



RIO NIADI PUTRA

PROFILE

A versatile, hardworking individual, driven to meet or exceed a company's expectations to deliver high-quality services to deliver impactful solutions and drive business success. Additionally, proven track record in achievement of Best Client Handling and Support Award in previous organization. I am known for my strong analytical communication skill and assured the full functionality of all software applications in generating precise reports on a wide range of software and bugs.

WORK EXPERIENCE



PT. INTIKOM BERLIAN MUSTIKA

JULY 2022 - APRIL 2024

Business Application Consultant (HRIS)

- Consulting with clients on data conversion processes, and training requirements
- Performing product implementation and do Alpha and Beta Testing
- Developing training materials to help clients use new software products effectively
- Provide feedback to Application Developers to help improve product functionality
- Train clients on how to use assigned applications, providing one-on-one and group instruction as needed
- Quality check by performing product functional test after updates of the program
- Execute test cases (manual) and analyze results



PT. GRAHA TECHNOSOFT INFORMATIKA

FEBRUARI 2020 -

Internship Data Migration Consultant

FEBRUARI 2021

- Manage data migration from legacy system user to Dealer Management System (DMS) that has been developed.
- Meet with clients or management to understand data migration requirements and needs.
- Advice Project Manager of potential deviation.
- Administrating and advising data documentation requirement and performing data testing with the client.
- Moving the data and edit the data content as necessary as advised by Project Leader.

ACHIEVEMENT

- Award of The Best Client Handling and Support (2023-2024) at **PT. INTIKOM BERLIAN MUSTIKA**

SOFTWARE

- Microsoft Office
- Microsoft SQL Server Studio
- Data Validator Software

CONTACT

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📍 Jakarta, Indonesia

EDUCATION



2017 - 2021

BINUS UNIVERSITY

- Bachelor Degree of System Information



2014 - 2017

SMA GALATIA 3

- Social Science

SKILLS

- Excellent communication and interpersonal skills.
- Ability to work under intense pressure and stress.
- Able to multitask and handle multiple responsibilities.
- Self-motivated & able to work independently
- Able to work as a team player
- Open for feedback and for self-improvement
- Detail oriented and able to manage time.

LANGUAGES

- English (Intermediate)
- Indonesia (Native)