

SKILLS

High Availability ■■■■
AlwaysOn Availability Group ■■■■
Big Data Management ■■■■
Server Clustering ■■■■
Performance Tuning ■■■■
Table Partitioning ■■■■
Microsoft Power BI ■■■■
Database Management
& Maintenance ■■■■
Disaster Recovery strategies and
implementation ■■■■
Active Directory ■■■■
DHCP & DNS ■■■■
File Server ■■■■
Office 365 Administration ■■■■
VMWare ESXi server Installation &
Configuration ■■

LANGUAGES

English ■■■
Bangla ■■■■
Hindi ■■

EDUCATION

Master of Science in Computer Engineering

Stamford University, Bangladesh
Passing Year 2011

B.Sc. (Hons.) in Information Technology (IT)

Sikkim Manipal University of Health,
Medical and Technological Sciences,
India
Passing Year 2004

SOFT SKILLS: Planning, Work
under pressure, Innovation Idea, Time
Management, Problem Solving,
Decision-making, Team Management,
Communication Skills

AWARDS

- ✓ Achieved Cost-effective Manager Award in UCEP-Bangladesh at year 2016
- ✓ For outstanding performance visited Nepal in Navana at year 2007

Md. Abu Mas-Ud Sayeed

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Date of Birth: 27 / OCT / 1981



CAREER SUMMARY: An ambitious, solution orientated and dynamic ICT Leader and Manager with a 'can do' pragmatic attitude that is delivery focused and able to withstand multiple pressures due to tight timescales and complex IT environments.

A result-oriented professional with over 17+ years of experience in Information Technology expertise in business systems expert, ERP Implementation, IT Infrastructure Management, IT Project Managements, IT Operations, Data Security, IT Security Policies

Strong Project and People Management professional with a Master of Computer Science and Engineering (MSCSE), I'm always looking for new ventures where I can apply my expertise, learn and evolve

Industries: Logistics • Pharmaceutical • Garments Manufacture • Real Estate • Group of Companies • Non-Profit • IT Enable Services.

EXPARIENCES 17+ Years Total

- **Director Technical (Self Employed – Partnership Business)**
Unified Network Solutions Ltd – April 2021 to continuing
 - Through Data Science tools and techniques support the marketing team in searching for new customers.
 - ERP Consultant <https://www.ambeepharma.com/>
Modules: (Production, Procurement, Raw Material Inventory, Packaging Material Inventory, Finished Goods Inventory, Quality Management, Raw Material QC, Packaging Material QC, Finished Goods QC, Sales & Distribution, HRIS, Accounts, Compliance)
 - Infrastructure Consultant <https://www.ocl-bd.com/>
Manage Data center, VM ware, Server Clustering, LAN & WAN Management
- **Head of Information Technology**
MobiCare Technologies Ltd. (Edison Group) - Dec 2020 to Apr 2021
 - IT Resource Planning, Budgeting, Allocation, Monitoring, Auditing and Troubleshooting, System Administration.
- **General Manager Information Technology**
Shanto-Marium Foundation (Sundarban Courier Service (Pvt) Ltd, Shanto-Marium University) (Jul 2019 - Dec 2020)
 - Effective Server Management had reduced server downtime 500 % which increased Companies' sales volume by 30%.
 - Designed a project Parcel Pick & Drop System and Implemented to ensure Customer's home delivery service, which monthly revenue of 10M/m BDT (<https://www.scs-pickndrop.com>) support by 15 team members
 - Developed strategic direction for the information systems plan including technology deployment plans and departmental budgets.

TRAINING & WORKSHOP

- **Web Application development using Laravel Framework** - 05/Nov/2017 to 05/Mar/2018, BITM and e-Soft Training, Dhaka
- **Ethical hacking certification** – 01/Jun to 24/Jul/2017, New Horizons, Dhaka
- **Exchange server configuration & maintenance** – 10th February to 20th April 2017, Corporate Projukti, Dhaka
- **Organizational Strategic Development** - 5th to 7th Dec 2016, MDF Training & Consultancy, Cox's Bazar
- **Leadership, Innovation & Sustainability** – 18th to 22nd May 2016, MDF Training & Consultancy, Kuala Lumpur
- **Project Management** - 5th to 7th November 2015, UIST (UCEP Training Institute), Dhaka
- **Leadership & Change Management** – 26th & 27th December 2014, IBA Dhaka University, Dhaka
- **Object Oriented Programming (OOP) - ASP.Net (C#)** – 25/Nov/2013 to 05/Feb/2014, BASIS Institute of Technology & Management (BITM), Dhaka
- **Oracle DBA Certification** – 11/Jan/2009 to 17/Jun/2009, IBCS-PRiMAX Software (Bangladesh) Ltd., Dhaka

DEVELOPMENT SKILLS:

Platforms: Windows Server 2003/2008/2012/2016/2019

Development Skill: Python, pyqt, kivy, C#, VB, VB.net, JavaScript, PHP, Laraval, HTML, CSS

Databases: Oracle 8i/9i/10g/11g, MS SQL Server 7/2000/2005/2008 R2/2012/2016/2017, MYSQL, SQLite.

Networking: TCP/IP, DNS, DHCP

- **Head of Information Technology (Self Employed)**
SMS Bags Private Limited (June 2018 - June 2019)
 - Spearheaded a team of 5 front-end developers, 4 software engineers, One QA testers, 3 Social Media Marketing and 6 Networking.
 - Assessed new innovative technologies, mission critical systems, security, communications and business continuity to developing business.
- **Manager ICT and Business Solutions**
UCEP Bangladesh (September 2014 - May 2018)
 - Lead a team of 4 introduced many Software like HRMS www.hrms.ucepbd.org , e-recruitment www.career.ucepbd.org , 360-degree performance appraisal system, e-tender www.tender.ucepbd.org , e-survey www.survey.ucepbd.org , Job Portal for UCEP graduated students www.jp.ucepbd.org , and QuickBooks Accounting Software
 - Deployed Windows 2012 based DNS, DC & ADC, DHCP, file server, Virtual Private Server which increases organizational performance at least 40 %
 - Designed and installed Office365 E2 for 3000 users and E3 for 50 Users (Skype for Business, Sharepoint, Onedrive, etc)
- **IT and Database Administrator**
IUCN (International Union for Conservation of Nature) (December 2011 - August 2014)
 - Bolstered overall productivity by 30% by analyzing partner NGOs needs and aligning it with the Organizational objective
- **Executive, Corporate IT Affairs**
Orion Pharma Ltd (July 2011 - December 2011)
 - Support by 2 team members performed for Office Automation System to meet the goal of Paperless Office practice reduced cost of labor by 30% and office overhead by 10%
- **Sr. Executive MIS**
Navana Group (Navana Real Estate Ltd.) –(Jun 2007 - Jul 2011)
 - With help of 10 external software team members, established a customized ERP system as a team leader.
 - Co-ordinated hands-on support in the configuration and maintenance of the network, hardware, DC, DNS, DHCP, switching, routing and other essential network services administration
- **Programmer**
Satcom IT Limited (April 2005 - June 2007)

Developed and Supported software's:

 - SatHealth • SatEducation • SatAccounts • SatRetail • SatShareManagement • SatPayroll • SatInventory