



TEAM - MATRIX

WhatsApp Messenger, or simply WhatsApp, is an American freeware, cross-platform messaging and Voice over IP service owned by Facebook, Inc. It allows users to send text messages and voice messages, make voice and video calls, and share images, documents, user locations, and other media. WhatsApp is available on Windows, Mac, Android and IOS.

A user can perform various actions like –

WhatsApp Mobile -

1. **Send Message** – A user can send message to people from his contact or can reply an incoming message.
2. **Groups** – A user can join or create a group of people on WhatsApp in order to share the information to all the members of the group. A user can also do group video and voice calls also.
3. **Broadcast** – A user can create a broadcast in order to send the same message to multiple number of peoples at the same time.
4. **Status** – A user can upload status on WhatsApp by selecting the privacy level like showing the status to everyone in contact list, select people to whom you don't want to show or select people to whom you only wanted to show the status.
5. **Call** - A user can do voice as well as video call to any contact he want to.
6. **Request your account info** - WhatsApp allows you to request a ZIP file of your account information and settings. This doesn't include your messages though, only collecting your profile photo and whether you agreed to that Facebook data policy, group names, and the like.
7. **Export Chat** – WhatsApp lets you to export your chat with or without media to various applications like email etc.
8. **Activate two-step verification** - Two-step verification means dodgy types can't get away with accessing your account on a new phone, even if they have your SIM card.
9. **Add a contact to your home screen** - WhatsApp also lets you add contacts to your home screen — ideal for significant others and other frequently contacted people
10. **Disable read receipts** – With the help of this feature you can turn off or on your read receipts.
11. **Turn off the "last seen" feature** - With the help of this feature you can turn off your last seen so that no one can able to see you're last seen.
12. **Blocked contacts** – You can also block contacts on WhatsApp.
13. **Live location tracking** – With the help of this feature user can send this live location to his contacts.

14. Mute contacts or groups - User can mute the groups or contact so that the upcoming message from those did not disturb the user.

15. Star - A user can star the message in order see it any time in starred message button.

WhatsApp Web - A user can perform all the actions of WhatsApp mobile on WhatsApp Web except calling feature. In order to use WhatsApp web feature a user must have to scan the QR code from his phone.

WhatsApp Windows/Mac - A user can perform all the actions of WhatsApp mobile on WhatsApp Windows/Mac except the calling feature. A user cannot able to make voice as well as video calls on WhatsApp Windows/Mac.