

# **Terms of Service**

## **1. Acceptance of Terms**

The utilization of the Inaya Poetic Threads website (hereinafter referred to as "the Site") and its services are contingent upon your assent to be bound by these Terms of Service, including any future amendments (collectively, the "Terms"). By accessing or using the Site, you acknowledge that you have read, understood, and agree to be bound by these Terms. If you do not agree to these Terms, you may not access or use the Site.

## **2. User Eligibility**

The Site is intended for use by individuals who can form legally binding contracts under applicable law. If you are under the age of majority in your jurisdiction, you may use the Site only with the involvement of a parent or guardian.

## **3. Intellectual Property Rights**

The Site and all content, including but not limited to text, software, photographs, graphics, illustrations, artwork, names, logos, trademarks, service marks, and other material contained herein (collectively, "Content") are protected under applicable copyright, trademark, and other proprietary rights laws. All Content is the property of Inaya Poetic Threads or its licensors. The compilation of all Content on this Site is the exclusive property of Inaya Poetic Threads and is protected by copyright and other intellectual property laws. Unauthorized use of the Content may violate copyright, trademark, and other laws. You must retain all copyright and other proprietary notices contained in the original Content on any copy you make of the Content. You may not sell or modify the Content or reproduce, display, publicly perform, distribute, or otherwise use the Content in any way for any public or commercial purpose without the respective organization's or entity's written consent.

## **4. User Conduct**

You agree not to use the Site or any Content for any unlawful purpose or in any way that might harm, damage, or disparage any other party. You also agree not to post any false, inaccurate, or misleading information or engage in any fraudulent or manipulative activity through the Site.

## **5. Product Descriptions and Pricing**

We endeavor to provide accurate and up-to-date information on the Site. However, we do not warrant that product descriptions, prices, or other content on the Site are accurate, complete, reliable, current, or error-free. In the event of an error, whether on the Site, in an email, or otherwise disclosed, Inaya Poetic Threads reserves the right to correct such error and revise your order accordingly (including charging the correct price) or to cancel the order and refund any amount charged. Your sole remedy in the event of such error is to cancel your order and obtain a refund.

## **6. Ordering and Availability**

To purchase products on the Site, you must follow the checkout process and provide the information requested. We reserve the right to refuse or cancel any order for any reason, including limitations on quantities available for purchase, inaccuracies, or errors in product or pricing information, or problems identified by our credit and fraud avoidance department.

## **7. Payment Terms**

Payment for products purchased on the Site can be made via PayPal, UPI, or international cards. By providing a credit card or other payment method accepted by Inaya Poetic Threads, you represent and warrant that you are authorized to use the payment method and authorize us to charge your payment method for the total amount of your purchase.

## **8. Shipping and Delivery**

Please refer to our Shipping Policy for detailed information regarding shipping methods, timelines, and costs. Inaya Poetic Threads is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

## **9. Returns and Refunds**

Our Returns and Refunds Policy, which is incorporated into these Terms, can be found in the footer of our website. Please review this policy carefully as it affects your rights and obligations regarding products purchased from the Site.

## **10. Warranty and Disclaimer**

Except as expressly provided to the contrary in a writing by Inaya Poetic Threads, the Site, the Content, and the products and services provided on or through the Site are provided on an "as is" and "as available" basis. Inaya Poetic Threads makes no representations or warranties of any kind, express or implied, as to the operation of the Site or the information, content, materials, products, or services included on or otherwise made available through the Site, including without limitation, any warranties of merchantability, fitness for a particular purpose, title, non-infringement, or quiet enjoyment, unless otherwise prohibited by applicable law.

## **11. Dispute Resolution**

Any dispute or claim relating in any way to your use of the Site, or to products or services sold or distributed by Inaya Poetic Threads, will be resolved through binding arbitration, rather than in court, except that you may assert claims in small claims court if your claims qualify. The Federal Arbitration Act and federal arbitration law apply to this agreement.

## **12. Changes to the Terms of Service**

We reserve the right, at our sole discretion, to change, modify, add, or remove portions of these Terms at any time without prior notification. Your continued use of the Site following the posting of changes will mean that you accept and agree to the changes. As such, we encourage you to check these Terms periodically for changes.

## **13. Miscellaneous**

You may not use any of our trademarks, service marks, or logos without our prior written consent. You may not frame or utilize framing techniques to enclose any trademark, logo, or other proprietary information (including images, text, page layout, or form) of Inaya Poetic Threads without express written consent. You may not use any meta tags or any other "hidden text" utilizing Inaya Poetic Threads's name or trademarks without the express written consent of Inaya Poetic Threads. Any unauthorized use terminates the permission or license granted by Inaya Poetic Threads.