

Filter out the noise

With Pull Notifications



Choose notifications that are important to you

Multiple communications in a day make it difficult to focus on the important tasks. Maersk's pull notification feature lets you choose the exact events and the frequency of their alerts to you.

You can stay up to date on:



New port and
terminal changes



New vessel and
voyage changes



New departure
dates



New arrival
dates

That's not all - you can also set the frequency of these notifications.

Step-by-step guide To your custom notifications

Setting up a new notification

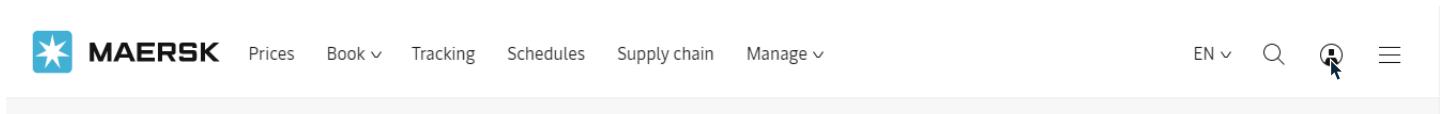
Step 1

Click on "Account" in the top right corner of the home page and **Login**.

A screenshot of the Maersk website homepage. The header includes the Maersk logo, navigation links for Prices, Book, Tracking, Schedules, Supply chain, and language selection (EN). A search bar and a menu icon are also present. The main background image shows a warehouse interior with shipping containers. Overlaid on the image is a white tracking interface with the text "In the future logistics should be 'boring'" and a quote from Carsten Frank Olsen. A "WATCH INTERVIEW" button is visible. On the right side, there is a "Track shipments" form with fields for "Enter a tracking ID" and a "TRACK" button.

Step 2

Click on "Profile" located at the top right corner of the page and select Notifications..



Step 3

Click Create new notification and select the type of notification you want to subscribe to – Transport plan changes, Bill of lading or Arrival notice.



Notifications

[CREATE NEW NOTIFICATION](#)

Filter: All notifications | Sort: Latest

Step 4

Within each notification type, you have several filters to choose from. e.g. Under Transport plan changes you can decide the gap in arrival or departure dates before we notify you. You can also choose notifications for vessel, voyage, port or terminal changes, even if the schedule is on track.

Notifications

[NOTIFICATION TYPE](#)

Create new notification

Transport plan notifications

Select which type of transport plan changes you would like to receive notifications for

Estimated time to arrival (ETA) [i](#)

Minimum ETA Change

1 Day

Estimated time of departure (ETD) [i](#)

Minimum ETD change

1 Day

Vessel and voyage [i](#)

Port and terminal [i](#)

Step 5

Next, you can fill in the desired recipient's email address and the preferred language, along with the days of the weeks or time intervals.

Email Details
Enter these mandatory details for your email notification

Email address

Language

Frequency

Once a day on:

Monday Tuesday Wednesday
 Thursday Friday Saturday
 Sunday

Every 4 hours
 Every 12 hours

Step 6 - Additional filters

There's a lot more to choose from. You can refine your notifications based on the location if you want to be informed only about the shipments going to or coming from one or more countries or corridors. You may also set your notifications based on the roles or receive notifications only for the bookings submitted by a specific email address.

Click on "SUBMIT" when you are satisfied with your filters and you will have set a new custom notification.

Additional filters
You can refine your notifications using the following filters

Location
Please note that notifications will be sent based on impacted shipments from any of the "From" countries to any of the "To" countries

From

To

Roles
 My company My bookings
Receive notifications ONLY for the bookings submitted by the following er
My booking email address

CANCEL **SUBMIT** 

Receive notifications only for shipments where my company plays the following role(s). [Click here](#) to find out more about each role.

Booked by Price Owner Outward forwarder
 Shipper First notify party Inward forwarder
 Consignee Release to

My bookings

Editing a custom notification

Step 1

You can edit or delete a custom notification from the Notifications page.
Click on "Manage" in the main menu and select "Notifications".



The screenshot shows the main content area of the Maersk website. On the left, there's a sidebar with 'Documentation' and 'Shipments' sections. In the center, there's a 'MyFinance' box with a link to 'GO TO MYFINANCE'. At the bottom, there's a 'Tasks' section.

Documentation

- Submit Shipping Instructions
- Approve Verify Copy
- Print Bill Of Lading
- Print Waybill
- Submit VGM
- Order Bill of Lading Form
- Tasks
- Payer Standing Instructions

Shipments

- Shipment Overview - Export
- ETA Changes
- Notifications
- Remote Container Management
- Shipment Overview - Import
- All Inbound

MyFinance

Make payments electronically and view your invoices and accounts

GO TO MYFINANCE

Step 2

Click on the dropdown arrow next to your notification and click the "Edit" or "Delete" button.
Click "Done" after making the required edits.

The screenshot shows the 'Notifications' page. At the top, there's a 'CREATE NEW NOTIFICATION' button. Below it, there are filters for 'Filter: All notifications' and 'Sort: Latest'. A message says '1 of 1 notifications'. The main area shows one notification entry:

Email address john.daniels@maersk.com	Notification type Transport plan change: ETA, ETD, Vessel and voyage, Port and terminal	Last Updated 12 Dec 2019 15:45 john.daniels@maersk.com	EDIT DELETE
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