

CALL CENTRE DASHBOARD | Home

Clear all Slicers



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Grid

Filters

Date

01-10-2020 18-10-2020

City

All

Channel

Email

Total Number of calls

4507

Call duration (in hours)

1.89K

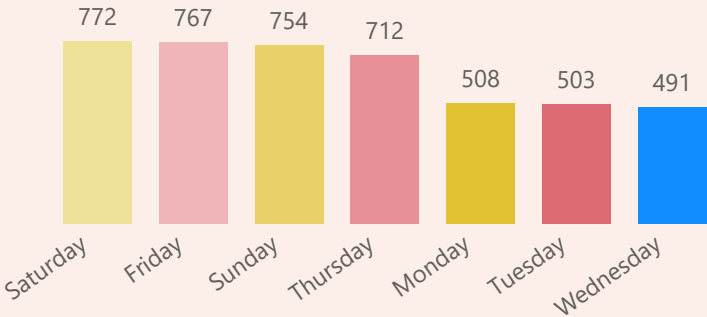
Average Call duration (in mins)

25.12

Total Call duration (in mins)

113K

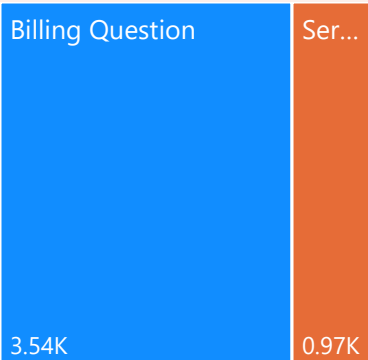
Total calls by day



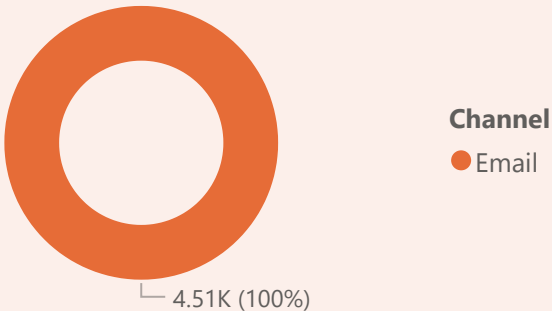
Count of Customer Name by State



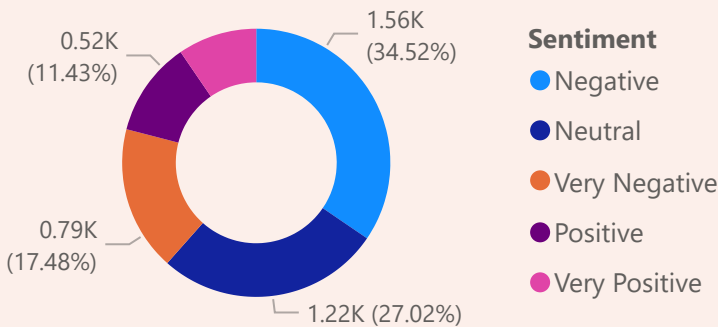
Top Reason for Calling



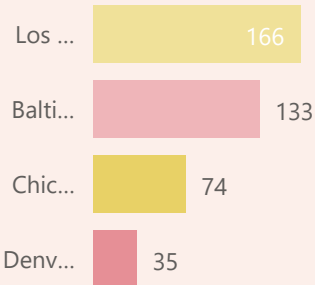
Total calls by Channel



Total calls by Channel



Total calls by Channel



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Call Duration In Minutes	Year	Quarter	Month	Day	Call-Centres	City	Channel	City	Customer Name	Day of the week	Id
▲	5	2020	Qtr 4	October	1	Baltimore	Email	Glendale	Gun Cleever	Thursday	RUZ-35170676-T
	5	2020	Qtr 4	October	1	Baltimore	Email	Los Angeles	Hurley Rickman	Thursday	XAT-48395230-A
	5	2020	Qtr 4	October	1	Chicago	Email	Chicago	Adams O'Doran	Thursday	BGF-24742102-r
	5	2020	Qtr 4	October	1	Denver	Email	Washington	Fania Thornebarrow	Thursday	AVP-87978575-C
	5	2020	Qtr 4	October	1	Los Angeles	Email	Columbia	Morly Cescotti	Thursday	TKV-67601807-c
	5	2020	Qtr 4	October	1	Los Angeles	Email	Saint Louis	Kendricks Fishley	Thursday	FBC-36099153-c
	5	2020	Qtr 4	October	1	Los Angeles	Email	Salt Lake City	Piotr Ferns	Thursday	SZZ-78767802-l
	5	2020	Qtr 4	October	2	Baltimore	Email	Lake Charles	Kameko Jaegar	Friday	DWH-30930729-
	5	2020	Qtr 4	October	2	Los Angeles	Email	Camden	Even Gilhoolie	Friday	WHL-38728722-
	5	2020	Qtr 4	October	2	Los Angeles	Email	Kansas City	Issy Kelby	Friday	OIT-48189767-6
	5	2020	Qtr 4	October	3	Baltimore	Email	Toledo	Jess Castlake	Saturday	IAK-37141692-J
	5	2020	Qtr 4	October	3	Chicago	Email	Palatine	Arvie Sagerson	Saturday	CYF-55706720-5
	5	2020	Qtr 4	October	3	Denver	Email	Atlanta	Janna Beattie	Saturday	VXR-42967768-r
	5	2020	Qtr 4	October	3	Denver	Email	Ogden	Cort Vida	Saturday	FTW-41777021-
	5	2020	Qtr 4	October	3	Los Angeles	Email	San Luis Obispo	Erma Paulucci	Saturday	WLY-91442648-c
	5	2020	Qtr 4	October	3	Los Angeles	Email	Tampa	Kalil Chisman	Saturday	BZI-80133264-Z
	5	2020	Qtr 4	October	4	Baltimore	Email	Chicago	Marne Shevelin	Sunday	NSV-69566901-v
	5	2020	Qtr 4	October	4	Baltimore	Email	Fairbanks	Brantley Coling	Sunday	FBK-05767170-9
	5	2020	Qtr 4	October	4	Baltimore	Email	Lake Charles	Silvain Kaye	Sunday	CXO-64889084-i
	5	2020	Qtr 4	October	4	Los Angeles	Email	Crawfordsville	Hewe Abbado	Sunday	JFM-05448484-c
5	2020	Qtr 4	October	4	Los Angeles	Email	Oklahoma City	Ursuline Hexam	Sunday	QJL-68391849-P	