DNS(SEC) operations



Overview

These are operational considerations when running DNS services, in the context of DNSSEC. This is in addition to the usual DNS operations best practices.

DNSSEC makes DNS a much more dynamic system. It's not fire and forget anymore.

If you don't have good DNS operational practice, DNSSEC will make your life miserable.

DNS best practice

Use a hidden SOA architecture

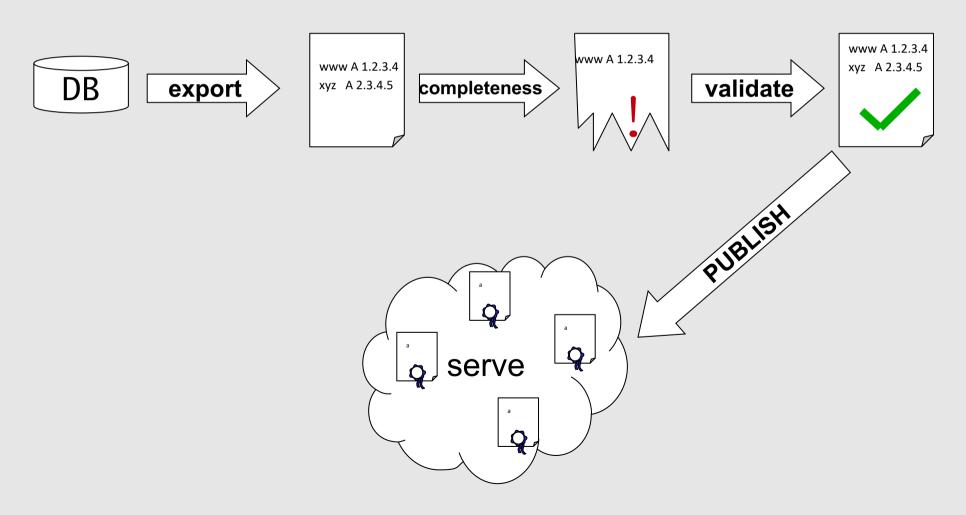
- Public facing servers should only be serving zones, not signing/creating/updating zone data
- Place servers in geographically/topologically distinct locations (RFC2182 probably still relevant)
- Different cities, countries, AS

Monitoring

- Monitor your servers (health, availability/reachability)
- Monitor your zones (SOA, serial, test records)
- Monitor your zone creation / publishing process

Zone production chain

Create, validate, publish



What's new with DNSSEC?

A number of things to watch out for:

- Authoritative server replication
 - Monitor serial number on all zones
 - If not identical, there is a problem
 - Risk of serving data signed with old key / expired sigs
- Time synchronization
 - NTP is mandatory!
 - If clock is wrong, validation can fail
 - Production of signatures with wrong date
- Signature expiration
 - Check that signatures aren't expired (or near to)
 - Have some "canary" records, but check entire zone occasionally

Possible problems

Wrong DS uploaded to parent zone, or

- Forgot to upload DS after KSK roll
 Old ZSK retired too early
- Some validating servers may still have records signed with old signatures.
 - They fetch DNSKEY RRset, old ZSK isn't part of it
 - No way to validate signature!
 - RRset marked bogus -> failure!

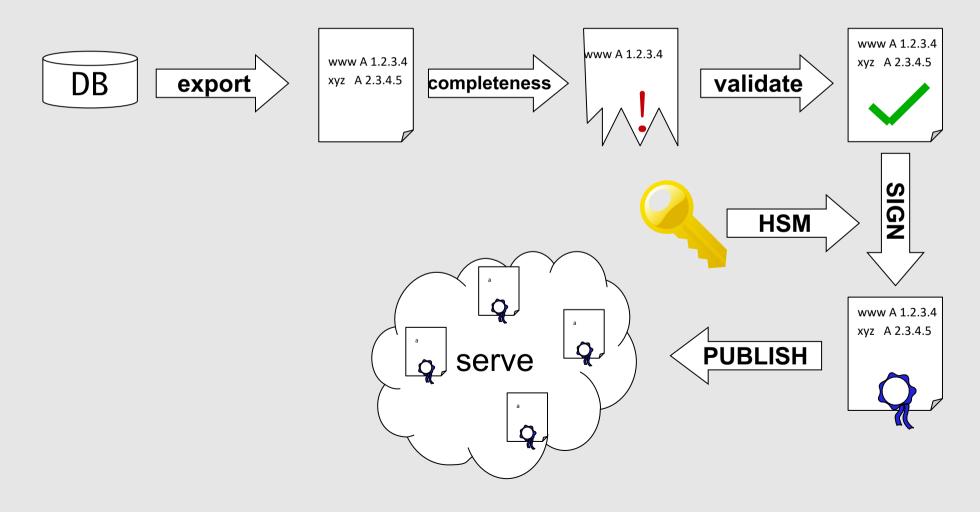
Possible problems (2)

Timing considerations

- Signature lifetime, TTL, zone refresh all have operational impact
 - Be careful with TTL ←→ signature lifetime interaction!
 - Parent zone TTL also matters (DS publish/retire)
- Signature lifetime... how long?
 - We'll cover this separately
 - What's the risk of too long signatures?

Zone production chain with DNSSEC

Create, validate, sign, validate, publish, monitor



Monitoring & validating

Use your existing NMS if you have one

- If not, deploy one (Nagios, Zabbix, ...)
 - Use the wonderful checksig plugin to verify signature expiration

https://github.com/ableyjoe/checksig.sh

We'll do a lab on this.

Validate your zone before publishing it

Try http://www.validns.net

Other things to consider

Transfer zones between registrars

Automatically update DS from child DNSKEY (RFC7344)

RRset size (too many / too large signatures)

Badly configured network infrastructure

DNS isn't just 512/udp

Remember to remove old ZSKs