

FLIPKART AGILE

Flipkart's breakdown into **Epics, Features, User Stories**, and **Tasks**:

Epic 1: Account

1. Feature: Login & Signup

- **User Story:** Sign in or sign up.

- **Tasks:**

- (i) UI – login/signup form
- (ii) API – Handle authentication
- (iii) DB – Store and retrieve user credentials

2. Feature: Profile

- **User Story:** Create and edit profile.

- **Tasks:**

- (i) UI – Design profile edit screen
- (ii) API – Update profile details
- (iii) DB – Update user info

Epic 2: Product Browsing

1. Feature: Search

- **User Story:** Search for products.

- **Tasks:**

- (i) UI – Search bar and display results
- (ii) API – Create product search endpoint
- (iii) DB – Fetch matching products

2. Feature: Filters

- **User Story:** Filter products.

- **Tasks:**

- (i) UI – Add filter options (price, brand, rating)
- (ii) API – Handle filter queries
- (iii) DB – Support filtering fields

Epic 3: Product Details

1. Feature: Product Description & Specs

User Story: View Description and specifications.

• Tasks:

- (i) UI – Add description and spec sections
- (ii) API – Fetch detailed specs from catalog
- (iii) DB – Store specs in structured format

2. Feature: Bought Together & Recently Viewed

• User Story: Related products.

• Tasks:

- (i) UI – Display "Frequently Bought Together" carousel
- (ii) API – Fetch related product suggestions
- (iii) DB – Store product pairing data & browsing history per user
- (iv) UI – Add "Recently Viewed" section

3. Feature: Ratings & Reviews

• User Story: Reviews.

• Tasks:

- (i) UI – Display Reviews
- (ii) API – Add and retrieve reviews
- (iii) DB – Store and fetch reviews

Epic 4: Cart & Payment

1. Feature: Cart

• User Story: Add or remove items from the cart.

• Tasks:

- (i) UI – Display cart list
- (ii) API – Add/ Remove / update cart items
- (iii) DB – Store Cart data

2. Feature: Payment

- **User Story:** Manage addresses.

- **Tasks:**

- (i) UI – Add Address Input

- (ii) API – Add or remove address

- (iii) DB – Store saved address

- **User Story:** Select payment mode.

- **Tasks:**

- (i) UI – Add UPI/Net Banking/Cash on Delivery options

- (ii) API – Validate payment success and failure callbacks

- (iii) DB – Store saved cards

- **User Story:** Check EMI options

- **Tasks:**

- (i) UI – Display EMI options on product and checkout pages

- (ii) API – Fetch EMI and credit plan data

- (iii) DB – Store EMI and financial plan info

- **User Story:** Place Order.

- **Tasks:**

- (i) UI – View order summary

- (ii) Backend – Calculate order total and summary

- (iii) API – Confirm and place order

- (iv) DB – Store order details

Epic 5: Order Management

1. Feature: Order History

- **User Story:** View past orders.

- **Tasks:**

- (i) UI – Show list of previous orders

- (ii) API – Retrieve user order history

- (iii) DB – Fetch stored order records

2. Feature: Track Orders

- **User Story:** Track order delivery.

- **Tasks:**

- (i) UI – Display order tracking page
- (ii) API – Track order status
- (iii) DB – Store delivery status updates

Epic 6: Offers & Rewards

1. Feature: Coupons

- **User Story:** Apply discount codes.
- **Tasks:**
 - (i) UI – Input field for promo code
 - (ii) API – Validate and apply discounts
 - (iii) DB – Fetch available coupons

2. Feature: Rewards

- **User Story:** Use Flipkart Plus rewards.
- **Tasks:**
 - (i) UI – Display and apply reward points
 - (ii) API – Calculate and redeem rewards
 - (iii) DB – Store user reward balance

Epic 7: Wishlist & Save for Later

1. Feature: Wishlist

- **User Story:** Use Flipkart Plus rewards.
- **Tasks:**
 - (i) UI – Add to wishlist button
 - (ii) API – Save/remove item in wishlist
 - (iii) DB – Store wishlist by user

2. Feature: Save for Later

- **User Story:** Use Flipkart Plus rewards.
- **Tasks:**
 - (i) UI – "Save for Later" option in cart
 - (ii) API – Move items from cart to saved list
 - (iii) DB – Maintain separate table for saved items

Epic 8: Customer Service

1. Feature: Help Center

- **User Story:** Get help and support.
- **Tasks:**
 - (i) UI – Show FAQs and support chatbot
 - (ii) API – Submit help queries
 - (iii) DB – Log support requests

2. Feature: Returns & Refunds

- **User Story:** Return a product.
- **Tasks:**
 - (i) UI – Add return button and show return status
 - (ii) API – Request and track refund
 - (iii) DB – Update order and refund

3. Feature: Complaint Escalation:

- **User Story:** Escalate unresolved issues.
- **Tasks:**
 - (i) UI – Escalation request button
 - (ii) API – Escalate to higher support tier
 - (iii) DB – Track complaint status and escalation flag

EPIC:

The screenshot shows the Azure DevOps interface for the 'Flipkart' project. The left sidebar contains navigation options: Overview, Boards, Work items (selected), Backlogs, Sprints, Queries, Delivery Plans, Analytics views, and Repos. The main area displays the 'Work items' section. At the top, there is a search bar and a notification banner. Below the notification, the 'Work items' section is titled 'Recently updated' and includes a '+ New Work Item' button and a link to 'Open filtered view in Queries'. A filter bar is present with a 'Filter by keyword' input and dropdowns for 'Epic', 'Assigned to', 'States', 'Area', and 'Tags'. The work items are listed in a table with the following columns: ID, Title, Assigned To, State, and Area Path.

ID	Title	Assigned To	State	Area Path
58	👑 Cart & Payments	Rithika R	● New	Flipkart
41	👑 Product Details	Rithika R	● New	Flipkart

FEATURES:

Flipkart

Overview

Boards

Work items

Boards

Backlogs

Sprints

Queries

Delivery Plans

Analytics views

Repos

Project settings

Did you notice Azure Boards has a new look and awesome new features? [Learn more.](#)

Work items

Recently updated | + New Work Item | Open filtered view in Queries | Column Options | ...

Filter by keyword

Feature

Assigned to

States

Area

Tags

X

ID	Title	Assigned To	State	Area Path
59	Cart	Rithika R	New	Flipkart
62	Payments	Rithika R	New	Flipkart
63	Ratings & Reviews	Rithika R	New	Flipkart
51	Bought Together & Recently Viewed	Rithika R	New	Flipkart
42	Product Description & Specs	Rithika R	New	Flipkart

USER STORY:

Flipkart

Overview

Boards

Work items

Boards

Backlogs

Sprints

Queries

Delivery Plans

Analytics views

Repos

Project settings

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Work items

Recently updated | + New Work Item | Open filtered view in Queries | Column Options | ...

Filter by keyword

User Story

Assigned to

States

Area

Tags

X

ID	Title	Assigned To	State	Area Path
43	View Product Details	Rithika R	Resolved	Flipkart
44	Reviews	Rithika R	Active	Flipkart
65	Place Order	Rithika R	Active	Flipkart
64	Payment Mode	Unassigned	New	Flipkart
60	Add or Remove Cart items	Unassigned	New	Flipkart
61	Manage addresses	Rithika R	Resolved	Flipkart

TASKS:

Azure DevOps nth31 / Flipkart / Boards / Work items

Search

Flipkart

Overview

Boards

Work items

Recent updated | + New Work Item | → Open filtered view in Queries | Column Options | Import Work Items | Recycle Bin

Filter by keyword

ID	Title	Assigned To	State	Area Path	Tags	Comments	Activity Date
71	DB – Store saved address	Rithika R	New	Flipkart			7/2/2025 6:00:09 AM
70	API – Add or remove address	Rithika R	New	Flipkart			7/2/2025 6:00:03 AM
69	UI – Add Address Input	Rithika R	New	Flipkart			7/2/2025 5:59:58 AM
77	API – Confirm and place order	Rithika R	New	Flipkart			7/2/2025 5:59:47 AM
76	Backend – Calculate order total	Rithika R	New	Flipkart			7/2/2025 5:59:43 AM
75	UI – View order summary	Rithika R	New	Flipkart			7/2/2025 5:59:38 AM
50	DB Layer – Store and fetch reviews	Rithika R	New	Flipkart			7/2/2025 5:59:29 AM
49	API Layer– Add and Retrieve reviews	Rithika R	New	Flipkart			7/2/2025 5:59:25 AM
48	UI – Display Reviews	Rithika R	New	Flipkart			7/2/2025 5:59:20 AM
74	UI – Add UPI/Net Banking/Cash on Delivery options	Rithika R	New	Flipkart			7/2/2025 5:59:10 AM
73	API – Add or remove UPI IDs	Rithika R	New	Flipkart			7/2/2025 5:59:05 AM
72	DB – Store saved cards	Rithika R	New	Flipkart			7/2/2025 5:59:00 AM
68	API – Add/ Remove / Update cart	Rithika R	New	Flipkart			7/2/2025 5:58:50 AM
67	DB – Store Cart data	Rithika R	New	Flipkart			7/2/2025 5:58:44 AM
66	UI – Display card list	Rithika R	New	Flipkart			7/2/2025 5:58:39 AM
78	DB – Store order details	Rithika R	New	Flipkart			7/2/2025 5:56:50 AM

Project settings

BOARDS:

The screenshot displays the Azure DevOps interface for a project named 'Flipkart Team'. The main view is a Kanban board with four columns: 'New', 'Active', 'Resolved', and 'Closed'. Each column contains task cards representing work items. The 'New' column has two cards: '60 Add or Remove Cart items' and '64 Payment Mode'. The 'Active' column has two cards: '44 Reviews' and '65 Place Order'. The 'Resolved' column has two cards: '43 View Product Details' and '61 Manage addresses'. The 'Closed' column has one card: '53 Related Products'. Each card shows the task title, assignee (Rithika R), and progress (e.g., 0/3, 0/4). The interface includes a sidebar with navigation options like Overview, Boards, Work items, and Backlogs, and a top bar with search and user profile.

BACKLOGS:

dev.azure.com/rithi31/Flipkart/_backlogs/backlog/Flipkart%20Team/Stories

Search

Error

Azure DevOps

rithi31 / Flipkart / Boards / Backlogs

Flipkart

Overview

Boards

Work Items

Boards

Backlogs

Sprints

Queries

Delivery Plans

Analytics views

Repos

Pipelines

Test Plans

Artifacts

Project settings

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Flipkart Team

New Work Item

View as Board

Column Options

Backlog

Analytics

Stories

Planning

Order	Work Item Type	Title	State	Story--	Value Area	Iteration Path	Tags
1	User Story	View Product Details	Resolved		Business	Flipkart	
	Task	UI - Product detail page layout	Closed			Flipkart	
	Task	API Layer - Fetch product info	Closed			Flipkart	
	Task	DB Layer-Retrieve product data	New			Flipkart	
2	User Story	Reviews	Active		Business	Flipkart	
	Task	UI - Display Reviews	New			Flipkart	
	Task	API Layer- Add and Retrieve reviews	New			Flipkart	
	Task	DB Layer - Store and fetch reviews	New			Flipkart	
3	User Story	Add or Remove Cart items	New		Business	Flipkart	
4	User Story	Manage addresses	Resolved		Business	Flipkart	
	Task	UI - Add Address Input	New			Flipkart	
	Task	API - Add or remove address	New			Flipkart	
	Task	DB - Store saved address	New			Flipkart	
5	User Story	Payment Mode	New		Business	Flipkart	
6	User Story	Place Order	Active		Business	Flipkart	

Flipkart Team backlog

Iteration 1

No work scheduled yet

Iteration 2

No work scheduled yet

Iteration 3

No work scheduled yet

New Sprint