CURRICULUM VITAE OF

Mohammed Hasan Mahmud Iqbal

House: 7, Road: 1, Karnafully Residential Area,
Halishahar, Chittagong.
Cell No# 01921341719
Email: h_ctg75@ymail.com

Career Objective:

To work in a faster growing organization where exists an opportunity to put vital contributions dynamically and in where I can live up to the aspired commitment, with challenges. To undertake activities of applied research & development towards the innovating idea of product lines of the organization.

Working Experiences:

1. *Pacific Knitex Ltd (A concern of Pacific Group): 19th December, 2020 to Present*.

Fouzderhat Industrial Area, Dhaka-Chittagong Trunk Road (8KM Point), Latifpur, Ward No. 08, PO:Jafarabad-4317, PS: Akbar Shah, Chittagong, Bangladesh.

Position: Assistant Manager (ICT- System & Network),   **Department**: ICT

Responsibilites:

✓ I'm Responsible for network planning &design, Implementation using Necessary Equipment's like Router, Switch, Firewall, Wireless AP, Server & modem Installation, configuration, Monitoring and troubleshooting.

✓ Maintenance & Monitoring of network infrastructures including datacenter. As well as time to time reporting to superior & maintaining proper documentation.

✓ Configure, troubleshooting & Monitoring network performance end user devices, Structured LAN (Structure cabling, Face plate, Modular Jack, Patch cord) and WAN (Data, Internet, PSTN, IP-Phone) connectivity, networks equipment's and other devices.

✓ Configure, maintenance & troubleshooting of AD Server, Mail server, Print Server, Ftp server, Proxy server, Attendance & Access Control Device, VLAN, VPN, IP Phone/PABX, Network Printer, Doman Controller, DNS and DHCP etc.

✓ Providing support to end user's Desktop, Laptop, network related issue, Mail, printer, scanner, Windows OS (Different Versions as per required), MS office, and related Software like antivirus, VPN Client, Video conferencing Service, installation, configuration & troubleshooting.

✓ Configure and manage security systems alone with all IP phone, IPPABX, DVR, NVR, IP Camera, CCTV, Camera, Attendance Devices and Access control.

✓ Installation, Configure, maintenance & troubleshooting of Attendance system and Door access system using Card and finger print, Wi-Fi Access point & clients Hardware/ Software.

✓ **Office 365**: Use of Admin Panel, Installation, maintenance & troubleshooting the Office 365 email users, OneDrive and Configure on Outlook & Mobile devices, Train up the end users.

✓ Providing Training to new team members and interns about the IT Support and Installation, Maintenance & Troubleshooting of Networks and Windows Software and Hardware's.

✓ Responsible to prepare IT policies and standard operation procedures for the IT Department and for the user department.

✓ Managing team activities, team roaster, team members as team leader.

✓ Maintain proper IT assets Inventory of hardware and software license & IT assets register.

✓ To manage the deployment plan, design, monitoring, maintenance, upgrade and support of all current IT Systems.

- ✓ Manage leadership in the establishment of project scope, technical strategy, cost, budget and staff support requirements with new IT initiatives.
- ✓ Prepare and Implement IT Security policies and ensures implementation through regular staff training.
- ✓ Able to perform other IT or Systems related task assigned by the management.

2. *East Coast Group of Companies: 1st September, 2019 to 15th December, 2020*.

East Coast Centre, SW(G) 8, Gulshan Avenue, Gulshan-1, Dhaka-1212, Bangladesh.

Position: Senior Executive, IT   **Department**: IT & Communication

Responsibilites:

- ✓ I'm Responsible for network planning & design, Implementation using Necessary Equipment's like Router, Switch, Server & modem Installation, configuration, Monitoring and troubleshooting.
- ✓ Maintenance & Monitoring of network infrastructures including datacenter. As well as time to time reporting to superior & maintaining proper documentation.
- ✓ Configure, troubleshooting & Monitoring network performance end user devices, Structured LAN (Structure cabling, Face plate, Modular Jack, Patch cord) and WAN (Data, Internet, PSTN, IP-Phone) connectivity, networks equipment's and other devices.
- ✓ Configure, maintenance & troubleshooting of AD Server, Mail server, Print Server, Ftp server, Proxy server, Attendance & Access Control Device, IP Phone/PABX, Network Printer etc.
- ✓ Providing support to end user's Desktop, Laptop, network related issue, Mail, printer, scanner, Windows OS (Different Versions as per required), MS office, and related Software like antivirus, VPN Client, Video conferencing Service, installation, configuration & troubleshooting.
- ✓ Installation, Configure, maintenance & troubleshooting of Attendance system and Door access system using Card and finger print, Wi-Fi Access point & clients Hardware/ Software.
- ✓ Office 365: Use of Admin Panel, Installation, Configure, maintenance & troubleshooting the Office 365 email users, Configure on Outlook & Mobile devices and provide training to users about O365 client.
- ✓ Providing Training to new team members & interns about the use of IT products like Software and Hardware's.
- ✓ Managing team activities & roaster, managing Suppliers & support vendors to complete the required task on time.

3. *Aamra Networks Ltd: 15th May, 2016 to 31st August, 2019*.

Safura Tower (12th Floor), 20, Kemal Ataturk Avenue Banani C/A Dhaka -1213, Bangladesh

Position: Executive (IT Support),   **Department**: Internet & Infrastructure Department

Responsibilites:

- ✓ Worked as **IT Operation In-Charge** at **Bangladesh Honda Private Ltd**, Gulshan-1, Dhaka from **Aamra Networks Ltd**.
- ✓ Responsible for working with Global IT Team & implementation of assigned Global IT tasks like AD & O365 migration, Global IT Security Policies, Security Software & Patch update etc. & new implementations IT services.
- ✓ I'm Responsible for network planning &design, Implementation using Necessary Equipment's like Router, Switch, Server & modem Installation, configuration, Monitoring and troubleshooting.
- ✓ Maintenance & Monitoring of network infrastructures including Clients datacenter. As well as time to time reporting to superior & maintaining proper documentation.
- ✓ Configure, troubleshooting & Monitoring network performance end user devices, Structured LAN (Structure cabling, Face plate, Modular Jack, Patch cord) and WAN (Data, Internet, PSTN, IP-Phone) connectivity, networks equipment's and other devices.
- ✓ Configure, maintenance & troubleshooting of AD Server, Mail server, Print Server, Ftp server, Proxy server, Attendance & Access Control Device, IP Phone/PABX, Network Printer etc.

- ✓ Providing support to end user's Desktop, Laptop, network related issue, Mail, printer, scanner, Windows OS (Different Versions as per required), MS office, and related Software like antivirus, VPN Client, Video conferencing Service, installation, configuration & troubleshooting.

- ✓ Installation, Configure, maintenance & troubleshooting of Attendance system and Door access system using Card and finger print, Wi-Fi Access point & clients Hardware/ Software.

- ✓ **Office 365**: Use of Admin Panel, Installation, Configure, maintenance & troubleshooting the Office 365 email users, Configure on Outlook & Mobile devices, Train up the clients, Migration to O365 for Renewed Multinational & National Companies.

- ✓ Providing Training to new team members and interns about the IT Support and Installation, Maintenance & Troubleshooting of Networks and Windows Software and Hardware's.

- ✓ Managing team activities, team roaster, team members as assistant team leader.

- ✓ Previously, Provided IT Support as a **Regional IT Officer/IT/Technical Support Engineer** for *Multinational & National Company, Buying House etc. like KGS Sourcing, Concord Ventures Exports LLC, Global Alliance Improved Nutrition, JD Williams Bangladesh Liaison Office, DFDL, Bayer Crop Science, Philip Morris International Ltd., ABB International Marketing Ltd., Marks & Spencer, Tetrapak, Nestle Bangladesh Ltd., Levi's Strauss & Co., Gap International Sourcing Pte Ltd, Concord Ventures Group, Bangladesh Cricket Board (BCB), IDP Education Bangladesh Pvt. Ltd., Gordon Hiks Bangladesh Ltd, Standard Chartered Bank Ltd, Cityscape International Ltd, Debenhams, Camaieu International etc.*

- ✓ Events Management: Worded as **IT Support In-charge** at BCB Events like Bangladesh Premier League 2017 & 2018, ODI & Test Series.

4. **North South University:** *1st May, 2014 to 14th May,2016*

(One of the leading private university in Bangladesh), Plot 16 Block B, Bashundhara R/A, Dhaka.

Position: Lab Officer.   **Department**: Electrical and Computer Engineering.

Responsibilites:

- ✓ I am responsible for coordination of hardware and software lab classes according to syllabus.

- ✓ Preparing Lab manuals, evaluating undergraduate students maintaining the lab equipments.

- ✓ Preparing Grade sheets of respective courses and Invigilating at exam Hall.

- ✓ Monitoring & troubleshooting the computers software & hardwires.

- ✓ Configure & troubleshooting and control the access of the Wi-Fi devices.

- ✓ IT supports: Servers, PCs, and Printers and networks equipments etc.

- ✓ Coordinating courses are:
  - ● Programming language lab: C, C++.
  - ● Electronics lab: Analog Electronics, Digital logic design, Electrical circuit I.
  - ● Telecommunication lab: Wireless communication
  - ● Networking lab: Data Communication, Computer Networking.

5. **Chittagong Telecom Service Limited:** *1st May, 2012 to 30th April, 2013*

(A Leading Local ISP at Chittagong) Progressive Tower (1st Floor), 1837, SK Mujib Road, Agrabad, Chittagong.

Position: Executive (System & Support).   **Department**: System & Support.

Responsibilites:

- ✓ I was responsible for the site survey, network planning, design, Implementation, Necessary Equipment like Cisco Router & Switch, Servers & modem Installation, configuration, Monitoring and troubleshooting.

- ✓ Configure & troubleshooting Layer 3 & 2 network equipments like Cisco Routers and Switches.

- ✓ To maintain customer's records, equipments status and necessary support arrange against customer complains 24 hour's.
- ✓ Configure & troubleshooting and control the access of the Wi-Fi devices.
- ✓ To maintain office internetworking and end-user support.
- ✓ Monitoring the Fiber Optic Links and substations/POPs under the NOC.
- ✓ Troubleshooting Office outlook and email server on end user.
- ✓ Troubleshoot the Laptop and Desktop PCs like OS setup, software's installation and others hardware Problems.
- ✓ Able to give support on MS Office tools, Outlook and others software applications of Users.
- ✓ Printers, Scanner, Photocopy machine installation, maintenance and troubleshoot like Canon, Hp, and Xerox etc.

Academic Qualifications:

M. Sc. in Electronics & Telecommunication Engineering (ETE) :   Year: 2015

North South University (NSU).   CGPA- 3.51 (out of 4)

B. Sc. in Computer & Communication Engineering (CCE) :   Year: 2011

International Islamic University Chittagong (IIUC).

CGPA : 3.66 (out of 4)

Higher Secondary Certificate (H.S.C) : Board : Chittagong.   Year: 2007

B.N.School & College, Chittagong

Group : Science   Grade : A- (GPA 3.90 out of 5)

Secondary School Certificate (S.S.C) : Board : Chittagong .   Year: 2005

Govt. Muslim High School, Chittagong.

Group : Science   Grade : A   (GPA 4.94 out of 5)

Academic Thesis & Research works:

- ➢ *PSTN Connected with Wireless Multi Hop Radio Relay - A Solution for Disaster Aftermath Communication.*

  Published in Journal of Modern Science and Technology, March 2015, Vol. 3. No. 1.
  ISSN: 2201-6686

- ➢ *Performance Analysis of MC-CDMA and OFDM System for Fixed and Mobile WiMAX Technology.*

Professional Training & Certifications:

1. **Oracle Certified Associate & Professional (OCP & OCA) : Year: July, 2020**

   Oracle University (Online Training Center)

   Vendor Exam: **Oracle Cloud Infrastructure Foundations 2020 Associate : Certified**

   Oracle Cloud Infrastructure 2019 Architect Associate : Certified

   Oracle Cloud Infrastructure 2019 Cloud Operations Associate : Certified

   Oracle Cloud Infrastructure Developer 2020 Associate : Certified

   Oracle Cloud Infrastructure 2019 Architect Professional : Certified

   Oracle Autonomous Database Cloud 2019 Specialist : Certified

2. **Cisco Cybersecurity Essentials: Year: February, 2020.**

   AT Computers Solution, Dhaka. (Cisco Local Academy)

Vendor Exam: **Course Completed.**

3. **Cisco Certified Network Associate (CCNA): Year: 3rd January, 2020**

   AT Computers Solution, Dhaka. (Cisco Local Academy)

   Vendor Exam: **CCNA Certified.**

4. **Fortinet Network Security Expert: Year: January, 2020**

   NSE Institute. (Online Based)

   Vendor Exam: **NSE-1 & NSE-2 Certified. Date: 23th January, 2020.**

5. **MCSA(Microsoft Certified Solution Associate) : Year: 2018-19**

   AT Computers Solution, Dhaka. (Hi-Tech Park Govt. Scholarship on MCSA)

   Vendor Exam: **MCSA Certified. Date: 28th April, 2019.**

6. **MTCNA(ISP Setup & Administration using Mikrotik) : Year: 2017-18**

   AT Computers Solution, Dhaka.

   Vendor Exam: **Mikrotik Certified Network Associate(MTCNA), License : 1810NA0734**

   Mikrotik Certified Routing Engineer(MTCRE),   License : 1812RE6969

7. **Microsoft Office 365 Administration : Year: 2017, Duration: 7th June 2017.**

   Microsoft Bangladesh Ltd,Gulshan-1,Dhaka.

   Topics Covered: Introduction to Office 365 Administration, Saving to the cloud(OneDrive),

   Emails & Organization, Apps & Programs, Communication & Collaboration Tools,

    Office 365- OneNote, Office 365 Skype for Business .

8. **Windows 10 Tech Series For Partners : Year: 2017, Duration: May 2 - May 4**

   Microsoft Bangladesh Ltd,Gulshan-1,Dhaka.

   Topics Covered: Windows 10 Deployment service, Management & Licencing, Security

   System.

9. **Cisco Certified Network Associate (CCNA): Year: 2012-13, Duration: 8 Months**

   Premier University, Chittagong (Cisco Local Academy)

   Vendor Exam: **Course Completed.**

10. **Oracle Certified Professional (OCP): Year : 2011**

    Oracle Training Centre & Software Ltd, GEC Circle ,Chittagong.

    Topics Covered: SQL,PL and Front Design(Course Completed).

Industrial Training:

Bangladesh   Telecommunications Company Limited (BTCL), **Year : 2011**

Telecom Region, Agrabad, Chittagong.

Satellite Communication, Radio Equipment, and Optical Fiber OLTE, SDH & PDH system switching equipment, OSP, and Basic knowledge of Submarine Cable in BTCL.

Language Proficiency:

Language	Speaking Skill	Writing Skill	Reading
Bangla	Excellent	Excellent	Excellent
English	Good	Good	Good

Personal Information:

Father's Name	:	A.T.M. Mohiuddin
Mother's Name	:	Nurun Nahar Begum
Date of Birth	:	31st, December, 1989.
Nationality	:	Bangladeshi (by birth, Id #19891594131362902)
Sex & Marital Status	:	Male & Single
Religion	:	Islam.
Home District	:	Chittagong.
Permanent Address	:	Ali Ahmed Shikdar Bari ,East of Hoque Shaheber Bazar, Vill: Gasua ,P.O.: Gasua, P.S.: Sandwip, Dist: Chittagong.
Mobile No.	:	01842975151 (Home).

References:

Md. Zahangir Alam	Mr. Taher Ahmed Chowdhury
Assistant Commissioner(Retired),	Deputy Managing Director & Head of ICT,
Customs Excise & Vat Commissionerate,	Islami Bank Bangladesh Ltd,
Chittagong.	Head Office, 196 Motijheel C/A, Dhaka-1000.
Cell No: +8801726037297	Cell No: + 8801713375038
Email: zahangir1960@gmail.com	Email: taher213864@islamibankbd.com

I am declaring that above written information is true as my concern.

Yours Sincerly,

(Mohammed Hasan Mahmud Iqbal)