

## SHABBIR AHMED

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### **Career Objective:**

I would like to work in your organization to do my best in my field. And serve the best for the interest of the organization. Being a quick learner and organized character to face any significant challenges.

### **Special Qualification:**

Computer literacy,  
Market research knowledge.  
Able to work under pressure

### **Employment History:**

**Total Year of Experience :** 2.4 Year(s)

1. **Team lead ( November 5, 2020 – April 16, 2021)**

**Redx Delvary**

Company Location : Tejgaon

Department: operation

2. **Seals promotion executive ( January 5, 2019 - December 31, 2019)**

**JMI Marketing Ltd.**

Company Location : Shantibag, Rajarbag, Dhaka

Department: Marketing

**Duties/Responsibilities:**

N/a

3. **Customer Service Executive ( April 10, 2017 - April 8, 2018)**

**Digicon Technologies Limited**

Company Location : Dhaka

Department: Provide Customer Service for `AIRTEL` customer

**Duties/Responsibilities:**

1. Provide customer service via help line

**Academic Qualification:**

Exam Title	Concentration / Major	Institute	Result	Pas.Year	Duration	Achievement
Master of Business Administration (MBA)	Marketing	Rajshahi University	CGPA:3 out of 4	2016	2	MBA degree
BSS HONORS	Economics	National University(Rajshahi College, Rajshahi)	Second Class, Marks :50%	2010	4	Honors Degree with Provisional Certificate
HSC	Humanities	New gov. degree college,rajshahi	CGPA:3.6 out of 5	2006	2 year	-
SSC	Humanities	River view high school,rajshahi	CGPA:3.63 out of 5	2004	-	-

**Training Summary:**

Training Title	Topic	Institute	Country	Location	Year	Duration
Internship	General Banking	Bank Asia limited	Bangladesh	Rajshahi Branch	2016	3 month

**Professional Qualification:**

Certification	Institute	Location	From	To
Consumer Product	Abul Khair Tobacco Company Limited	Dhaka	December 11, 2016	February 28, 2017
Certification in IT marketing & supervising	Rampsbd	rajshahi	May 3, 2010	May 31, 2011

**Career and Application Information:**

Preferred Job Category	: Bank/Non-Bank Fin. Institution, Marketing/Sales
Looking For	: Entry Level Job
Available For	: Full Time
Preferred District	: Anywhere in Bangladesh.
Preferred Country	: Australia, Canada, China, Denmark, France, Germany, Italy, Japan, Luxembourg, New Zealand
Preferred Organization Types	: Banks, Advertising Agency, Event Management, Govt./ Semi Govt./ Autonomous body, Audit Firms /Tax Consultant, Food (Packaged)/Beverage, Agro based firms (incl. Agro Processing/Seed/GM), Group of Companies, Tobacco, Automobile

**Specialization:**

Leadership: Have the leadership skills to influence positively the members in a group effort. Led many research works conducted for different courses. Coordination: Able to coordinate and work effectively in groups. Language: Proficient in speaking and writing in English and Bengali. Also able to speak and understand Hindi. Presentation: Possess effective presentation (multimedia, slide and oral) skills. Communication: Able to understand work situation and able to communicate working team of writing business letters and proposals. Stress management: Able to work in a strong and demanding environment.

**Language Proficiency:**

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	Medium	Medium	Medium
Hindi	Low	Low	Medium

**Personal Details :**

Father's Name : Md.Anwarul Islam  
Mother's Name : Mst.Shahanaz Islam  
Date of Birth : September 18, 1990  
Gender : Male  
Marital Status : Unmarried  
Nationality : Bangladeshi  
National Id No. : 8198505394278  
Religion : Islam  
Permanent Address : Ksiadanga uttarpara,,Rajpara,-6201, Rajshahi Court, Rajshahi Sadar, Rajshahi 6201  
Current Location : Bogura

**Reference (s):**

Name : Kazi Nazmul Hussain  
Organization : Digicon Technologies Ltd.  
Designation : Team Leader  
Address : Department of customer service, Digicon Technologies Ltd.  
Phone (Off.) : 01616000989  
Phone (Res.) : 01616000989  
Mobile : 01616000989  
Relation : Professional