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Chatbot F&Q

General Questions

Q: What services does Saudi Pak Agri Investment Company offer?

A: We offer a variety of financial products and services for corporate and SME clients, including project finance, medium to long-term loans, lease financing, term finance certificates (TFCs), short-term loans, direct equity investments, underwriting, syndication, trusteeship, financial arrangement, and consultancy services.

Q: How can I contact Saudi Pak Agri Investment Company?

A: You can contact us at +92-51-111-222-003 or via email at saudipak@saudipak.com. For specific office locations, you can reach out to our offices in Islamabad (cfid.islamabad@saudipak.com), Lahore (cfid.lahore@saudipak.com), and Karachi (cfid.karachi@saudipak.com).

Corporate Products & Services

Q: What corporate financial products does Saudi Pak offer?

A: Our corporate products include project finance, medium to long-term loans, lease financing, term finance certificates (TFCs), long-term finance for export-oriented projects (LTF-EOP), short-term loans, direct equity investments, underwriting, syndication, trusteeship, financial arrangement, and consultancy services.

Q: What is the Long Term Finance for Export Oriented Projects (LTF-EOP)?

A: The LTF-EOP is a financial scheme aimed at providing long-term finance for projects that are focused on export activities. You can find more details on the [State Bank of Pakistan's website](<http://www.sbp.org.pk/incen/ltf-eop/FinancingSchemes.pdf>).

SME Products & Services

Q: What financial products are available for SMEs?

A: We offer short-term loans, long-term loans, lease financing, and letters of comfort/guarantees for SMEs. SMEs can also avail finance facilities under the State Bank of Pakistan's refinance scheme.

Q: How can SMEs apply for financial products?

A: SMEs can apply by contacting our offices in Islamabad (cfid.islamabad@saudipak.com), Lahore (cfid.lahore@saudipak.com), and Karachi (cfid.karachi@saudipak.com). Application forms are available in the download section of our website.

Executive Business Center

Q: What facilities are included in the Executive Business Center package?

A: The package includes a fully furnished office (168 sqft), central A/C and heating, local team support, mail services, a complimentary meeting room, local phone numbers, high-speed internet, 24-hour electricity backup, security, office boy services, janitorial services, and parking access for one car.

Q: What additional services are available at the Executive Business Center?

A: Additional services include copiers, printers, scanning, fax machines, tea/coffee/refreshments, courier services, and international calls.

Q: How can I book an office or inquire about the Executive Business Center?

A: You can book or inquire by contacting us at ebc@saudipak.com or visiting our office at Executive Business Center, 61-A Jinnah Avenue, Blue Area, Islamabad.

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Downloads and Applications

Q: Where can I find the application forms for financial products?

A: Application forms are available in the downloads section of our website.

Miscellaneous

Q: How can I stay updated with Saudi Pak's latest news and announcements?

A: Follow us on our [LinkedIn](<https://www.linkedin.com/company/saudi-pak-agri-investment-company>) and [Facebook](<https://www.facebook.com/saudipak>) pages for the latest updates.

Q: What are the contact details for booking courier services?

A: For courier services, please contact us via email at ebc@saudipak.com or call us at +92-51-111-222-003.

COVID-19 and Other Initiatives

Q: How is Saudi Pak handling the COVID-19 situation?

A: You can find information about our COVID-19 handling measures and other initiatives such as the Prime Minister's Corona Relief Fund and the SBP Digital Banking Fraud Awareness Campaign on our website.

Complaint Handling

Q: How can I file a complaint?

A: For complaints, you can refer to the Saudi Pak Complaint Handling Unit section on our website.

These questions and answers should provide comprehensive assistance to your clients through the chatbot on your website.