

Rishabh Raj

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PROFILE

I am a fast learner with a strong passion for building a professional career in software development. I'm eager to explore opportunities where I can apply and grow my skills in a real-world setting. I believe gaining hands-on experience on an established platform will be the best way to unlock my potential and develop into a valuable contributor in the tech field.

While I may not have a formal degree, I've worked hard to develop the skills and qualifications mentioned in the previous job description. If given the chance, I'm confident in my ability to deliver high-quality work and continuously improve during my time with your team.

I have excellent communication skills, work well in collaborative environments, and am deeply committed to learning and growing. All I need is the opportunity to prove myself, and I will dedicate myself fully to the role.

EMPLOYMENT HISTORY

Mar 2024 — Present	<div>Engineer(Quality &amp; Development)   Client Technical Support</div> <div>Engineer, Pay3</div> <div>Bengaluru</div> <div><ul style="list-style-type: none"><li>Worked on Java and Spring Boot API development, focusing on efficient backend services.</li><li>Developed unit test cases for various modules to ensure code quality and robustness.</li><li>Worked with front-end technologies, including JavaScript, Next.js, and integrated Grafana for monitoring logs.</li><li>Involved in integrating Payment Gateways (PGs) for Pay3's clients, ensuring smooth transactions.</li><li>Optimized the payment flow, improving the process efficiency by 30%.</li><li>Conducted thorough end-to-end testing and debugging.</li><li>Developed automation scripts using JavaScript, Selenium, and Puppeteer.</li><li>Collaborated with development teams to improve product performance.</li><li>Provided technical assistance and resolved production issues.</li><li>Worked on frameworks like React.js and Next.js for testing and initiating the product.</li><li>Ensured the user experience remained smooth by suggesting use cases to make the UX more user-friendly.</li><li>Wrote test cases for periodical product testing.</li></ul></div>
Oct 2023 — Present	<div>Customer Technical Support, Pay3</div> <div>Bengaluru</div>
Jan 2023 — Aug 2023	<div>Operations Executive, Transweb Global Inc</div> <div><p>It was an IT desk Job.</p><p>1. Handled incoming and invited international customers on live chat and the website.</p><p>2. Managed and allocated paid projects to freelance tutors to get the work submitted within the available deadlines.</p><p>3. Worked on call and email follow-ups with new and existing customers for payment and tutors for pending work and new task allocation.</p><p>4. Took live decisions to ensure proper resolution on every case received.</p><p>5. Created and sent daily reports.</p><p>6. Attended team and individual meetings to discuss targets.</p></div>
Aug 2022 — Jan 2023	<div>Design and Development Intern, HappyLive.in</div> <div><p>Uttar Pradesh, India</p><p>Working as providing Designs for website.</p><p>Maintaining Website data for listing all the Architectures and their designs.</p><p>Optimizing SEO for Website to attract clients for us.</p><p>Ensuring the functionality of the admin panel for user and merchant logins.</p></div>

EDUCATION

Aug 2020 — Jul 2023	<div>Bachelor of Commerce</div> <div>P. G., Digvijay Nath P. G. College</div> <div>Gorakhpur</div>
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SKILLS	Java	Skillful	Node.js	Expert
	JavaScript	Skillful	ReactJS	Expert
	MongoDB	Skillful	Software Debugging	Expert
	Git	Skillful	Manual Testing	Expert
	Automation	Expert	Product Testing	Expert

Next.js

Expert

Express.js

Expert