation techniques and setup capture methods using Wise Package Studio and App-V for cloud-based installations.

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- Analyze software packaging requests, assess feasibility, and develop customized software packages aligned with both global packaging standards and client-specific (**Global leader in Chemical Industry**) requirements.
- Ensured all packages were thoroughly tested across multiple operating systems (Windows 7, 8, and 10 – both 32-bit and 64-bit) to guarantee defect-free delivery and delivered 100% on-time package deployment while maintaining compliance with internal SLAs and client-specific standards.
- Was also an integral part of the User Acceptance Testing (UAT) team, where I facilitated end-users with the necessary support, documentation, and guidance to validate application functionality and performance across target environments. This included coordinating test scenarios, resolving issues, and ensuring alignment with business requirements.

Project Work / Internship Experience

Sales & Marketing Internship, Aditya Birla Health Insurance Ltd. (May 2020 - Jun 2020)

- Analyzed market trends and customer preferences, improving sales conversion rates by 15% through data-driven engagement strategies.

Project: Cooling of Air Using Acoustic Waves (Jan 2015 - May 2016)

- Developed a working model that used acoustic waves to cool air, transforming industrial noise into a practical cooling solution.

Certifications

o9 Platform Essentials_Using Dashboard & Basic Configuration	o9 Basics of Supply Chain
o9 Platform Technical Configuration - Level I	o9 Testing Strategy
o9 Platform Technical Configuration - Level II	o9 Tenant Extractor
Navigating o9's Integrated Business Planning Capabilities	Configuring Solutions using Config 2.0
o9 Platform Essentials_UI Navigation	o9 Platform Architecture
o9 Demand Planning-101 Series	o9 Architecture – Evolution of its Components
o9 Knowledge Masters in Demand Planning	o9 Architecture – Insights into Deployment & Integration Options
o9 Knowledge Masters in Supply Chain Management	o9 Platform Architecture – About Live Server
MDO Explorer	MDO Expert
MDO Workflows	MDO DAXE Rules
MDO Specialist	Six Sigma Green Belt (MSME- Government of India)
BY_Introduction to Cognitive Integrated Business Planning	BY_8659 Introduction to Cognitive Demand Planning
BY_8659 Cognitive Planning_Exploring the Architecture v2024.1	BY_8659 Cognitive Planning_Exploring the Key Technology Drivers v2024.1
BY_8651 Introduction to the Process Orchestration Service v2024.1	BY_8663 Introduction to Cognitive Merchandise Financial Planning

Academic Background

Degree	Institute	CGPA / %age	Year
MBA	National Institute of Technology, Tiruchirappalli	7.94	2019-2021
B. E. (Mechanical)	Prince Shri Venkateshwara Padmavathy Engineering College, Anna University	8.01	2012-2016

Extra-curricular Activities during academic years

- Class Representative, DoMS, NIT Trichy (2019–2021)
- Class Representative, Mechanical Engineering Department, PSVPEC (2012–2016)
- Active organizer in academic and professional events; recognized for team leadership and collaboration initiatives.