

# COMP585 - User Survey

This survey seeks to understand users' interactions and experiences with Notion AI, the newly introduced artificial intelligence features on the popular productivity and note-taking application Notion. The collected data will only be used within the scope of the COMP585 - Intelligent Software Systems course at McGill. All data is anonymous. Your answers might be published in the scope of the course project. This is an opt-in survey and no questions are obligatory to answer. The survey will take about 10 minutes to complete.

\* Required

## Consent

1. I give consent that my provided data can be used as described above. \*

☐ Yes

☐ No

2. Please indicate the level of education you are currently pursuing

☐ Undergraduate student

☐ Post-graduate student in professional degree

☐ Post-graduate student in research degree

☐ Research assistant/intern at a laboratory

☐ Professor/ Post doc/ Full-time researcher

☐ Other

## General use of Notion

Note: This survey assumes that you are familiar with Notion AI.

3. How frequently do you use Notion for learning/research purposes?

- ☐ Daily
- ☐ Weekly
- ☐ Occasionally
- ☐ Never
- ☐ Other

4. For what purposes related to learning/research do you generally use Notion?

- ☐ Create and organize lecture notes and class summaries
- ☐ Plan and manage course projects, including tasks, deadlines, and progress tracking.
- ☐ Collaborate with peers for course projects
- ☐ Plan and manage research projects, including tasks, deadlines, and progress tracking.
- ☐ Collaborate with research colleagues for research projects or thesis work
- ☐ Maintain to-do lists and task lists to manage assignments, readings, and deadlines
- ☐ Other

5. Are you using Notion individually or collaboratively with a team or group of users?

If you only use Notion in a team, skip to section 6

- ☐ Individually
- ☐ In a team

Tasks using Notion AI

6. What features of Notion AI do you use most?

- ☐ Summarize existing content
- ☐ Brainstorm ideas
- ☐ Write a rough draft
- ☐ Fix spelling and grammar
- ☐ Translate content
- ☐ Other

7. On a scale of 1 to 5, how does Notion AI help improve your productivity?

1 - does not affect my productivity; 5 - greatly improves productivity

1	2	3	4	5
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8. Would you consider yourself dependent on Notion AI to complete your tasks?

- ☐ Yes
- ☐ No
- ☐ Maybe
- ☐ I don't know

## Frustrations

9. What problems, if any, have you faced while using Notion AI

- ☐ Generated content is inaccurate or irrelevant
- ☐ Quality of the generated content is not satisfactory
- ☐ Is not up to date with current events
- ☐ Performance and responsiveness issues
- ☐ Lacks functionality I need or am interested in
- ☐ Kills my creativity
- ☐ Limited number of free prompts
- ☐ Other

10. What are your concerns (if any) in using the intelligence capabilities of notion AI for day-to-day academic work?

- ☐ Apprehensive about the privacy aspects of using notionAI for your academic work: I feel that my research papers may end up being considered as plagiarism if I use notion AI to create research notes.
- ☐ Using notion AI may lead me to be unintentionally biased in the research/ academic work.
- ☐ I feel uncomfortable if the notion AI learns from my past notes and creates a profile/ virtual avatar for me.
- ☐ No concerns
- ☐ Other

## Goals

11. What is your main goal in using Notion AI?

- ☐ Enhancing my productivity (complete work faster, summarize key points, organize notes etc.)
- ☐ Improving the quality of my work (fix mistakes, edit voice and tone, use simpler language etc.)
- ☐ Seeking inspiration for ideas (brainstorming ideas)
- ☐ Performing tasks that are beyond my abilities (translating content)
- ☐ Other

12. What is your most important consideration with regard to the capabilities of Notion AI?

- ☐ Quality and accuracy of the generated content
- ☐ Level of creativity and novelty of generated content
- ☐ Performance and responsiveness
- ☐ Amount of available features
- ☐ Other

13. Would you like it if Notion AI could interface with external sources and give results from the internet?

- ☐ Yes
- ☐ No
- ☐ Maybe

14. Would you prefer to have a personalized experience while using Notion AI while ensuring that your data is locally stored and is anonymized before being used for on cloud training of ML models?

- ☐ Yes - I want personalised experience while ensuring isolation of my data.
- ☐ No - I do not want to divulge my data for a personalised experience.
- ☐ I care more about usability and features instead of data security and obfuscation.

## Team collaboration using Notion AI

Answer the following questions if you indicated that you use Notion AI while working in a group

15. How does Notion AI help you organize your tasks in a team?

- ☐ Summarize meeting notes into key points quickly
- ☐ Analyze meeting notes to generate next steps
- ☐ Generate creative ideas for projects
- ☐ Help to draft emails, reports and other writing
- ☐ Other

16. On a scale of 1 to 5, how much does Notion AI improve your productivity as a team?

1	2	3	4	5
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17. What problems, if any, have you faced while using Notion AI as a team?

- ☐ Educating team members about the capabilities of Notion AI
- ☐ Not enough options to enhance collaboration
- ☐ Over-reliance on AI features killing team creativity
- ☐ Other

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