

Secure Banking User Guide

Link for accessing project: <https://192.168.2.144> and fcsbank.herokuapp.com

1. Login/Register

- A new external user needs to register. All the requests will be forwarded to admin for approval.
- Only admin is authorized to add/delete internal users(Regular employee/ System manager)
- Only registered user can login to the system.
- Admin can delete external user also.

2. Money Transfer

- External user can Add/ Send money.
- Add money does not require any authorization.
- Send Money requires authorization depending on the account to be transferred.
- *Critical Transaction*(of amount greater than 50,000) requires authorization from the system manager.
- *Non-Critical Transaction*(of amount less than 50,000) requires authorization from the regular employee/system manager.
- OTP will be sent to the registered email id upon transaction request.

3. User Account Management

- Profile updation requests can be sent from the setting menu.
- All update requests by internal/external users will be handled by admin.

FAQ's

Q1. What if I forgot my password?

A. Please contact your bank.

Q2. What if I transferred money to the wrong account?

A. Sorry for the loss. We cannot help you in getting the money back.

Q3. What if my Contact details got changed?

A. You'll have to raise a request to the admin. Once the request is approved my admin, in the setting menu, you'll see an editable form to update the details. You cannot update the email Id.