

Rishi Goyal

Software Developer

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PROFILE

Aspiring Software Developer with strong skills in Python, C, C++, C#, HTML, CSS, and JavaScript.

PROFESSIONAL EXPERIENCE

Customer Service Representative

Pioneer

09/2023 – present
Scarborough, Canada

- Collaborated effectively with a team to resolve complex customer inquiries, fostering a positive and productive work environment.
- Developed strong communication skills, effectively explaining complex technical concepts to non-technical users.
- Leveraged problem-solving skills to identify root causes of customer issues, resulting in the reduction in repeat inquiries.

SKILLS

Technical Skills:

Proficient in HTML, CSS, JS, Python, C#, C++, SQL, and web design tools.

Frameworks:

.NET/.NET Core

Methodologies:

Agile(Scrum, Kanban)

Problem Solving:

Ability to think quickly and solve different problems.

Collaboration Skills:

Enjoy working with diverse teams and individuals.

Communication Skills:

Strong command of the English language, including listening, reading, writing, and comprehension.

EDUCATION

Software Engineering Technology - AI

Centennial College

09/2023 – present
Scarborough, Canada

- GPA: 4.319
- Relevant coursework: Programming (Python, C#, C++, C), Web Design (HTML, CSS)
- Activities: Participated in various hackathons.

PROJECTS

E-commerce website

Developed a functional e-commerce website as part of a team project, focusing on the frontend design.

Shop Apple Watch

A Web page displaying basic understanding of different concepts in web designing.

Introductory Web Page

Created a introductory web page using HTML and CSS, demonstrating strong design principles and technical implementation.

Note log [↗](#)

Designed and developed a Note Log application to help users keep track of their notes.

CERTIFICATES

- Foundational C# with Microsoft [↗](#)
- Introduction to Python [↗](#)
- Hyperion Hackathon [↗](#)