faqPage

FAQ Screen Page This document aims to define the functionality and structure required to develop a FAQ Screen Page in a web application. The FAQ Screen Page provides users with access to frequently asked questions (FAQs) and their corresponding answers. Overview ■ The FAQ Screen Page acts as a repository of commonly asked questions and their respective answers, providing users with a centralized platform to seek quick information and solutions to common queries. Components ■ The FAQ Screen Page will consist of the following components: FAQListComponent ■ Displays a list of categorized frequently asked questions. Allows users to navigate through different categories/topics. FAQDetailsComponent ■ Renders the details of a selected FAQ, displaying the question and its answer. Provides an expandable/collapsible view for easy readability. SearchFAQComponent ■ Offers a search bar for users to search for specific FAQs by keywords or phrases. FAQScreenPageComponent ■ Acts as the main container, rendering FAQListComponent, FAQDetailsComponent, SearchFAQComponent, and other relevant components. Manages the layout, interactions, and data flow within the FAQ Screen Page. Functionality: ■ Display FAQs ■ Shows a categorized list of frequently asked questions for users to browse. View FAQ Details ■ Allows users to select a specific FAQ and view its details, including the question and its corresponding answer. Search Functionality ■ Provides a search bar allowing users to search for FAQs using keywords or phrases. Filters and displays relevant FAQs based on the search query. Testing: ■ Conducts unit tests for each component and functionality. Ensures accurate display and functionality of categorized FAQs, individual FAQ details, and search features. Verifies smooth navigation and responsiveness of the FAQ Screen Page. Future Enhancements: ■ Implement a rating system for FAQs based on user feedback. Introduce dynamic FAQs that update based on user trends or inquiries. Offer multilingual support for broader accessibility. Conclusion: ■ The FAQ Screen Page provides users with quick access to a comprehensive collection of frequently asked questions, facilitating self-help and addressing common queries within the application.