



# Rio Armada

082-221-347-470 | [rioarmada03@gmail.com](mailto:rioarmada03@gmail.com) | Yogyakarta, DI Yogyakarta

Experienced professional with a background in Cashiering, Stand Attending, Food Vending, Customer Service, Network Technician, and Driver. Proficient in Google Workspace & Microsoft Office, with a basic understanding of HTML, CSS, PHP, Golang programming languages, and Computer Networking.

## PROFESSIONAL EXPERIENCE

<b>Network Technician Intern</b> Kominfo – Salatiga, Central Java	January 2020 – March 2020
<ul style="list-style-type: none"><li>Configured routers</li><li>Created and repaired fiber optic lines</li><li>Troubleshooted disrupted router networks</li><li>Created LAN cables to connect computers</li></ul>	
<b>Casual Cashier &amp; Retail</b> Saloka Theme Park – Semarang, Central Java	December 2020 – January 2021
<ul style="list-style-type: none"><li>Managed cash transactions with customers</li><li>Processed payments using POS systems</li><li>Issued receipts, refunds, and change</li></ul>	
<b>Casual Accessories Stand Attendant</b> Saloka Theme Park – Semarang, Central Java	January 2020 – January 2021
<ul style="list-style-type: none"><li>Assisted customers in selecting products</li><li>Maintained cleanliness and organization of the stand</li><li>Handled inventory and restocking of products</li></ul>	
<b>Casual Customer Service Representative</b> Saloka Theme Park – Semarang, Central Java	January 2020 – February 2021
<ul style="list-style-type: none"><li>Assisted customers with inquiries, requests, and complaints</li><li>Provided information about products, services, and promotions</li><li>Handled returns, exchanges, and refunds</li></ul>	
<b>Food Vendor</b> King Croissant Indonesia – Yogyakarta, DI Yogyakarta	February 2024 – April 2024
<ul style="list-style-type: none"><li>Prepared and sold food and beverages to customers</li><li>Handled cash transactions and maintained cleanliness of the food stand</li><li>Managed inventory and restocked supplies as needed</li></ul>	
<b>Driver</b> King Croissant Indonesia – Yogyakarta, DI Yogyakarta	April 2024 – May 2024
<ul style="list-style-type: none"><li>Purchased and delivered food stocks to stores</li><li>Transported and set up store tents</li></ul>	
<b>Parttime Online Customer Service Representative – Property and Building Interior/Exterior</b> Property99.idn – Yogyakarta, DI Yogyakarta	March 2024 – May 2024
<ul style="list-style-type: none"><li>Assisted customers in calculating the price of land area for construction or renovation</li><li>Recommended suitable building materials and designs</li><li>Acted as a mediator for messages from customers to architects</li><li>Scheduled meetings between the project team and customers</li><li>Maintained good communication with customers throughout the project</li></ul>	

## EDUCATION

<b>Computer network Engineering</b> SMK Telekomunikasi Tunas Harapan – Semarang, Central Java	2018 – 2021
<ul style="list-style-type: none"><li>Placed 2nd in class 11 &amp; 12</li><li>Served as an MC for a school gaming tournament event</li></ul>	

- Maintained a GPA of 3.92 to achieve Cum Laude honors
- Ranked in the top 3 in the Faculty event in the Business Ideas and Start-Up category
- Ranked in the top 7 in the category of best music video at the faculty event

## SERTIFIKASI

Certificate Of Appreciation – DSC	2022
<b>TOEIC Test (Skor 475)</b> – LEC	2021
Backend Basic Golang – MySkill	2023
Frontend CSS – MySkill	2023
Gelar Karya Mahasiswa – Amikom	2022
Network Technician Internship - Kominfo	2020

## KEMAMPUAN

<b>Hard-skill</b>	Microsoft Office, Figma, Google Colab, Google Workspace, Visual Studio, Able to make beverages such as (latte, tubruk, V60), bake cakes, Operate cashier machines, Use fiber optic tools, & Configure routers.
<b>Soft-skill</b>	Leadership qualities, decision-making skills, and good time management
<b>Bahasa Indonesia</b>	Expert
<b>Bahasa Inggris</b>	Intermediate