Rishav Dutta

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Objective

System Engineer currently working on SuccessFactors-LMS: Implementation and configuration. I am looking for opportunities where I can use relevant skills- data gathering and visualization, with a focus on working with databases, data analysis, and presentation using Python. Self-trained in C++, Python, SQL, Excel.

Education

- Kendriya Vidyalaya, Kharagpur, West Bengal
- B.tech in Metallurgical and Materials Engineering |NIT Durgapur| 2021
- [Major]
- CGPA of 7.94 in B.tech, Paper-" Statistical study of Pricing Models" under Dr. Arnab K. Laha, IIMB

Experience

2021 – Present
System Engineer | TCS | ITPL, Bangalore

Assists with the Development of reporting tools and performs data analysis to identify and proactively resolve issues and trends
Create email templates, reports, dashboards, and rule-based workflows. Manage training records, user permissions, groups and license allocations
Manages queue of assigned service requests and inquires and ensure timely processing and resolution occurs within specified service level agreement
Evaluates and provides guidance to business processes and develops process improvements

Awards & Acknowledgements

SGFI-2016: Basketball (Men), Best team performance Award| Client account