

Julius Nazarenko
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FREEPOST DWP
Universal Credit Full Service

If you call us, please have
the answers to your security
questions ready

www.gov.uk/universalcredit

Telephone: 0800 328 5644
Textphone: 0800 328 1344

We need information from you by 12 November 2024

Dear Julius,

It appears that you've failed to report a change in your circumstances promptly. You need to tell us by 12 November 2024, the reason for not telling us sooner and what you've done to correct this. As part of your claim review, it was discovered that you have Capital/Savings over £6000. We need to know why you have never reported, disclosed or declared this.

Reporting changes is something you committed to do in return for receiving Universal Credit. If you don't do this and you're paid too much Universal Credit, you'll have to repay any overpayment and may also have to pay a £50 Civil Penalty.

You can get more information about a Civil Penalty at
www.gov.uk

We'll decide whether you'll have to pay a Civil Penalty based on the information you give us. If we don't hear from you by 12 November 2024, we'll make our decision based on the information we have now.

What you need to do now

You need to contact us by 12 November 2024. We'll check that the information we have is correct. also decide whether you should pay the Civil Penalty depending on your reason for failing to report the change in your circumstances promptly and what

29 October 2024

Use your journal to contact us if you have any questions.

You can also call us on the number above. To speak to an agent in Welsh, please call: **0800 328 1744**.

We have many different ways we can communicate with you.

If you would like Braille, British Sign Language, a hearing loop, translations, large print, audio or something else please tell us using the phone number at the top of this letter.

Please turn over

you've done to correct this error.

If you live in England you can get free, independent and confidential advice about benefits. You can get more information at **www.gov.uk**

Yours sincerely,

Universal Credit

Treating people fairly

We are committed to the Equality Act 2010 and treating people fairly. To find out more about this law, search 'Equality' on **www.gov.uk**

Call charges

Calls to 0800 numbers are free from personal mobiles and landlines.

Why DWP needs personal information and how we treat it

We treat personal information carefully. We may use it for any of our purposes. To learn more about information rights and how we use information, please see our DWP Personal Information Charter at **www.gov.uk/dwp/personal-information-charter**