**RISHABH CHOURASIA**

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**Profile Summary**

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Goal oriented professional having 4 years and 7 months of experience in development, production and application support.

* 4+ years of experience in Analysis, Troubleshooting, Reporting and Client facing roles.
* 4+ years of experience in handling complex applications, productions deployments, migrations and day to day issues.
* Proficient in writing Shell scripts, log investigation, automation, job scheduling and monitoring.
* Adept in writing, optimizing and debugging complex database queries and stored procedures.
* Proven skills in process improvement and documentation.

**Skills**

Primary : **UNIX, Shell scripting, SQL, PLSQL**, Debugging, troubleshooting and Reporting

Secondary : OBIEE, BI Publisher, Splunk queries and dashboards, Regexp, C++

**Tools**

Database : Toad, SQL developer, Plsql developer, OBIEE, BI publisher

Scripting : Putty, VI editor, Splunk

CRM : SalesForce, Service Now, Remedy, Jira

Monitoring : Monolith Event Viewer, Cloudera Manager

Scheduling : Crontab, BI publisher, Monolith, Windows scheduler

VCS : Perforce, Git

Big data : HDFS, Yarn, Flume, Hive, Hbase, Pig, Sqoop .

**Functional Basics**

Finance, Trade Processing, Clearing, Regulatory reporting, Basel batches, derivatives

**Professional Qualification**

* Oracle SQL fundamentals certified Associate
* L2 certified in ITIL from Tata Consultancy Services
* L2 Certified in Unix and PLSQL from Tata Consultancy Services

**Academic Qualification**

* **B**-Tech in Electronics and Communication engineering with 73% from SIRT in Bhopal in the year 2013
* **X**II from St. Francis Convent with 86.4 % in the year 2009
* **X** from St. Francis Convent with 87 % in the year 2007

**Career Profile**

**IHS Markit**

**Application Support Analyst**

March 2017 - Present

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| --- | --- |
| Project Title | MarkitServe MarkitWire |
| Role | Application support and reporting analyst |
| Team Size | 16 Globally |
| Clients | Investment Banks, Broker Firms, Hedge Funds, End Users, Clearing Houses, Regulatory authorities |
| Skills utilized | >Unix commands >shell scripting >debugging >SQL >PLSQL >Splunk >OBIEE >Bi publisher >Reg expressions >Monolith  >Jira >Salesforce >Vi >Crontab >Hive> HDFS> Sqoop> Flume |

**Responsibilities:**

**Application Support/Devops**

* Triaging – Prioritize and resolve high severity incidents, health check, root cause analysis and problem management across multiple applications and servers.
* Analyze, investigate and solve application issues.
* Debug DB stored procedures, shell scripts, analyze code for failed Jobs and trade workflow errors.
* Write complex database queries and stored procedures for bug fixing and data fixes.
* Write Splunk queries and create Splunk dashboards for effective monitoring and issue resolution.
* Optimize database queries for faster execution
* Provide individual support to UAT, Pre-production and Production releases and weekend patches
* Projects- Find areas of application improvement, automation, create and modify scripts and own migrations.

**Reporting**

* Analyze historical data and create weekly and monthly reports for business.
* Monitor and troubleshoot RDBMS and ETL data loading jobs.
* Automate scheduled reports and creating publisher jobs
* Provide adhoc reports to business for data analysis using SQL,OBIEE, HIVE

**Tata Consultancy Services**

Feb 2014 – Mar 2017

Production support executive

**Projects:**

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| --- | --- |
| Project Title | **PROS** |
| Role | Unix and SQL Developer |
| Team Size | 2 |
| Client | Zimmer Healthcare |

**Specialist:** PLSQL, SQL, SQL Loader, UNIX, Shell Scripting, Reports

**Responsibilities-**

* Creating database objects for data loading , data extraction and scheduling
* Cleaning of the data and optimizing the SQL, PLSQL programs
* To develop/modify Shell scripts for Data handling, Alert mechanism and Monitoring
* Resolving application issues, root cause analysis, requirement analysis and unit testing.
* Co-coordinating between multiple teams for release and code deployments, Application issues, and Severity 1 issues, PMO’s.
* Providing production support, scheduling and automating jobs

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| --- | --- |
| Project Title | **Analytical Calculation Engine/CITI BANK-BFS** |
| Role | Production Support Analyst |
| Team Size | 12 |
| Client | CITI BANK |

**Specialist**: Oracle, UNIX Commands and Shell Scripting

**Responsibilities**-

* Incident resolution, Change management, deployment of codes, RPM packages and jars in live and pre-production environments on different UNIX servers.
* Handled BASEL Batch Jobs and portfolio management.
* Been an active participant in pre/post deployment, development and support for upgrades/changes/enhancements in production Environment.
* Effectively communicated and coordinated with internal and external teams on integration, testing, ongoing issues and migration activities.
* Effectively handled closure of production issues within SLA.
* Written automated bash scripts for alerts, file handling and database operations.

**About Me:**

I am a Humble and Optimistic person who believes in cherishing small moments of everyday life.

In my leisure hours I love to cook for my family and friends. I enjoy long bullet rides.