

Summary

A Computer Science engineer with 2+ years of experience as an Analyst working for customers around the world. Currently, a student, pursuing a course in Artificial Intelligence. Excellent at understanding customers' requirements, learning products details, and high work ethic. Received letters of Appreciation from the clients and a "Star of the Team" award from the employer for flawless work.

Skills

- Experience in dealing with customers from around the world.
- Good knowledge about Moblies/Laptops/Gaming Consoles.
- Microsoft Word
- Data Entry
- Passionate about the latest technologies.
- Worked in teams as well as solo.
- Report Building- Powerpoint and Visualization
- Advance Microsoft Excel
- Friendly and Reliable.
- Well Organized
- Communcation Written/Oral.

Experience

Data Analyst

Tata Consultancy Services (TCS) • Bangalore, Karnataka
04/2020 - 07/2021

- Attended customer requirement meetings, single handily managed more than 14 clients, delivering 30+ final products.
- Created presentations/reports on various domains such as technology, finance, HR, and many more. Developed 3 company performance reports and presentations for "Paypal CTO".
- Resolved customers' complaints and had the highest bug fixes record in the team.
- Worked in a high-stress and fast-paced environment and always met my deadlines with a happy customer.

Data Engineer

Tata Consultancy Services (TCS) • Bangalore, Karnataka
06/2019 - 04/2020

- Entered data both alphabetic as well as numeric onto the database, excel sheets, and ERP software(SAP) with more than 90% accuracy.
- Took part in developing customer agreement documents, producing more the 20+ agreements.
- Used MS Office daily, including Outlook, Word, and Excel. Devised several MS Excel macros to automate repetitive tasks.

Education

ARTIFICIAL INTELLIGENCE - SOFTWARE ENGINEERING TECHNOLOGY

Centennial College • Toronto, Ontario
01/2024

BACHELOR OF TECHNOLOGY - COMPUTER SCIENCE

Guru Nanak Dev University • Amritsar, Punjab
05/2019

Languages

- English - Highly proficient
- Hindi - Native speaker
- Punjabi - Native speaker

linkedin

<https://www.linkedin.com/in/ripudaman-naidu-72b361194/>