# **Business Data Management and Excel**

#### Week-01

#### 1. Purpose of Studying Economics:

- 1. Economics is essential for understanding various aspects of business, such as operations and financial statements.
- It helps in analyzing data to make informed decisions, providing tools and models to interpret economic phenomena.
- 2. The barter system was limited by the need for a double coincidence of wants.
- 3. Circular Flow Model: (Image at End)
  - 1. Producers & Consumers:
    - 1. Fundamental Economics concept.
    - 2. Producers (firms) supply goods and services, while consumers (households) provide land, labor, and capital.
    - 3. This interaction creates a continuous cycle of economic activity, where money and resources circulate between firms and households.

#### 2. Role of Intermediaries:

- 1. Intermediaries like wholesalers, retailers, and financial institutions are crucial in facilitating transactions.
- 2. These entities help in moving goods from producers to consumers, ensuring the smooth functioning of the market.
- 3. Financial institutions, in particular, play a key role in providing the necessary capital for production and consumption.

## 3. *Incorporating Government into the Model:*

#### 1 Government's Role:

- 1. Acts as both a regulator and participant in the economy.
- 2. It collects taxes from both firms and households, using this revenue to provide public goods and services.
- 3. Government intervention ensures that markets operate efficiently and equitably, addressing issues like market failures and providing essential services.

### 2. Public Sector Enterprises:

- 1. Government-run businesses that operate in essential sectors.
- 2. These enterprises are often involved in areas where private firms may not have the incentive or capacity to operate, such as infrastructure, healthcare, and education.

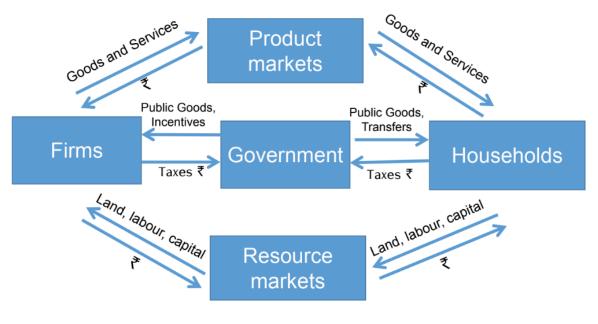
- 3. Public sector enterprises ensure the availability of essential goods and services, contributing to economic stability and growth.
- 3. Hybrid Model:
  - 1. Where both government and private entities operate in the market.
- 4. Ribbon = Contains tabs like Home, Insert, Page Layout, Formulas etc. Each tab houses grps of functions, such as cut, copy, format and data analysis tools.
- 5. Cell Address = Col + Row = address. E4 = Cell in col E and row 4.
- 6. Common Functions:-
  - 1. SUM = SUM(Range). eq = SUM(A1:A10) will sum all vals from A1 to A10.
  - 2. **AVERAGE** = AVERAGE(Range)
  - 3. MIN = MIN(C1:C10)
  - 4. MAX = MAX(Range)
  - 5. MEDIAN = MEDIAN(Range)
  - 6. *Mode* = MODE(Range)
  - 7. **Standard Deviation** (W4) = Measures the amt of variation / dispersion of a set of vals. STDEV(range).
- 7. Advanced Excel Functions :-
  - 1. *IF Function* = Used to make logical comparisons b/w a value and what u expect.

    Syntax = IF(logical test, value\_if\_true, val\_if\_false). You can nest multiple IF statements within 1. eg for grading = IF(F2 >= 90, "A", IF(F2 >= 80, "B", IF(F2 >= 70, "C", "D")))
    - 1. logical test: Condition to test.
    - 2. value if true: val to return if condition is true.
    - 3. *value\_if\_false*: val to return if condition is false.
  - 2. **COUNTIF** = Counts the number of cells that meet a specific condition. Syntax = COUNTIF(Range, Criteria) Eg = COUNTIF(B2:B11, "A"); Counts how many students received "A" grade within the range.
    - 1. *Dynamic Counting* = COUNTIF(\$B\$2: \$B\$11, D2); Here D2 contains the grade to be counted, allowing easy updates by changing the val in D2.
    - 2. Multiple COUNTIFS = eg = COUNTIFS(A1:A10, "Condition-1", B1:B10, "Condition-2"); A1:A10 & B1:B10 r the ranges for respective conditions. Syntax = COUNTIFS(criteria\_range1, criteria1, {criteria\_range2, criteria2}, ...)
  - 3. VLOOKUP = Looks up a val in the 1st col of a table and returns a val in the same row from another col. Syntax = VLOOKUP(lookup\_val, table\_array, col\_index\_num, {range\_lookup})
    - 1. lookup\_val = The val u want to search for (key)
    - 2. table array = The table range where the lookup occurs.
    - 3. col\_index\_num = The col no. in the table from which to retrieve the val.
    - 4. range\_lookup = TRUE for approx match (default), FALSE for exact match.

- 5. Eg = VLOOKUP(A2, \$E\$2: \$F\$20, 2, FALSE); This looks for the val in A2 within the first col of the range E2:F20, and returns the corresponding val from the 2nd col (F). Keys should be exact match cuz range\_lookup is set to False.
- 6. The lookup col mst be sorted when using vlookup with approx matches (i.e, range\_lookup set to True).
- 7. Ensure that the lookup column contains unique values to avoid incorrect or unstable results.
- 8. *Pitfalls:* Duplicate or missing keys in the lookup table can cause errors or unexpected results.
- 4. XLOOKUP (W4) = Searches for value in a col / row & returns a val from the same pos in another col or row. Syntax = XLOOKUP(lookup\_val, lookup\_array, return\_array, {if\_not\_found}, {match\_mode}, {search\_mode})
  - 1. lookup\_val = The val we want to search for.
  - 2. lookup\_array = The array / range to search for the lookup\_val.
  - 3. return\_array = The array / range from which to return the val.
  - 4. *if\_not\_found* = Optional. Val to return if the lookup\_val isn't found. Defaults to #N/A
  - 5. *match\_mode* = Optional. Specifies exact or approx match. '0' for exact match (default), '-1' for exact or next smaller. '1' for exact or next larger.
  - 6. search\_mode = Optional. Specifies search direction. '1' for search from 1st to Last (default), '-1' for search from Last to 1st.
  - 7. Eg = =XLOOKUP(102, A2:A4, B2:B4, "Not Found"); This formula searches for '102' in the range A2:A4 and returns the corresponding value from B2:B4 (Gadget). If 102' is not found, it returns "Not Found".
- 8. Relative Referencing = When a formula is copied across cells, Excel automatically adjusts the cell references relative to the formula's new location. For eg, if =A1+B1 is copied to the next row, it becomes =A2+B2.
- 9. Absolute Referencing = To prevent Excel from changing cell references when copying a formula, use absolute referencing. Syntax = \$col \$row (eq \$A\$1).
  - 1. Application eg = (English\_Marks / \$F\$1) \* \$G\$1
- 10. Sorting Data = Sorting allows you to arrange data based on specific criteria, such as total marks or department names. It can help identify patterns.
- 11. Filtering Data = Filtering enables you to display only the rows that meet certain criteria, such as showing students who received a particular grade.
  - 1. Select the Dataset: Click on any cell within your dataset.
  - 2. Apply Filter:
    - 1. Go to the Data tab on the Ribbon.
    - 2. Click on Filter. This adds drop-down arrows to each column header.

#### 3. Filter the Data:

- 1. Click the drop-down arrow in the City column header.
- 2. Uncheck all cities except "New York." (eg)
- 3. Click OK. Now, only rows where the city is "New York" will be displayed.



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#### Week-02

#### 1. Create the Pie Chart:

- 1. Select the data range that includes household sizes and their counts.
- 2. Go to Insert > Charts > Pie Chart.
- 3. Choose the pie chart style you prefer (e.g., 2D Pie).
- 4. \*\*Format the Pie Chart:
  - 1. Add data labels by clicking on the chart, then Chart Elements > Data Labels > Add Data Labels.
  - 2. Format data labels to show percentages: Click on a data label, then Format Data Labels, and select Percentage.

#### 2. Creating a Bar Chart:

Prepare Age Group Data:
 Follow a similar process to extract unique age groups from your dataset.

Count Each Age Group:
 Use the COUNTIF function to count the occurrences of each unique age group.

3. Create the Bar Chart:

- 1. Select the data range for age groups and their counts.
- 2. Go to Insert > Charts > Bar Chart : Choose the bar chart style you prefer (e.g., Clustered Bar).
- 4. Format the Bar Chart:
  - 1. Add data labels and format them as needed.

## 3. Types of Gov Data:

- 1. Census: Conducted every 10 years, capturing every household and firm.
- 2. *National Sample Survey (NSS):* More frequent than the census, focusing on samples to infer broader trends.
- 3. Annual Survey of Industries: Conducted yearly, provides detailed data on industries.
- 4. *Economic Census:* Comprehensive data on every firm, though conducted less frequently.

#### 4. Non-Gov Data Sources:

- Private Data Providers: Center for Monitoring Indian Economy (CMIE) is a key private data provider. It offers detailed data on consumer behavior (Consumer Pyramids Household Survey) and corporate investments (CAPEX Report).
- 2. **Consumer Pyramids Household Survey:** Conducted three times a year, tracking consumption patterns and aspirations across 236,000 households.
- 3. CAPEX Report: Tracks corporate investments and trends in various sectors.
- 5. Homogeneous regions are identified to minimize sampling bias, ensuring a representative sample across different demographics (Sampling technique).
- 6. Longitudinal surveys revisit the same households, providing insights into changes over time.

### Week-03

#### 1. Calculating Percentage:

- 1. Percentage of a part relative to a whole: (Part / Whole) \* 100
- 2. Creating Pivot Table: To summarize and analyze large datasets.
  - 1. Go to Insert > PivotTable to create a pivot table & drag fields to summarize the data.

#### 3. Visualization:

- 1. Select data range.
- 2. Go to Insert > Chart & choose the desired chart type.
- 4. Replacing Values: Sometimes, datasets include placeholder values (e.g., -99) that need to be replaced with blank cells or more meaningful values.
  - 1. Open Find and Replace: CTRL + H to open the Find & Replace dialogue box.

- 2. Replace Values:
  - 1. In the Find what box, enter -99. (e.g.)
  - 2. Leave the Replace with box empty to replace -99 with a blank cell (or with what you want to replace).
  - 3. Click Replace All.

### Week-04

- 1. All about Pivot Tables: Summarize, analyze, explore & present ur data. Transform data into insightful reports & charts (easier to identify trends, patterns and relationships within dataset).
  - 1. Why use Pivot Tables?
    - 1. *Efficient Data Analysis* = Handle large datasets & help perform complex calcs without writing formulas.
    - 2. *Dynamic Report* = Automatically update when underlying data changes. (Refresh = RT-Click > Refresh)
    - 3. *Interactive Data Exploration* = Easily rearrange fields, apply filters, & sort data.
  - 2. Creating a Pivot Table:
    - 1. Select the Data Range: Highlight the range of data you want to analyze, including headers (e.g., A1)
    - 2. *Insert the Pivot Table*: Insert Tab > Pivot Table. Choose whether to place the pivot table in a new worksheet or an existing one, then click OK.
  - 3. *Understanding the Pivot Table Layout:* 
    - 1. Rows: Fields placed here will appear as row labels in the pivot table.
    - 2. Columns: Fields placed here will appear as column labels.
    - 3. Values: Fields placed here are summarized (e.g., count, sum) based on the data.
    - 4. Filters: Fields placed here can filter the entire pivot table based on specific criteria.
  - 4. Basic Analysis
    - 1. Counting Data:
      - 1. Drag a categorical field (e.g., Department) to the Rows area.
      - 2. Drag a numerical or categorical field (e.g., Roll Number) to the Values area.
      - 3. By default, Excel will sum the data, but you can change this to Count by clicking on the field in the Values area, selecting Value Field Settings, and choosing Count.
    - 2. Analyzing Data Across Multiple Dimensions:

- 1. To analyze data across different categories, drag another field (e.g., Hostel) into the Columns area.
- 2. This will create a matrix, allowing you to see the interaction between rows and columns.

#### 5. Advanced Features

- 1. Filtering Data:
  - 1. Drag a field into the Filters area to add a filter.
  - 2. You can use this to focus on specific subsets of data (e.g., filtering to see only students from the CS department).
- 2. Using Multiple Fields in Rows & Columns:
  - 1. You can place multiple fields in both the Rows and Columns areas to create more detailed breakdowns.
  - 2. For example, placing Hostel and Department in the Rows area will show a nested structure, breaking down the data by both criteria.
- 6. **Reference vid for pivot tables:** How to Create Pivot Table in Microsoft Excel | Pivot Table in Excel YouTube
- 7. Use Cases
  - 1. *Business Analysis:* Summarize sales data by region, product, or sales representative.
  - 2. Academic Analysis: Analyze student performance across different departments or hostels.
  - 3. Event Analysis: Track participation or results in sports events.
- 2. Line Chart: Used to display information as a series of data points connected by straight line segments. Commonly used to visualize data trends over intervals of time, such as days, months, quarters, or years.
  - 1. Ideal Use Cases:
    - 1. Show trends over time
    - 2. Compare changes in different groups over the same period
    - 3. Highlight the rate of change between data points.
  - 2. Components of a Line Chart:
    - 1. *X-axis(Horiz axis):* Time period / category.
    - 2. Y-axis(Vert axis): Values being measured, like, grades, sales or temps.
    - 3. Data pts: Value at each time period.
    - 4. Line Segments: Connect data pts to show the trend.
    - 5. *Legends*: Identify which data series corresponds to which line (especially useful when comparing multiple series).
  - 3. Creating a Line Chart in Excel:

- 1. *Prepare Data:* Structure your data in two columns: one for the time period (e.g., Semesters) and one for the values you want to track (e.g., Grades).
- 2. Select the Data: Highlight the data you want to include in the chart.
- 3. *Insert the Line Chart:* Insert Tab (in Ribbon) > Line Chart option (Charts grp) > choose line chart style.

#### 4. Advanced features:

- 1. *Multiple Lines*: If you want to compare multiple sets of data (e.g., grades of multiple students), you can plot them on the same line chart (Ensure each dataset is in a separate column).
- 2. *Trendlines:* Add a trendline to see the general direction of the data over time. Click on a data series (in the chart) > select 'Add Trendline.'

#### 5. Interpretation of Line Charts:

- 1. *Upward Slope*: Increase in the data over time (e.g., improving grades).
- 2. Downward Slope: Decrease in the data over time (e.g., declining sales).
- 3. Flat Line: No change in the data over time (e.g., consistent performance).
- 4. Peaks and Troughs: Variability in the data, showing periods of highs and lows.
- 3. Stacked Bar Charts: Displays multiple data series stacked on top of each other, allowing visualization of cumulative effect of diff categories, showing both total and indv contributions of each category within a bar. Useful for comparing overall size of categories while also breaking it into its constituent categories.
  - 1. When to Use: Comparing Total Values; Showing Distribution; Visualizing Trends

## 2. **Types:**

- 1. Standard Stacked Bar Chart:
  - 1. Displays the absolute values stacked on top of each other.
  - 2. The height of each segment represents the value of that category.
- 2. 100% Stacked Bar Chart:
  - 1. Displays the relative contribution of each category as a percentage of the total.
  - 2. Useful when comparing proportional contributions.

#### 3. Creation in Excel:

- 1. *Prepare the Data*: Organize your data in columns with each series representing a category.
- 2. Select the Data: Highlight the data you want to include in the chart, including the category labels and series data.
- 3. *Insert the Chart*: Insert tab (Ribbon) > Bar Chart (Charts grp) > choose type. You can customize the chart & adjust axes.
- 4. *Quick Tips*: Avoid Overcrowding; Use contrasting colors; Label clearly; Consider alternatives.

- 4. Conditional Formatting: Apply specific formatting to cells that meet certain criteria. Helpful in visualizing data, identifying trends, & spotting important info quickly.
  - 1. Highlighting Cells:
    - 1. Select the range of cells.
    - 2. Home tab > click Conditional Formatting > choose Highlight Cell Rules > select condition > Set condition & formatting style > OK.
  - 2. **Data Bars:** Visually represent the values in a range of cells, making it easy to compare sizes. The length of the bar correlates with the cell value, so you can quickly see which values are larger or smaller.
    - 1. Select the cells you want to format.
    - 2. Conditional Formatting (Home tab) > choose Data Bars > select color style.
  - 3. *Color Scales:* Applies a gradient of colors based on the cell values, with different colors representing high, medium, and low values.
    - 1. Select your data range.
    - 2. Conditional Formatting > choose Color Scales > pick color scale.
  - 4. *Icon Sets:* Adds icons within cells to represent values, often used for performance metrics.
    - 1. Select data range.
    - Conditional Formatting > select Icon Sets > choose set.
  - 5. Custom Rules: Allows you to create more complex and customized formatting rules.
    - 1. Conditional Formatting > click New Rule > select Use a formula to determine cells to format > Enter custom formula > select formatting style > OK.
  - 6. *Managing Rules*: Conditional Formatting > select Manage Rules to view, edit, or delete existing formatting rules.
  - 7. Clear Rules: Select the cells first. Conditional Formatting > choose Clear Rules.
  - 8. *Reference vid:* Conditional Formatting in Excel YouTube
- 5. Subtotals: Helps summarize data within a group by performing calculations such as sum, average, or count.
  - 1. Ensure your data is sorted by the column you want to subtotal.
  - 2. Data tab > click Subtotal > choose col and function.
- 6. Remove Duplicates Tool:
  - 1. Select the range of cells.
  - 2. Data Tab > Remove Duplicates (Data Tools grp) > choose the cols > click OK.
- 7. FILTER Formula: Filters a range based on a condition. Helps creating data subsets, meeting specific criteria. Syntax = FILTER(array, include, {if\_empty}). e.g. = FILTER(A2:B100, B2:B100='YES') will return rows from A2:B100 where B col is 'YES'
- 8. SUMIF Formula: Sums vals in a range based on a condition. Syntax = SUMIF(range, criteria, {sum\_range}). e.g. = SUMIF(B2:B100, "YES", A2:A100) will sum vals in A2:A100

#### Week-05

**E-Commerce Industry:** Buying & selling of goods and services over the internet. Includes online shopping, online marketplaces, digital payments, & the logistics behind delivering products to customers. Before Cov-19, e-commerce was growing steadily; Cov-19 significantly accelerated e-commerce growth globally, especially countries where traditional retail shut down cuz of lockdowns.

### 1. Role during Cov-19:

- 1. Crucial for delivering essential goods (groceries, meds, household items).
- 2. Sustained the economy by enabling continued consumer spending & supporting small businesses that could sell online.
- 3. Consumers increasingly turned to online shopping, even for categories they traditionally bought in-store, such as groceries.
- 4. Challenges faced:-
  - 1. Ensuring timely delivery, despite lockdowns (Logistics).
  - 2. Managing disruptions in the supply chain due to restricted movement of goods.
  - 3. Implementing contactless deliveries and ensuring the safety of workers & customers.
- 2. E-commerce Market in India: E-commerce here is still in its early stages, with a relatively low market share. But it's growing rapidly. India has large untapped market in tier-2 & 3 cities. As internet penetration increases, more customers are expected to shop online. Companies like Flipkart are tailoring services to meet the unique needs of Indian customers (regional language, diverse payment methods & catering to local tastes and preferences etc). Gov policies (e.g. Digital India) & other initiatives to improve internet infrastructure are also supporting the growth of E-commerce.

### 3. Global Comparison & Influence:-

- 1. *Comparison with China:* More advanced E-commerce market, with higher market share in the retail sector. Focus on mass-market strategies & rapid expansion into smaller cities.
- 2. **Comparison with USA:** More niche focus & mature infrastructure. We can learn from successes & failures in customer service, logistics, & technology adoption.
- 3. The scale & diversity of the Indian market makes it more comparable to China than USA.
- 4. Data's Role in E-Commerce: The collected data (customer behavior, browser habits, purchase history, & preferences.) allows for personalized shopping experiences

(customized recommendations & targeted marketing). Predictive analytics is used to forecast demand, optimize inventory, & personalize marketing efforts. In contrast to traditional retail, e-commerce can use data to build a detailed understanding of each customer, offering a more personalized experience. It can also help to understand customer behavior & trends, optimize user experience, & improve marketing strategies.

1. Traditional retail primarily collects basic transaction data like what was purchased, when, and how much was spent. Customer data is often confined to billing information, loyalty program details, or feedback forms. Data isn't systematically collected or analyzed in most cases and is often used for inventory management, sales reporting, and basic customer relationship management (CRM) systems.

## 5. Why E-comm is growing:

- 1. Feasibility of shopping anytime anywhere amongst a wide product range.
- 2. Diverse payment options (COD, UPI, Digital wallets)
- 3. With the rise of affordable smartphones & data plans, more people have access to online shopping.
- 4. As major e-comm platforms have improved their logistics, customer service, & return policies, consumer trust has increased greatly.
- 6. Flipkart has leveraged cultural events & festivals to drive sales through special discounts & offers. It has also introduced own brands that offer affordable alternatives in categories like fashion, electronics and home essentials. It has also collabed with local vendors to sell on their platform, increasing product diversity & supporting local economies. Its focus on customer service, reliable delivery, and easy returns has helped build trust amongst Indian customers, making it a preferred choice for online shopping.

## 7. Customer Relationship Management (CRM):

- Traditional Retail CRM: Traditional retail relies on personal relationships, where store
  owners and staff may know regular customers by name and preference. Loyalty
  programs are used to track repeat customers and offer discounts or rewards.
  Personalized service is challenging to scale in traditional retail, especially for large
  chains or stores with a high volume of customers.
- 2. E-comm CRM: Use the vast amount of data collected to create highly personalized shopping experiences. Often use sophisticated CRM software that can handle millions of customer interactions, segment customers based on behavior, and automate marketing efforts. Can scale personalized experiences to millions of customers simultaneously, leveraging automation and Al. Platforms focus on customer retention through personalized follow-ups, retargeting campaigns, and loyalty programs that are informed by customer data.

## 8. Predictive Analysis & AI in E-comm:

1. *Predictive Analysis:* Involves using historical data, statistical algorithms, and machine learning techniques to predict future outcomes. In e-commerce, this can mean

predicting what products a customer might buy next or which marketing strategies will be most effective. Helps anticipate what products customers are likely to be interested in, when they might return to shop, and how much they might spend. Can also help manage inventory by forecasting demand for specific products based on trends, seasonality, and customer behavior.

### 2. Artificial Intelligence (AI) in E-Commerce:

- 1. Al-powered recommendation engines analyze customer data to suggest products they are likely to purchase, enhancing the shopping experience and increasing sales.
- 2. Al chatbots provide customer support, answer queries, and guide customers through the purchasing process, all based on data-driven insights.
- 3. Al can adjust prices in real-time based on demand, competition, and customer behavior, ensuring competitive pricing while maximizing profits.
- 4. Al improves search functionality by understanding customer intent, correcting typos, and offering relevant suggestions, making it easier for customers to find what they are looking for.

#### 9. Consumer Trust & Privacy Concerns:

#### 1. E-Comm Privacy:

- 1. With extensive data collection comes the responsibility to protect consumer data. E-commerce companies must comply with data privacy regulations like the GDPR in Europe or the PDP Bill in India.
- 2. Platforms must be transparent about data collection practices and obtain explicit consent for data usage.
- 3. Must invest in robust cybersecurity measures to protect customer data from breaches and cyber-attacks.

#### 2. Trust Building:

- 1. Offering reliable and responsive customer service helps build trust. This includes clear communication, easy return policies, and timely delivery.
- 2. Displaying customer reviews and testimonials adds social proof and helps build credibility with potential buyers.

### 3. **Challenges:**

- 1. With vast amounts of data, e-commerce platforms face challenges in effectively managing and analyzing this information. Data must be organized, relevant, and actionable.
- 2. Balancing personalization with privacy is a significant challenge. Overly intrusive data collection can lead to consumer pushback.
- 3. Ensuring fast, reliable, and cost-effective delivery, especially in remote areas, remains a challenge.

- 4. Different structures (like single-tier and two-tier distribution networks) can make data analysis complex.
- 5. Using data to make informed decisions about inventory levels, customer preferences, and distribution strategies.

#### 10. Key Theories and Concepts Mentioned In Case Study Of FAB Mart In Lecture:

 Platform Company vs. Niche Company: Platform Company offers a wide range of products across different categories. For example, Fab Mart deals in lifestyle products, FMCG (Fast-Moving Consumer Goods), and mobile phones. While Niche Company: specializes in a specific product category, making their supply chain simpler compared to platform companies.

### 2. Supply Chain Management:

- 1. Ensuring the right amount of inventory is available to meet customer demands without overstocking.
- In Fab Mart's case, they use a two-tier network with a central distribution center in Hyderabad and regional centers in Chennai and Cochin to ensure fast delivery.
- 3. Different products have different delivery expectations. For instance, mobile phones are expected to be delivered quickly, whereas clothing might not require such urgency.
- 3. *Fulfillment Centers (FCs):* Warehouses where products are stored and orders are fulfilled.
- 4. Distribution Centers (DCs): Locations where products are distributed to the final delivery locations. In this case, the DCs are strategically placed to ensure quick delivery across different regions.
- 5. *Two-Tier Distribution Network:* A network where there is a central hub (mother DC) and regional hubs (child DCs) to optimize delivery times and efficiency.
- 6. Customer Experience and Efficiency:
  - 1. Delivery Speed is critical for customer satisfaction, especially for high-involvement purchases like mobile phones.
  - 2. Operational Efficiency: Balancing inventory levels to avoid stockouts and overstocking, ensuring smooth cash flow, and maintaining investor confidence.

## 11. Supply Chain Management:

- 1. *Planning Head:* Focuses on minimizing delays and ensuring efficient fulfillment of orders. Key metrics include high-volume SKUs, revenue contribution of SKUs, and logistical efficiency.
- 2. *CFO*: Concerned with capital tied up in inventory and avoiding stockouts. Measures include inventory levels, stockouts, and the cost of holding inventory.
- 3. *CEO*: Interested in overall business growth, including order fulfillment efficiency and departmental growth. Metrics involve order fulfillment rates from local distribution

centers, business unit growth rates, and service levels for critical SKUs.

#### 12. SKU Analysis:

- 1. *High-Volume SKUs:* Products sold in large quantities. Identifying these helps in optimizing warehouse space and logistics.
- 2. *High-Revenue SKUs:* Products generating significant revenue. Important for prioritizing inventory and ensuring availability of high-margin items.
- 3. *Trend Analysis:* Examining sales patterns over time to forecast demand and adjust stock levels accordingly.

#### 13. Logistics Optimization:

- 1. *Stock Placement:* Determining the optimal location for high-volume and high-revenue SKUs to streamline order fulfillment.
- 2. *Order Timing:* Managing inventory levels to prevent stockouts and ensure timely reordering based on lead times.

#### 14. Inventory Management:

- 1. *Stockout Analysis:* Identifying and addressing instances where customer demand cannot be met due to inventory shortages.
- 2. *Capital Efficiency:* Balancing inventory levels to avoid excess capital tied up in unsold goods.

#### 15. Growth Metrics:

- 1. *Forward DC Fulfillment:* Measuring how well local distribution centers fulfill orders for nearby customers.
- 2. **Business Unit Growth:** Evaluating which business units are expanding faster to guide strategic decisions.
- 3. *Service Levels:* Setting targets for delivery times based on product importance and customer expectations.

## 16. Inventory Management Theory:

- Economic Order Quantity (EOQ): This theory helps in determining the optimal order quantity that minimizes the total inventory costs, including holding costs and ordering costs. It ensures that stock levels are sufficient to meet demand without incurring excessive holding costs.
- 2. *Just-in-Time (JIT):* JIT aims to reduce inventory levels and increase efficiency by receiving goods only as they are needed in the production process. It relies on accurate demand forecasting and efficient supply chain operations.
- 3. *Reorder Point (ROP):* This is the inventory level at which a new order should be placed to replenish stock before it runs out. It helps in preventing stockouts and ensuring a smooth supply chain.

### 17. Demand Forecasting and Sales Analysis:

- 1. *Time Series Analysis:* This involves analyzing historical sales data to predict future demand. Techniques include moving averages, exponential smoothing, and trend analysis.
- 2. **Seasonal Trends:** Recognizing patterns in sales data that repeat over time, such as increased demand for certain products during holiday seasons.
- 3. *Regression Analysis:* Used to understand relationships between different variables (e.g., price and quantity sold) and predict future sales.

#### 18. Supply Chain Management Theory:

- 1. *Logistics and Distribution*: This involves managing the movement of goods from suppliers to customers efficiently. Key aspects include transportation, warehousing, and inventory management.
- 2. *Supply Chain Network Design*: Involves designing the layout of distribution centers and warehouses to optimize the flow of goods and reduce costs.
- 3. *Bullwhip Effect:* This refers to the phenomenon where small changes in consumer demand lead to larger fluctuations in demand upstream in the supply chain.

#### 19. Financial Analysis:

- 1. *Revenue Management:* This involves using pricing and inventory strategies to maximize revenue and profitability. It includes analyzing the impact of different pricing strategies on sales and revenue.
- 2. *Cost-Benefit Analysis:* Evaluating the financial impact of different decisions, such as changing order quantities or adjusting inventory levels.

## 20. Customer Behavior and Buying Patterns:

- 1. *Purchase Frequency:* Understanding how often customers buy certain products can help in inventory planning and sales strategies.
- 2. **Customer Lifetime Value (CLV):** This measures the total revenue a business can expect from a customer over their lifetime. It helps in prioritizing high-value customers and products.
- 21. Tail Analysis: Analyzing the "tail" of data often refers to examining items or categories that contribute minimally to the total, which might be candidates for discontinuation or special management.

## 22. Effects, Trends & Insights observed in E-Comm theory:

- Sales and Revenue Trends: Sales volume and revenue in e-commerce can exhibit patterns based on various factors, including time of day, day of the week, and seasonal trends. Understanding these patterns helps businesses optimize their marketing strategies and inventory management.
- 2. Day-of-the-Week Effect: Consumer behavior in e-commerce can be influenced by the day of the week. For instance, weekdays might see higher engagement as people shop during breaks, while weekends might have different patterns due to leisure shopping.

- 3. *Volume vs. Revenue Trends:* There might be a difference between sales volume and revenue, as revenue is influenced by pricing strategies, discounts, and product mix. Analyzing both metrics provides a comprehensive view of business performance.
- 4. *Impact of Daily Granularity:* The granularity of data (e.g., daily vs. weekly) affects the ability to identify trends and make strategic decisions. Finer granularity can reveal more detailed insights but may also introduce noise.
- 5. **Consumer Behavior Insights:** E-commerce consumer behavior can vary significantly based on various factors such as day of the week, holidays, and special events. Analyzing these behaviors helps in forecasting demand and planning marketing strategies.
- 6. *Market Dynamics & External Factors:* External factors such as holidays, promotional events, and market conditions can significantly impact e-commerce sales and revenue.

#### Week-06

Only practical stuff, no important theory.

### Week-07

#### 1. Intro to Manufacturing Sector:

- 1. Involves the production of goods through the processing of raw materials (e.g. Automotive, Aerospace, Electronics, Textiles etc.)
- 2. Crucial role in economic development, job creation, & innovation. Significant contribution to GDP & industrial output.
- 3. Key processes: Design, production planning, procurement, quality control, & distribution.

#### 2. Gear Assembly:

1. Refers to the process of putting together gears and associated components to create a functional gear system. Gears are mechanical components that transmit motion and torque between shafts.

### 2. Types of Gears:

- 1. Spur gears: Straight teeth, used for transmitting motion b/w parallel shafts.
- 2. *Helical gears:* Angled teeth, smoother operation than spun, used for parallel or non parallel shafts.

- 3. *Bevel gears:* Used to change motion direction, typically b/w shafts that're perpendicular to each other.
- 4. Worm gears: Consist of a worm (screw) & a worm wheel. Provide high torque reduction & are used for right-angle drives.
- 5. *Planetary gears:* Consist of a central sun gear, planet gears, and an outer ring gear. They offer high power density and compact design.

### 3. Assembly Process:

- 1. Selecting the appropriate gear type and designing the gear system to meet specific requirements (Design).
- 2. Producing gears through methods such as cutting, shaping, and grinding (Manufacturing).
- 3. Aligning and meshing gears correctly in an assembly to ensure smooth operation (Assembly).
- 4. Checking the assembled gears for functionality, efficiency, and noise (Testing).

#### 3. ACE Gears:

- 1. Refers to a company or a product line specializing in high-quality gears and gear systems & may offer various types of gears, including custom ones.
- 2. Their products are used in various industries, including automotive, aerospace, industrial machinery, and consumer goods.
- 3. Likely to adhere to international quality standards such as ISO 9001 for quality management and other industry-specific standards.

### 4. Key Topics Related to Gear Assembly and ACE Gears:

#### 1. Gear Material:

- 1. Steel: Strength & durability.
- 2. Bronze: Wear resistance & lubrication properties
- 3. Plastic: Lightweight applications & noise reduction

## 2. Manufacturing Techniques:

- 1. Gear Cutting: Using tools like hobs and shapers to cut gear teeth.
- 2. Gear Grinding: Finishing gears to achieve high precision and surface finish.
- 3. *Heat Treatment:* Improving gear hardness and strength through processes like carburizing and quenching.
- 3. *Gear Lubrication:* Reduces friction, prevents wear, and extends gear life. Includes oil, grease, and synthetic lubricants.
- 4. *Gearbox Design:* Include gears, shafts, bearings, and housings. Types include manual, automatic, and continuously variable transmissions.
- 5. *Troubleshooting & Maintenance:* Common issues include gear noise, vibration, and wear. Practices include regular inspection, lubrication, and alignment adjustments.

## 5. Applications of Gear Systems:

- 1. Automotive: Transmission systems, differential gears, and powertrains.
- 2. Industrial Machinery: Conveyor systems, pumps, and gear drives.
- 3. Aerospace: Flight control systems, landing gear mechanisms.
- 4. Consumer Products: Appliances, power tools, and recreational equipment.

#### 6. Future Trends in Gear Manufacturing:

- 1. Development of new materials for improved performance and durability.
- 2. Increased use of robotics and automated systems in gear manufacturing (Automation).
- 3. Growth in demand for custom-designed gear systems tailored to specific applications.

#### 7. How the manufacturing sector contributes to economic growth and development:

1. The manufacturing sector directly contributes to the Gross Domestic Product (GDP) by producing goods and services (GDP Contribution). Often accounts for a substantial portion of GDP, reflecting the sector's role in driving economic growth (Sectoral Share).

#### 2. Job Creation:

- 1. *Employment Opportunities:* Manufacturing creates a large number of jobs across various skill levels, from unskilled labor to highly skilled engineering and managerial positions, helping in reducing unemployment rates.
- 2. Skill Development: Often provides training and skill development opportunities, enhancing the workforce's capabilities and productivity.

### 3. *Innovation & Technological Advancement*:

- 1. Research and Development (R&D): Manufacturing industries invest significantly in R&D, leading to technological advancements and innovation, driving improvements in productivity and efficiency. Innovations in manufacturing processes and products can lead to the development of new products and technologies that stimulate economic growth.
- 4. *Trade Balance*: Manufactured goods are often exported to other countries, contributing to a positive trade balance. Exporting products helps in earning foreign exchange and improving the overall economic health of a country. Or, by producing goods domestically, countries can reduce their dependence on imports, which helps in improving the trade balance (Import Substitution).

#### 5. Industrialization and Economic Growth:

- 1. Manufacturing helps in diversifying the economic base of a country, reducing reliance on primary sectors like agriculture and raw materials.
- 2. Industrialization often leads to the growth of related sectors such as transportation, logistics, and services, contributing to broader economic development.

#### 6. *Infrastructure Development*:

- 1. Manufacturing sector growth, often necessitates the development of infrastructure such as roads, ports, and utilities. This infrastructure supports overall economic activity and improves connectivity.
- 2. Manufacturing hubs can lead to the growth of cities and towns, contributing to urban development and increased economic activity (Urbanization).

### 7. Productivity & Efficiency:

- 1. Advances in manufacturing techniques and technologies lead to increased productivity and efficiency, which in turn boosts economic output and competitiveness.
- 2. Improved manufacturing processes can lower production costs, making goods more affordable for consumers and enhancing market competitiveness.

#### 8. Economic Resilience:

- 1. A strong manufacturing sector can provide economic stability by creating a diverse industrial base that can withstand economic fluctuations and external shocks.
- 2. Domestic manufacturing can create more resilient supply chains, reducing vulnerability to global supply chain disruptions.

#### 9. Revenue Generation:

- 1. The manufacturing sector contributes to government revenue through taxes on corporate profits, employee wages, and sales. This revenue supports public services and infrastructure development.
- 2. Investment in manufacturing facilities and technology can lead to long-term economic benefits and growth.

### 10. Regional Development:

- 1. Manufacturing can promote balanced regional development by creating economic opportunities in less-developed areas, reducing regional disparities.
- 2. Local manufacturing activities support nearby businesses and services, contributing to regional economic growth.

#### 8. Key Concepts:

#### 1. Manufacturing & Production Planning:

- 1. Ace Gears manufactures gear assemblies used in automobile transmissions.
- 2. Processes includes processes like hobbing (cutting external teeth of gears) and broaching (cutting internal features).

## 2. Challenges in the Industry:

1. *Demand Variability:* Influenced by government policies, seasonal changes, and supply chain disruptions (e.g., electronic component shortages).

2. Labor Issues: Impacted by events like the COVID-19 pandemic which led to labor shortages and operational challenges.

#### 3. Data Management:

- 1. *ERP Systems:* Enterprise Resource Planning (ERP) systems integrate various functions of a company (finance, production, HR) into a single database, improving accuracy and efficiency by ensuring all departments work with the same data.
- 2. *Physical to Digital Transition:* Challenges include converting physical records to digital and ensuring real-time data entry from production systems.

#### 4. Production Types & Market Changes:

- 1. *Gear Assemblies:* Different types of gear assemblies are used for various car models and applications (e.g., passenger vehicles, commercial vehicles).
- 2. *Regulatory Changes*: The transition from BS4 to BS6 emissions standards required changes in gear assemblies, impacting product sales and production.

### 9. Cov-19 Impact on Automotive Sector:

- 1. Initially, manufacturing activities halted, causing significant drop in demand. Furthermore, migration of labor force away from manufacturing hubs, disrupted production, even after re-openings.
- 2. The industry experienced a turbulent year with significant ups and downs, further impacted by the second wave of COVID-19 towards the end of the financial year. The first half of the financial year 2021 saw a steep decline in demand for automobiles due to economic uncertainty and reduced disposable income. In the second half of the year, demand spiked briefly as restrictions eased, and people made up for lost purchases, especially around the festive season.

#### 10. Manufacturing Sector Planning & Coordination:

1. Effective planning in manufacturing ensures that the right resources (material, human, financial) are available at the right time to meet production targets without over or under-utilizing resources.

## 2. Types of Planning:

- 1. Strategic Business Planning: Long-term planning at the top level, where decisions are made about overall production targets, factory expansions, and other major investments based on projected demand.
- 2. Sales and Operations Planning: A mid-level plan that aligns sales forecasts with production capacity on a month-by-month basis, ensuring that production meets expected sales.
- 3. *Master Production Schedule (MPS):* A detailed plan that looks at production on a shorter timeframe, often 2-3 months ahead, adjusting for any changes in demand or production capacity.

3. Various departments (sales, production, finance) must work together to create these plans, ensuring that resources are effectively allocated and that the company can meet its production and sales goals efficiently.

#### 11. Regional Sales Distribution:

- 1. The goal is to produce enough to meet demand without overproducing, which would lead to excess inventory.
- 2. Need of a smooth production schedule that can respond to demand changes without causing disruptions in the manufacturing process.

#### 12. Theoretical Concepts:

- 1. *Revenue Analysis:* Involves evaluating the total income generated by different products over a specified period. The goal is to identify the top revenue-generating products and the ones contributing less.
  - 1. *Theory:* Understanding how product revenue distribution can indicate which products are performing well and which need attention.
- 2. *Product Portfolio Management*: Strategic tool that helps companies decide which products to invest in, grow, maintain, or phase out.
  - 1. *Theory:* Products can be categorized into different types based on their revenue and quantity contributions, such as stars (high revenue, high volume), cash cows (high revenue, low volume), question marks (low revenue, high volume), and dogs (low revenue, low volume).
- 3. *Impact of Regulatory Changes:* The transition from BS4 to BS6 emission standards led to a shift in product revenues, showing how external factors influence product performance.
  - 1. *Theory:* Understanding regulatory impacts on product lifecycles and revenues is crucial for strategic planning.
- 4. **Scatter Plot & Trend Analysis:** Scatter plots with linear regression help in visualizing the relationship between revenue and quantity, offering insights into product value and portfolio balance.
  - 1. *Theory:* Trend analysis over time can help in understanding the growth trajectory of products and make decisions on future investments.
- 5. *Volume v/s Revenue:* Comparing the number of units sold (volume) with the revenue generated helps in identifying products that may be high in volume but low in value, and vice versa.
  - 1. *Theory:* High-volume, low-revenue products might keep the production line busy but may not contribute significantly to profitability.

#### 13. Some Concepts:

 Manufacturing: The process of converting raw materials, components, or parts into finished goods that meet customer specifications. It can range from small-scale operations to large-scale industrial production.

- 2. *Production Planning:* Refers to the process of determining what products will be manufactured, in what quantity, and by when. Involves scheduling production activities, managing resources, and ensuring that production goals are met efficiently.
- 3. Supply Chain Management: Encompasses the entire process of producing and delivering a product, from the sourcing of raw materials to the delivery of the finished product to the consumer. Effective supply chain management optimizes operations, reduces costs, and enhances customer satisfaction.
- 4. *Industrial Automation:* The use of control systems, such as computers or robots, and information technologies to handle different processes and machinery in an industry to replace human intervention. Leads to higher efficiency, accuracy, and productivity.
- 5. **Lean Manufacturing:** A systematic approach to minimizing waste within a manufacturing system without sacrificing productivity. Focuses on enhancing product quality and reducing production time and costs.
- 6. *Six Sigma*: A set of techniques and tools for process improvement. Aims to improve the quality of the output by identifying and removing the causes of defects and minimizing variability in manufacturing and business processes.

#### 14. Manufacturing Processes:

- 1. *Casting:* A process in which liquid material is poured into a mold and allowed to solidify into a specific shape. Used for metals, plastics, and other materials.
- 2. *Forming:* Involves shaping materials using mechanical forces without adding or removing material. Common methods include forging, rolling, and extrusion.
- 3. *Machining:* A process that involves removing material from a workpiece to achieve a desired shape. Techniques include turning, milling, drilling, and grinding.
- 4. *Joining:* Methods used to assemble different parts together, such as welding, soldering, brazing, and adhesive bonding.
- 5. Additive Manufacturing (3D Printing): The process of creating objects by adding material layer by layer, based on digital models. Allows for complex geometries and customization.

#### 15. Manufacturing Systems:

- 1. *Job Shop:* A manufacturing system where small batches of a variety of custom products are made. Highly flexible but less efficient for mass production.
- 2. *Batch Production*: A manufacturing process in which a limited quantity of a product is produced at one time. Suitable for products that are produced in medium quantities.
- 3. *Mass Production:* The manufacturing of large quantities of standardized products, often using assembly lines or automated technology. Highly efficient but less flexible in accommodating changes.
- 4. *Continuous Production:* A manufacturing process that is operated continuously, typically for highly standardized products like chemicals, paper, and steel. Maximizes efficiency and consistency.

#### 16. Role of Data Science in Manufacturing:

- 1. *Predictive Maintenance:* Using data analytics to predict when machinery is likely to fail, allowing for timely maintenance and minimizing downtime.
- 2. *Quality Control*: Implementing statistical process control and other data-driven methods to ensure product quality and consistency.
- 3. *Inventory Optimization:* Using data to manage inventory levels efficiently, ensuring that materials are available when needed while minimizing carrying costs.
- 4. *Process Optimization:* Applying machine learning and AI to optimize manufacturing processes, reduce waste, and increase productivity.
- 5. *Supply Chain Analytics:* Analyzing data from across the supply chain to identify bottlenecks, predict demand, and optimize logistics.

### 17. Trends & Challenges in Manufacturing:

- 1. *Digital Transformation:* The integration of digital technologies into manufacturing processes, leading to Industry 4.0 where smart factories use interconnected systems and data to drive production.
- 2. *Sustainability:* Increasing emphasis on environmentally sustainable manufacturing practices, reducing waste, and minimizing carbon footprints.
- 3. *Globalization*: Manufacturing operations are spread across multiple countries, creating both opportunities and challenges in managing global supply chains.
- 4. Workforce Development: The need for skilled labor is increasing, particularly in areas like robotics, data analytics, and advanced manufacturing technologies.
- 5. *Regulatory Compliance:* Manufacturers must navigate complex regulations related to product safety, environmental impact, and labor practices.

### Week-08

#### 1. Production Scheduling:

- 1. Involves planning and organizing the manufacturing process to meet production targets. It specifies what needs to be produced, the quantity, and the timeline.
- 2. The goal is to ensure that production runs efficiently, meeting demand without overproducing or underutilizing resources.

## 2. Scrap & Quality Control:

- 1. *Scrap:* Material or parts that are rejected due to defects or quality issues. Scrap rates affect production planning, as not all produced items will be usable.
- 2. **Standard Scrap Rate:** A predetermined percentage of production that is expected to be scrapped due to defects.

3. *Quality Control:* Inspections are performed to ensure products meet quality standards, and defective products are discarded.

### 3. Loading & Capacity Planning:

- 1. *Loading:* Assigning production tasks to specific workstations over a defined period. It involves determining how much work each machine or workstation can handle.
- 2. *Capacity Planning:* Ensuring that workstations have enough capacity to meet production goals while considering potential downtime for maintenance and changeovers.

#### 4. Maintenance & Downtime:

- 1. *Scheduled Maintenance:* Regular maintenance activities are planned to prevent breakdowns, including cleaning, lubrication, and adjustments.
- 2. *Unplanned Downtime:* Unexpected machine breakdowns or issues that disrupt the production schedule, leading to losses in production time and output.

#### 5. Changeovers:

- 1. The process of switching a machine or workstation from producing one product to another. Changeovers often involve adjusting settings, cleaning, and testing to ensure the new production run meets quality standards.
- 2. Changeovers can lead to downtime, so they are strategically planned to minimize their impact on overall production.

#### 6. Actual vs. Planned Production:

- 1. *Planned Production:* The intended production output based on the schedule.
- 2. *Actual Production:* The real output achieved, which may differ from the plan due to factors like machine breakdowns, scrap, or worker errors.
- 3. *Analysis of Variances:* Understanding the differences between planned and actual production helps in identifying issues and improving future schedules.

## 7. Shift Planning:

1. *Shift Scheduling:* Allocating production tasks to specific shifts (e.g., morning, evening) to optimize machine usage and meet production targets.

### 8. Overall Equipment Effectiveness(OEE):

- 1. OEE is a metric used to measure the efficiency and effectiveness of a manufacturing process. It considers three primary factors: availability, performance, and quality.
- 2. The goal of OEE is to provide insights into how well equipment is utilized in production, identifying areas for improvement.

#### 3. Factors of OEE:

- 1. Availability: Measures the proportion of scheduled time that the equipment is available for production.
  - 1. Availability = (Scheduled Production Time Downtime) / (Scheduled Production Time).

- 2. Availability is considered based on the number of shifts, with planned maintenance and changeovers excluded from the scheduled time.

  Unplanned downtimes, such as breakdowns, are factored in.
- 2. *Performance:* Evaluates how well the equipment performs compared to its maximum potential speed.
  - 1. Performance = (Actual Output / Standard Output)
  - 2. Performance is calculated as the ratio of actual production to the planned production, aggregated weekly. The output at the end of a production line (e.g., broaching) is used for this metric.
- 3. *Quality:* Measures the proportion of good units produced versus the total units produced.
  - 1. Quality = (Good Units / Total Produced Units)
  - 2. Determined by comparing the output with the acceptable standard, factoring in the scrap rate. This ensures only quality products are counted in the effective output.

#### 4. Calculating OEE:

- 1. OEE = (Availability *Performance* Quality)
- 2. The product of the three percentages (availability, performance, quality) gives the overall effectiveness of the equipment. In practice, achieving 100% OEE is nearly impossible due to various operational challenges, so values like 72% are considered good in many industries.

### 5. Challenges in OEE:

- 1. *Interdependencies:* A delay in one stage (e.g., hobbing) can affect the subsequent stages (e.g., broaching).
- 2. *Maintenance & Downtime:* Proper scheduling of preventive maintenance is crucial to minimize unplanned downtime, which directly impacts availability.
- 3. *Quality Control:* Managing scrap rates and ensuring that production meets quality standards is essential for maintaining high OEE.

## 6. Practical Application:

- 1. Weekly OEE analysis helps to understand trends and identify issues that may arise over different shifts.
- 2. Using actual data from the production process to calculate OEE, which provides actionable insights for improving operations.

## 9. Cost Breakdown & Profitability Analysis:

### 1. Cost Components:

1. *Direct Materials:* These are the raw materials used in producing the gear assemblies. Each product, like gear assembly 3, has specific direct materials costs associated with it, derived from the cost of blanks required.

- 2. *Direct Labor:* Costs related to the workforce directly involved in producing the gear assemblies. This includes salaries, benefits, and overtime for workers on specific production lines.
- 3. *Production Overhead:* Indirect costs such as factory maintenance, utilities (e.g., lighting, air conditioning), and supervisor salaries that cannot be directly traced to a specific product but are necessary for overall production.
- 4. *General and Administrative Overhead:* Costs incurred outside the factory, including management salaries, office expenses, and other administrative costs.

#### 2. Margin Calculation:

- 1. The Cost of Goods Sold (COGS) is calculated as the sum of direct materials, direct labor, and production overhead.
- 2. The Gross Margin is obtained by subtracting the COGS from the sales price of each product. This helps identify which products are more profitable.

#### 10. Inventory Management:

#### 1. Order Quantity & Inventory Levels:

- 1. *Order Quantity:* The amount of each blank that needs to be ordered to meet production requirements. Orders are placed to ensure that there is enough stock to cover the demand.
- 2. *Ending Inventory:* The amount of stock remaining at the end of each month. This affects how much needs to be ordered to maintain production schedules.

#### 2. Safety Stock & Reorder Point:

- 1. *Safety Stock:* Extra inventory held to account for variability in demand or supply delays, ensuring that production can continue smoothly even if unexpected issues arise.
- 2. *Reorder Point:* The inventory level at which a new order should be placed. This is calculated based on safety stock and lead time demand to prevent stockouts.
- 3. **Lead Time Demand:** The amount of inventory needed to cover the period between placing an order and receiving it. This ensures that production can continue without interruption during the lead time.

### 11. Practical Implications:

- Profitability Decisions: By analyzing the gross margin of each product, businesses can identify which products generate the highest profit margins and prioritize their production accordingly. Decisions on which products to focus on, should consider both the profitability and the capacity constraints of the factory.
- 2. *Inventory Optimization:* Using safety stock and reorder points helps prevent stockouts and ensures smooth production flow. Balancing inventory levels avoids both excess stock, which ties up capital, and stockouts, which can halt production.
- 3. *Reorder Quantity Formula*: The reorder quantity is determined using safety stock and lead time demand to balance inventory levels, ensuring neither excess nor insufficient

stock.

- 12. **ABC Classification**: A method used to prioritize inventory management based on the value and importance of items. It categorizes items into three groups (A, B, and C) to optimize inventory control efforts and resource allocation.
  - 1. A Category (High-Value items):
    - 1. Characteristics: High monetary value, significant capital investment.
    - 2. *Management Focus:* Requires strict control and monitoring due to high cost and importance. Emphasizes Just-In-Time (JIT) purchasing to avoid tying up capital in inventory.
    - 3. Examples: Expensive electronic devices like mobile phones.
  - 2. B Category (Moderate-Value Items):
    - 1. Characteristics: Moderate monetary value.
    - 2. *Management Focus*: Requires good record-keeping and structured ordering. Less critical than A items but still important for operational efficiency.
    - 3. Examples: Mid-range components or materials with moderate cost.
  - 3. C Category (Low-Value Items):
    - 1. Characteristics: Low monetary value, often ordered in bulk.
    - 2. *Management Focus*: Minimal control required. Bulk purchasing is preferred to reduce ordering costs and benefit from economies of scale.
    - 3. Examples: Groceries, low-cost consumables.

## 13. Theory on Safety Stock & Reordering:

- Safety Stock: Additional inventory kept to prevent stockouts caused by variability in demand or lead time. It acts as a buffer to ensure that there is enough inventory on hand to handle unexpected spikes in demand or delays in supply.
  - 1. Purpose is to avoid stockouts when actual demand exceeds the forecasted demand & to cover for delays in the supply chain.
  - Ensures that operations can continue smoothly even if there are delays or sudden increases in demand. The safety stock level acts as a buffer, so inventory levels might temporarily dip below the safety stock but should not reach zero if managed correctly.
- 2. **Reorder Point:** The inventory level at which a new order should be placed. It is calculated based on the average demand during the lead time (the time it takes to receive a new order).
  - 1. Reorder Point = Avg Demand during Lead Time = (Avg Daily Demand \* Lead Time in Days).
- 3. Safety Stock = (Peak Demand per Day Avg Daily Demand) \* (Number of Days for Safety Stock).
  - 1. Average Demand: The expected demand for the product over a period.

- 2. Peak Demand: The highest demand expected during the lead time.
- 3. Safety Stock Calculation: Calculate the difference between the peak demand and average demand to determine the additional stock needed to cover fluctuations.

### 4. Ordering Process:

- 1. When Stock Hits Reorder Point, place an order for the quantity required to bring inventory back up to a desired level. This reorder quantity typically includes the safety stock.
- 2. Understanding the starting inventory, outstanding orders, and production quantities is essential for managing inventory efficiently. Inventory levels affect decisions on reordering and production scheduling (Inventory Analysis).
- 3. Monthly Data Handling:
  - 1. Ending Inventory = (Starting Inventory Production Issues + Order Received). This formula helps calculate how inventory levels change over time based on production issues and orders. It reflects the inventory flow and helps in forecasting future needs.

#### 14. Understanding the OFFSET Function:

- 1. Allows us to create dynamic ranges and reference cells based on a starting point. This is particularly useful for creating flexible formulas and charts that adjust automatically when the data changes. OFFSET(reference, rows, cols, {height}, {width})
  - 1. reference: The starting point of the reference (usually a cell or range).
  - 2. *rows:* The number of rows to move from the starting point. Positive numbers move down, and negative numbers move up.
  - 3. *cols*: The number of columns to move from the starting point. Positive numbers move right, and negative numbers move left.
  - 4. height (optional): The number of rows to include in the returned range.
  - 5. width (optional): The number of columns to include in the returned range.
- 2. Example: =OFFSET(B2, 2, 3)
  - 1. Reference: B2,
  - 2. Rows: Move 2 rows down
  - 3. Cols: Move 3 cols to the right
  - 4. Refers to the cell E4 (2 rows down from B2 and 3 columns to the right).
- 3. *Dynamic Range for a Chart:* Suppose you have a dataset that grows over time, and you want your chart to automatically update to include new data. You can use OFFSET with the COUNTA function to create a dynamic named range.
  - 1. Create a Named Range:
    - 1. Go to the Formulas tab and click Name Manager.
    - 2. Click New and enter a name for your range (e.g., DynamicRange).
    - 3. In the Refers to box, enter the formula using OFFSET and COUNTA.

- 4. Example: =OFFSET(\$A\$1, 0, 0, COUNTA(\$A: \$A), 1)
  - 1. \$A\$1: Starting point of the range.
  - 2. 0, 0: No offset from the starting point.
  - 3. COUNTA( \$A: \$A): Number of rows in the range (counts non-empty cells in column A).
  - 4. 1: Number of columns in the range.
- 2. Use the Named Range in a Chart:
  - 1. Create a chart & select Select Data.
  - 2. In the Chart Data Range, enter the named range(e.g., DynamicRange)
- 3. As you add more data to column A, the chart will automatically update to include the new data.
- 4. Creating a Dynamic Range with Height and Width:
  - 1. =OFFSET(A1, 0, 0, 5, 3)
    - 1. Reference: A1
    - 2. Rows: 0 (start at A1)
    - 3. Cols: 0 (start at column A)
    - 4. Height: 5 rows
    - 5. Width: 3 columns
    - 6. This formula refers to a range starting from A1 and extends 5 rows down and 3 columns wide (A1).
- 4. Common Use Cases for OFFSET:
  - 1. Dynamic Charts: Dynamically adjust chart ranges with new data.
  - 2. Dynamic Named Ranges: Used in formulas to create changing data ranges.
  - 3. Flexible Data Extraction: Create dynamic reports or summaries.
- 5. Imp Considerations:
  - 1. *Volatile Func:* It recalculates every time the worksheet changes, which can affect performance with large datasets.
  - 2. Overuse of OFFSET in complex worksheets can make troubleshooting difficult.
- 6. Reference Video: Offset Formula in Excel

#### 15. Key Concept & Theories:

- 1. Inventory Management:
  - 1. *Production Issues:* Represents the amount of raw material issued to production each month. This fluctuates based on production needs.
  - 2. Order Quantity: The amount of raw material ordered when inventory falls below a specific threshold (reorder point). Common quantities are the reorder amount (e.g., 8,000 units) or higher if necessary.
  - 3. Reorder Point & Safety Stock & Lead Time Demand.

#### 2. Inventory Analysis:

- 1. *Smoothening:* Refers to the process of averaging or smoothing out fluctuations in the data to observe trends more clearly.
- 2. Ending Inventory.
- 3. An inverse correlation often exists between production levels and ending inventory. When production is high, inventory levels drop, and vice versa.
- 4. Production issues v/s corresponding order quantities (e.g., 8,000 or 16,000 units) helps visualize inventory management performance.

#### 16. Excel Tools & Techniques:

#### 1. Data Visualization:

- 1. Charts and Graphs: Use line charts to show fluctuations in production issues and order quantities. Pie charts can be used to visualize proportions of total orders or inventory levels.
- 2. *Dynamic Charts:* Incorporate named ranges and OFFSET function to make charts update automatically as data changes.

#### 2. Named Ranges & Offsets:

- 1. *Named Ranges:* Create dynamic named ranges using OFFSET to automatically adjust the range of data used in charts or formulas.
- 2. *OFFSET Function*: Helps in defining ranges dynamically based on certain criteria. For example, use OFFSET to track changes in production and inventory levels over time.

#### 3. Formulas & Functions:

- 1. *IF Function*: Determine whether inventory levels fall below the reorder point and trigger an order.
- 2. AVERAGE Function: Calculate the average demand during the lead time to set the reorder point.
- 3. COUNTIF and SUMIF Functions: Aggregate data based on conditions, such as total orders placed in a given period.

### 4. Data Analysis:

- 1. Smoothing Techniques: Apply moving averages or other smoothing techniques to the data to analyze trends and patterns.
- 2. *Trend Analysis:* Use historical data to predict future inventory needs and adjust reorder points accordingly.

## Week-09