

# RISHI SISODIA

FRONTEND DEVELOPER

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<https://rishisisodia.github.io/portfolio/>

Montreal, QC, Canada

## SUMMARY

Enthusiastic and motivated web development intern with a strong foundation in front-end technologies and a working knowledge of back-end technologies. Proficient in HTML, CSS, JavaScript, and eager to expand skills in frameworks like React and Node.js. Detail-oriented and committed to producing high-quality, user-friendly websites. Eager to contribute and learn in a dynamic team environment, leveraging coursework in web development and a strong desire to stay current with emerging industry trends. Excited to bring creativity and problem-solving skills to drive innovation and excellence in projects.

Currently pursuing a Website design Specialist course at Vanier college, Montreal and seeking an internship opportunity to apply classroom knowledge and gain practical experience in web development. A quick learner with a passion for creating responsive, interactive, and visually appealing web applications.

## SKILLS

- HTML5
- CSS3
- JavaScript
- JQuery
- Bootstrap
- Saas
- React
- Git
- AWS (EC2, S3 bucket, RDS)
- Responsive Web Design
- DOM manipulation
- Understanding of Agile methodology
- Knowledge of SDLC life cycle
- Photoshop
- Python/Django (Learning)

## TOOLS

- Figma
- VS Code
- Sublime
- Github Desktop
- Adobe Illustrator
- Xampp
- DBeaver
- MS Office

## STRENGTH

### ★ Proficiency in Front-End Technologies

Strong foundation in front-end web development technologies, including HTML5, CSS3, JavaScript, and responsive design principles. Creating visually engaging, user-friendly interfaces that adhere to industry best practices and accessibility standards.

### ★ Adaptability to New Tools and Technologies

Dedicated to staying at the forefront of industry advancements through continuous learning and self-driven exploration of cutting-edge technologies.

### ★ Communication skills

Able to translate technical concepts into clear, non-technical language for effective communication with team members and clients. Ability to collaborate on project requirements, provide regular progress updates to ensure alignment with project goals and client expectations.

### ★ Team Collaboration

Ability to work seamlessly with cross-functional teams, including designers, back-end developers, and project managers, to deliver successful web development projects. Strong interpersonal skills facilitate efficient problem-solving, idea exchange, and project coordination.

## WORK EXPERIENCE

### Customer Advisor II

Concentrix technologies / 2021 - 2023

Montreal, QC, CA

- Providing technical assistance to customers, troubleshooting issues, and guiding them through technical processes.
- Provide customer service to users of the product and their Healthcare Professionals.
- Provide accurate and complete information regarding the products to patients and HCPS.
- Provide cloud based web application support for the clients.
- Handling multiple customer inquiries or tasks simultaneously, maintaining professionalism, and providing quality service to each customer.

### Customer Service Representative

Teleperformance Canada / 2019 - 2021

Montreal, QC, CA

- Having a deep understanding of the company's products or services to provide accurate information and recommendations to customers.
- Providing assistance to customers by answering questions, resolving issues, and addressing concerns through various communication channels such as phone calls, emails, chat, or in-person interactions.
- Collecting and documenting customer feedback, suggestions, and complaints to provide insights to the company for product or service improvement. Efficiently managing their workload, prioritizing tasks, and ensuring timely responses to customer inquiries.

### Web Designer

H Cube Web Solutions / 2018 - 2019

Vadodara, GJ , India

- Create dynamic, fixed, responsive and engaging websites.
- Review requirements, specifications and design documents for understanding the requirement.
- Building new features, ensuring consistent and compelling visual style & create graphics, user interfaces, style sheets templates.
- Interacting with Clients and other team members on Daily basis.
- Visit client's place to understand their requirements.

## LANGUAGES

- English (Proficient)
- Hindi (Native)
- French (Beginner)
- Gujarati (Native)

## EDUCATION

### ACS/AEC Post Graduate Diploma in Website Design Specialist

VANIER COLLEGE (2023 - PRESENT)

### Diploma in Web Design & Development

Image Institute of Digital Technology  
(2009 - 2010)

## CERTIFICATION

### ★ The Complete JavaScript Course 2023

Learning complete Javascript  
course by Jonas Schmedtmann  
on Udemy.

### ★ The Complete 2023 Web Development Boot camp

Learning web development boot  
camp in extra time by Dr. Angela  
Yu on Udemy.

## ADDITIONAL ACTIVITIES

### ★ Learning Framework

I am learning React and Django  
frameworks from Udemy and  
other online sources. My goal is to  
complete the course and get  
good foundation of frameworks.

### ★ Learning French

I have started learning French so  
at the of internship I am able to  
get intermediate proficiency.

### ★ Worked as a volunteer

Worked as a volunteer to teach  
computer to poor & orphanage  
children over the weekends.

### ★ Self-employed

I was involved in family business  
related to construction field.