Muhammad Ariful Haque

Cloud Engineer | System Administration Expert

Career Objective

To be an outstanding Cloud Engineer or System Administrator in any renowned organization and grow rapidly with increasing responsibilities.

Career Summary

Around 9 years professional experience in system administration, especially skilled in windows server management, mail server administration, networking infrastructure management, monitoring and Troubleshooting, Multiple Cloud system Architect and administration.

Job Experience

Project Coordinator, (Bangladesh, SriLanka, Nepal) (Sep 2021 – continue)
Western Union Services

Core Functions:

- Secure Western Union POS system in various financial organization
- Support Update project in APAC regions
- Manage compliance and user security
- Co-ordinate and ensure support with global IT team

Senior Systems Engineer, Wintel (Feb 2019 – Jun 2021)
Wipro Limited

Core Functions:

- Secured & strengthened windows server as per CIS compliance
- Implemented ITIL process across various platforms
- Conducted health checks of Windows, ESXi, and Vcenter
- Migrated on-premises Exchange server to Microsoft Azure (GP)
- Administered & operated Windows Servers & Hypervisor (VMware & Hyper V)
- Monitored system performance, Train IT staff and vendor management
- Migrated Hybrid Infrastructure on AWS Platform
- Update all physical servers on a regular basis
- Update Windows server patching with SCCM as per customer SLA
- Manage VMware VDI platform for call center operation
- Central access management for all GP server
- Plan and prepare IT infrastructure budget

Achievement:

- Ensured successful Data protection of all agreed applications as per customer SLA
- Implemented CyberArk for Identity and access management in GP
- Got extraordinaire award in recognition of significant contribution in GremeenPhone account on Q2, 2021

Contact Info

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Professional Course

Diploma in Networking Technology
IDB-BISEW   Year: 2012
Certified Ethical Hacking   Year: 2019

Educational Qualification

B.Sc. in Chemistry   Year: 2009
Jagannath University

HSC in Science   Year: 2001
Notre Dame College

SSC in Science   Year: 1999
Natural Gas Fertilizer Factory School

Soft Skill

- Communication
- Leadership Skill
- Decision Making
- Time Management
- Organizing
- Project management
- Punctuality

Previous Job Experience

Sr. Executive - IT (Sep 2016 – Feb 2019)
Asgar Ali Hospital, City Group

System Administrator (Jul 2015 – Jun 2016)
AplombTechBD, SinePulse GmbH

Assistant System Admin (Jun 2014 – Jun 2015)
CPM Blue Online, CPM Group

Senior Technical Instructor (Mar 2013 – Apr 2014)
New Horizons CLC

Training & Workshop

- Telecommunication System Engineering by CSL Training
- SAP Business One

Certification

- Oracle Cloud Infrastructure Architect Professional
- Oracle Cloud Database Migration and Integration Certified Specialist
- Oracle Cloud Infrastructure Security Certified Associate
- AWS Certified Solutions Architect – Associate
- Certified Ethical Hacker From EC-Council
- MCSE: Productivity (Designing and Deploying Microsoft Exchange Server 2016)
- Microsoft® Certified Technology Specialist (MCTS)
  - ✓ Windows Server 2008 Applications Infrastructure (70-643)
  - ✓ Windows Server 2008 Network Infrastructure Configuration (70-642)
  - ✓ Windows Server® 2008 Active Directory Configuration (70-640)
- Microsoft® Certified Solutions Associate (MCSA) Windows 2008 & Windows 2012
- Microsoft Certified Specialist Server Virtualization with Hyper-V and System Center Specialist (74-409)
- VMware Certified Associate (VCA) Cloud & Data Center Virtualization
- Completed CCNA v2

Language

- Bengali - Proficient
- English – Good Working Knowledge

Reference

Monzur Chowdhury
Head of Infrastructure Operation
Wipro Limited
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Khandker Md. Yeahia
Specialist, Messaging & Directory Support - UNDP, Bangladesh
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Personal Information

Father: Muhammad Abdul Wadud
Mother: Salma Begum
Birth: 27th October 1983
Marital Status: Married
Nationality: Bangladeshi

Proficiency

- Various Server Configure in Linux and Windows Environment, Microsoft Exchange Server 2013 and 2016, System Center Operation Manager 2012 R2, Zimbra Mail Server, Print Server, WDS, WSUS, MRTG, Nagios, Cacti
- Routing and Switching on Cisco, Mikrotik, and Amazon Route 53 and AWS Direct Connect Services
- Advance Security and Firewall Management with Cisco ASA, Cyberoam UTM
- System Security Policy, Active Directory, Network Security Policy Server, AWS Identity and Access Management (IAM)
- Backup and Replication Management in Physical and Virtual Environment
- Azure AD, Azure VM, Azure Storage, Amazon EC2, Amazon Elastic Load Balancing, Amazon S3, Amazon Virtual Private Cloud, Office 365
- ADCS Certificate Server Implementation and manage
- VMware infrastructure install, manage and update with High Availability Solution
- Infrastructure automation using Terraform
- CI/CD Automation using Jenkins, Ansible
- Implement backup strategy of servers, databases, and files