

Q.1Set. (B) What kind of returns (monetary/non-monetary) for the following areas/practices you can suggest to your leadership while making a business case for them to invest in people/HRM? List down some of the outcomes that you would measure/assess to perform the ROI analysis (for investment under each of these practices/area).

- Employee Engagement
- Diversity, Equity and Inclusion
- Employee Happiness and Well-being

[15]