

Star Enterprises

4, Ramadhin Singh Commercial Complex, Near I. T. Crossing, Lucknow-226020 Phone : (0522) 4012269

INSTALLATION/SERVICE CALL REPORT

Name of Service Personnel : <u>R.K. Sharma</u>		
Date <u>10/10/19</u>	Attended Time : <u>2:45 pm</u>	Completion Time :
Customer's Name & Address <u>Amitji</u> <u>APV India Pvt Ltd.</u> <u>3/311, Vishal Bhawan Ground</u> <u>Nagerkhan</u>		Tel.No. <u>9956983333</u> Serial No.: <u>1830</u>
Warranty / AMC / Out of Warranty		
Equipment <u>ONLINE UPS</u> Make <u>Neumann</u>		
S.No. <u>X1100704631</u> Capacity <u>6KVA</u> DC BUS <u>Gharu</u>		
Problem	Action Taken	Spare Used
<u>Backup up problem</u>	<u>Checked the UPS Main mode and Back Up mode. Charging mode <u>well</u>. But Backup mode. Not OK. Required <u>ZONUS</u> battery <u>12V 18 Ah</u>.</u>	<u>12V 18Ah Exide</u> <u>Exide - 205n</u> <u>after 15 min. 200n</u> <u>of 18V, low batt</u> <u>Deep Cont. now</u> <u>coming</u>
Remarks :		
This is to certify that our equipment has been repaired to my entire satisfaction.	Payment by Cheque / Cash	
	Cheque No.	Dt.
Name <u>Amit</u> Signature of Customer	Received Rupees	
	For billing as per the above detail	
Signature of Service Personnel <u>R.K. Sharma</u>		
Note : 1- If the equipment is out of warranty visit charge Rs. 250/- will be charged. 2- Repairing has no guarantee.		