

# Star Enterprises

4, Ramadhin Singh Commercial Complex, Near I. T. Crossing, Lucknow-226020 Phone : (0522) 4012269

## INSTALLATION/SERVICE CALL REPORT

Name of Service Personnel : <u>R.K. Sharma + Shagat</u>		
Date <u>10/1/20</u>	Attended Time : <u>12:30 PM</u>	Completion Time : <u>2:30 PM</u>
Customer's Name & Address <u>Amitoj</u>	Tel.No. <u>9838078003</u>	Serial No. <u>1909</u>
<u>APV India Pvt Ltd</u> <u>3/311 Vishal Khand</u> <u>Gandhi Nagar Lko</u>	Warranty / AMC / Out of Warranty	
	Equipment <u>ONLINE UPS</u> Make <u>Humant</u>	
	S.No. <u>7100704631</u> Capacity <u>6/10kVA</u> DC BUS <u>10K</u>	
Problem	Action Taken	Spare Used
<u>AMC visit</u> <u>with Complaint</u> <u>in GR via-UPP</u>	<u>① 6kVA UPS Humant 12V/18AH X20 Eas</u> <u>checked the UPS, found Battery fault</u> <u>Replaced 20AH Battery 12V/18AH - Then UPS work well.</u> <u>UPS - OK</u> <u>② 10kVA UPS Humant 12V/18AH X20 Eas</u> <u>checked UPS worky well.</u> <u>OK</u>	
Remarks :		
This is to certify that our equipment has been repaired to my entire satisfaction.	Payment by Cheque / Cash	Visit Charges
	Cheque No. _____ Dt. _____	Amount Payable
	Received Rupees ..... For billing as per the above detail	
Name _____ Signature of Customer <u>[Signature]</u>	Signature of Service Personnel <u>[Signature]</u>	
Note : 1- If the equipment is out of warranty visit charge Rs. 250/- will be charged. 2- Repairing has no guarantee.		