

RITESH SAXENA

Waterloo, Ontario
+1 (519) 778-8314

riteshsaxena94@gmail.com
<http://www.linkedin.com/in/riteshsaxena95>

Summary of Skills

- 2+ Years of experience in Customer service, handling clients and providing deliverables with Multinational Company
- Bachelor's in information technology with Hons degree
- Work well under pressure to tight deadlines with string ability to multitask
- Confident taking initiative and working with minimal supervision
- Motivated Conestoga College student with mature and dedicated work ethics
- Hard working & goal-oriented
- Earned "Orbit Shifter" title in Cognizant and also achieved "Associate of the Quarter" while working in Cognizant Technology Solutions
- Oracle Certified Associate in Java

Professional Experience

Ambassador, Kite
Waterloo, Canada

April 2020 – May 2020

- Providing outstanding customer experiences.
- Meeting Customer's needs by assisting them whenever possible.
- Facilitate Social Distancing while managing customer traffic flow.
- Count all customers coming in and out.
- Patrol the store encouraging social distancing between customers.

Oracle HCM SaaS Developer, Cognizant Technology Solution
Bangalore, India

Feb 2018 – Dec 2019

- Developed Reports, Interfaces, Fast Formulas, Value sets, UDT for Clients
- Created Unit test cases for the development to test it in every scenario.
- Interacted with client and had been part of daily calls, planning calls and review meetings
- Developed code using SQL, PLSQL, Python, NodeJS and Java.
- Worked on Selenium tool for Automation and software like HCM Extract, HDL, ALM, SVN, MS Power Point, MS Word and MS Excel.
- Have Hands on experience on Core HR, Payroll, Learning, Recruiting, and Benefits module in Oracle Fusion Cloud.
Data Migration to Oracle Fusion. Generation and distribution of reports. Development of Outbound interfaces using HCM extracts or BI report. Customer Issue Resolution, if any during Functional Testing, UAT, production. Technical Design (DS140), Test case preparation and execution. Development of Fast formula. Completed end-to-end implementations of Oracle Fusion HCM.

Education

Computer Application Development, Post-Graduation Certificate
Conestoga College, Waterloo
Graduation Date: 21st August 2020

Jan 2020 - Present

Information Technology, Bachelor's in Engineering
RGPV University, Bhopal, India

Aug 2013 – May 2017