

RITESH SAXENA

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Summary of Skills

- 2+ Years of experience in Customer service, handling clients and providing deliverables with Multinational Company
- Bachelor's in information technology with Hons degree
- Work well under pressure to tight deadlines with string ability to multitask
- Confident taking initiative and working with minimal supervision
- Motivated Conestoga College student with mature and dedicated work ethics
- Hard working & goal-oriented

Professional Experience

Ambassador, Kite
Waterloo, Canada

April 2020 – May 2020

- Providing outstanding customer experiences.
- Promoting a positive store culture.
- Operating the register when needed.
- Meeting Customer's needs by assisting them whenever possible.
- Facilitate Social Distancing while managing customer traffic flow.
- Count all customers coming in and out.
- Patrol the store encouraging social distancing between customers.

Associate, Reliance Fresh Store
Bangalore, India

Feb 2018 – Dec 2019

- Providing outstanding customer experiences.
- Promoting a positive store culture.
- Operating the register when needed.
- Meeting Customer's needs by assisting them whenever possible.
- Ensuring that department is fully stocked with merchandise and is ready for business.
- Adhering to standards and policies for cold chain compliance, thermometer calibrations, temperature recording, food handling, product rotation, sell-by dates, and expiration dates.
- Ensuring the merchandise is properly signed and priced.
- Performing other duties, such as attending the cash register, returns and exchanges or stock take, as assigned.

Education

Computer Application Development, Post-Graduation Certificate
Conestoga College, Waterloo
Graduation Date: 21st August
2020

Jan 2020 - Present

Information Technology, Bachelor's in Engineering
RGPV University, Bhopal, India

Aug 2013 – May 2017

References Available on Request