Ritika Sharma
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Career Objective

Deadline oriented **Software QA Tester with 2.5 years of experience with Genpact Headstrong Capital Markets** in automation as well as manual testing. Currently seeking an opportunity to develop further and widen QA testing in a progressive team with a major employer.

Professional Summary

- Worked in **Banking** domain in **Genpact Headstrong Capital Markets** with extensive knowledge of QA processes and testing methodologies for more than 2 years.
- **Experience in functional testing with an appreciation of automation**. Have exposure on automation tools – **Selenium.**
- Effective communication skills in collaborating with engineers and senior management, **documented clear and concise test scripts and test cases** and established a positive rapport with vendors and clients.

Roles and Responsibilities

- Created test scenarios and test cases for the testing of the software or application.
- Worked with on and off-site quality assurance teams to coordinate testing.
- Expertise in testing of Web based Applications.
- Have exposure of using automation tools like Selenium to run the regression test suite and analyzing the cause of failures.
- Created XMLs as part of test data generation during execution of test scripts.
- Worked as a QA Tester in Function testing, Integration testing and Regression testing, Database testing and API testing using Postman.
- Logged defects effectively and retested the fixes. Utilized my knowledge of defect life cycle while raising and updating defects in TFS. Accurately logged defects, escalate issues, risks and provide accurate management reporting.
- Good Experience in working on projects in Agile Environment.
- Well versed with object oriented principles and concepts of Java.
- Designed and Developed the Automation Test Scripts using TestNG and Selenium WebDriver using Java.
- Worked on various test management activities such as requirement analysis, preparation of Test Summary Report and test deliverables for Test Sign Off.
- Responsible for discussion of defects in defect triage call, Daily Status call and Client Calls.
- Train and mentor new joiners on testing process and testing tools which are used in team and transferred functional knowledge to them.
- Verifying the data in the database and checking the FDIM logs.
- Expertise in SQL database testing involving SQL Queries, Joins to pull data from database
- Preparation of the Test Exit Report.

Educational Qualification

- Pursued B.Tech CSE from Amity University Noida with the current CGPA of 6.89.
- 12th from Lovely Public Senior Secondary School affiliated to CBSE Board, with an aggregate 74.20%.
- 10th from Lovely Public Senior Secondary School affiliated to CBSE Board in the year 2010, with an aggregate 8.8 CGPA

Projects

1. Fenergo – HSBC

ABOUT : A single, end-to-end platform or suite of solutions that transforms how banks manage clients – from initial onboarding to KYC/AML compliance, to client data management and KYC reviews & refreshes.

RESPONSIBILITY: Being a software tester, my primary role was to prepare test scenarios, test conditions and test cases after reading BRDs. Created XMLs as a part of test data generation and then executed test scripts and validated their actual results with the expected results. Raised defects in TFS and updated them with proper comments. Participated in Defect triage calls, Command & Control line and Check Point calls to provide accurate updates. Also, worked on automating the scripts for some regression scenarios and Analyzing the cause of the test failures and generating the Reports.

2. Fenergo – RBC

RESPONSIBILITY: Responsible for creating the test cases by reading the Integrating PBIs. After completion of test preparation, I had worked on test data generation, test execution and validation of end results. Having the hands on the API testing using Postman. Verifying the data in the database and checking the FDIM logs on the failure. Also responsible for preparing the Test Exit Report that need to be send to the clients.

Achievements

- Achieved the Rising Star Certificate within 3 month of project.
- Done Certification from the NSE in Financial Markets.
- Completed Certification in RPA from Automation Anywhere Academy.
- Done Certification course of Java and SQL from XPERT INFOTECH.
- Done Certification course of Advance Java from CMC Academy subsidiary of TCS.

The above information is true to the best of my knowledge.

Ritika Sharma
Place: New Delhi