





Ritika Verma

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Cybersecurity professional with over 7.5 years of experience in designing, implementing, and managing security programs for diverse infrastructures and products. Specialized in **risk assessment, incident response, IAM, and cloud security**, with strong hands-on experience leveraging frameworks like **MITRE ATT&CK, OWASP Top 10, CIS, and NIST**. Currently pursuing a master's in information systems with a focus on AI/ML, developing advanced capabilities in **securing AI/ML environments**. Proven success in integrating security measures within AI/ML tech stacks and enhancing the security of critical infrastructure. Advancing **offensive security** skills with OSWA certification.

EXPERIENCE

Santa Clara University Santa Clara, California
Prometheus Lab - Research Assistant July 2024 – Present

- Conducting in-depth evaluations of market tools and methodologies focused on AI/ML security to develop a comprehensive research paper.

Box, Inc. Cupertino, California
AI / Natural Language Processing (NLP) Intern Jan 2024 – June 2024

- Developed and implemented a recurrent neural network (RNN) with LSTM architecture, achieving 94% precision in classification tasks, enhancing data extraction capabilities from textual content.

Santa Clara University Santa Clara, California
Generative AI - Teaching Assistant April 2024 – May 2024

- Assisted in the administration of a Generative AI course, contributing to the enhancement of the educational experience for over 30 students.

SAP Labs Bengaluru, Karnataka
Cyber Security Design Specialist July 2021 – April 2022

- Enhanced EDR solutions by aligning with product security incident response requirements, resulting in a 20% reduction in mean-time-to-response (MTTR) and stronger product resilience against threats.
- Implemented and tailored the MITRE ATT&CK framework within the product security lifecycle, significantly improving incident response efficiency by identifying and addressing data source gaps.

SAP Ariba Bengaluru, Karnataka
Security Consultant April 2019 – July 2021

- Operationalized Endpoint Data Loss Prevention (DLP) for 1000+ users, including on-boarding/off-boarding, incident analysis, and investigation to prevent sensitive data disclosure outside the company.
- Managed IAM processes for 3400+ users, ensuring authorized access to the company's production environment.
- Triaged approximately 150 incidents per day, reducing false positives by over 70% through policy tuning.

SAP SuccessFactors Bengaluru, Karnataka
Security Consultant May 2018 – April 2019

- Conducted over 20 vendor risk assessments, updating the vendor onboarding program to align with industry compliance standards against ISO 27001, PCI DSS, SOC, SOC2 Security Standards.

Accenture Bengaluru, Karnataka
Security Analyst July 2014 – May 2018

- Created and managed 10 out of 70 security standards for Securing Infrastructure, involving industry analysis and collaboration with affected business units, for ensuring adherence to the security controls.
- Spearheaded compliance and governance effort for the team, regular updates to the tool and training the team for using the tool efficiently.

EDUCATION

Santa Clara University, Leavey School of Business Santa Clara, CA
Master of Science in Information Systems June 2025
GPA: 3.9/4.0 (Dean's List: Spring 2024)

Visvesvaraya Technological University Bengaluru, Karnataka
Bachelor of Engineering, Computer Science & Engineering June 2014

TECHNICAL SKILLS

Security Domain

- | | | | |
|---------------------------|-----------------------|----------------------------|----------------------|
| ❖ Infrastructure Security | ❖ DevSecOps | ❖ Cloud Security | ❖ Container Security |
| ❖ OWASP Top 10 | ❖ Penetration Testing | ❖ Vulnerability Management | ❖ Threat Modeling |
| ❖ Incident Response | ❖ MITRE ATT&CK | ❖ Risk Assessment | ❖ Compliance |

Security Frameworks & Tools

- | | | | |
|-----------------|----------|----------|--------------|
| ❖ McAfee DLP | ❖ Splunk | ❖ Tanium | ❖ Kali Linux |
| ❖ PhishMe | ❖ Rapid7 | ❖ Qualys | ❖ NIST |
| ❖ CIS Benchmark | ❖ PyTM | ❖ Inspec | ❖ BurpSuite |

AI / ML Tech Stack

- | | | | |
|------------------|-------------------|-------------------------------|-----------------|
| ❖ Generative AI | ❖ Neural Networks | ❖ Natural Language Processing | ❖ Deep Learning |
| ❖ LLM Evaluation | ❖ Topic Modelling | ❖ LangChain | ❖ RAG |

AI/ML Security Frameworks & Tools

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|----------------|---------------|--------------|---------|
| ❖ NIST Dioptra | ❖ OpenLLMetry | ❖ CleverHans | ❖ SecML |
|----------------|---------------|--------------|---------|

PROFESSIONAL TRAININGS AND CERTIFICATIONS

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|--|------|
| • OSWA, Offensive Security WEB- 200 (ongoing) | 2024 |
| • Kubernetes, LinkedIn Learning | 2024 |
| • Deep Learning Specialization, DeepLearning.AI | 2024 |
| • Python Programming, Google | 2023 |
| • SANS GIAC 301 Information Security Fundamentals (GISF) | 2017 |
| • Administering Microsoft SQL Server 2012/2014 Databases | 2016 |
| • CompTIA Security+ | 2015 |
| • ISO LA 27001:2013 Lead Auditor | 2014 |

PROJECTS

- **Cybersecurity Compliance and Remediation Automation** ([GitHub](#)) - Developed a local Retrieval-Augmented Generation (RAG), providing dynamic cybersecurity recommendations and detailed remediation plans for security vulnerabilities.
- **Chatbot - RAG with Evaluation**([GitHub](#)) - Created and evaluated (using LLM evaluation, Llama Index) a Retrieval-Augmented Generation (RAG) powered chatbot designed to answer questions related to auto insurance policies.
- **Lease Recommendation Application Generator** ([GitHub](#)) - Engineered a custom application using OpenAI embeddings, resulting in a personalized relocation service platform for tailored suggestions.
- **Skincare Recommendation & Pricing System** ([GitHub](#)) - Developed a sophisticated ML-driven system for skincare recommendation and price forecasting, achieving 85% score for classification.

ADDITIONAL INFORMATION

Leadership Experience: President of AI Club at Santa Clara University; event organizer for internal corporate events; budget management.

Professional Memberships: Member of Women in Cybersecurity (WiCyS), NIST/ NICE Cybersecurity Career Ambassador

CTF Experience: Actively participates in Pacific Hacker's CTF challenges

Mentorship Experience: WiCyS mentor, Generative AI mentor, providing guidance to students AI/ML projects; mentor for Company's new joiners.

Community Involvement: Monthly contributor to a children's education center from 2018 to 2022.