

# Rio Niadi Putra

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## PROFESSIONAL SUMMARY

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Former Business Application Consultant turned QA professional with a strong HRIS background. Completed a QA bootcamp focused on manual and automation testing, defect tracking, and test scenario creation. Experienced in functional validation, data migration, user training, and end-to-end QA workflows. Detail-oriented, adaptable, and committed to delivering high-quality products through testing and clear documentation.

## WORK EXPERIENCE

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### PT. INTIKOM BERLIAN MUSTIKA (SALIM GROUP)

**Jakarta, ID**

*Business Application Consultant – Support Division*

*Jul 2022 – Apr 2024*

- Consulted with clients on data conversion and training needs, ensuring smooth implementation and strong user engagement.
- Handled existing client issues by creating test scenarios in Excel and using SQL Management Studio to quickly fix problems, improving system reliability and user-satisfaction.
- Coordinated weekly feedback sessions with developers via Google Sheets to improve product functionality.
- Led personalized and group training sessions, increasing client efficiency with new systems.
- Performed manual testing on the system, analyzed results, recorded findings in test logs, and helped identify issues, successfully reducing ongoing bugs by 40% to improve overall quality.
- Performed end-to-end product implementations, including Alpha and Beta testing, ensuring early issue detection and client-ready deployment.

### PT. GRAHA TECHNOSOFT INFORMATIKA

**Jakarta, ID**

*Data Migration Consultant - Internship*

*Feb 2020 - Feb 2021*

- Managed data migration from legacy system user to Dealer Management System (DMS) that has been developed.
- Advised on data documentation and performed client data testing to improve accuracy.
- Collaborated with clients and management to gather and clarify data migration requirements, ensuring alignment with project goals and reducing errors.
- Executed data transfer and edited data content as directed by Project Leader, maintaining data integrity and supporting successful project delivery.

## EDUCATION

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### Universitas Bina Nusantara

**Jakarta, ID**

*Bachelor Degree / SI*

*September 2021*

- GPA 3.14

## CERTIFICATIONS & ACHIEVEMENT

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### Private Class: QA Effective Testing Strategies (Eduwork) | [CERTIFICATE](#)

- Learned and practiced QA methodologies, fundamentals testing techniques and Agile software development.
- Developed automation scripts using Katalon Studio and Cypress, applying BDD techniques to enhance test automation.
- Operated key testing tools including Postman for API testing, JMeter for performance testing, and SQL for database validation.

**Award of The Best Client Handling and Support (PT. INTIKOM BERLIAN MUSTIKA) | [ACHIEVEMENT](#)**

- Recognized for delivering excellent client handling and support by achieving a high Client Satisfaction Index across 10+ clients, while successfully maintaining strong, long-term client relationships.

## **SKILLS**

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### **Technical Skills:**

- Manual Testing : Test Case Scenario, Test Case
- Automation Testing : Katalon Studio, Cypress
- Tools : Github, Google Sheets, Ms. Office
- API Testing : Postman
- Database : SQL Server Management Studio(SSMS)