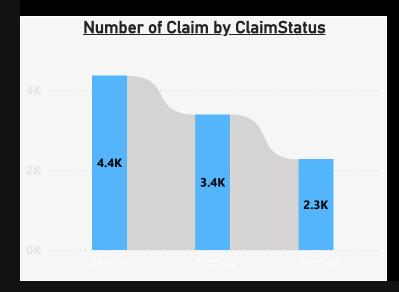
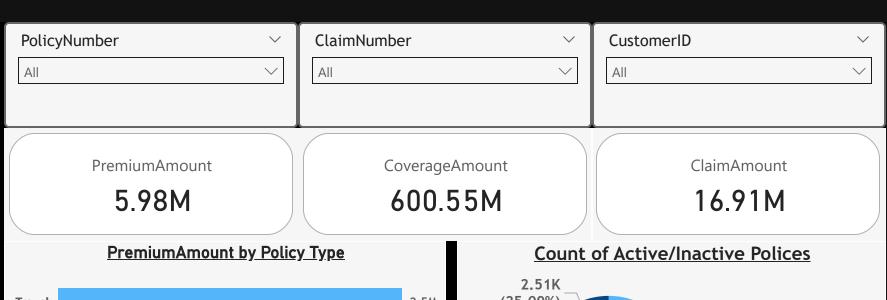
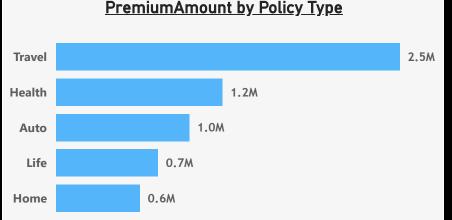
PRIM INSURANCE PVT. LTD.

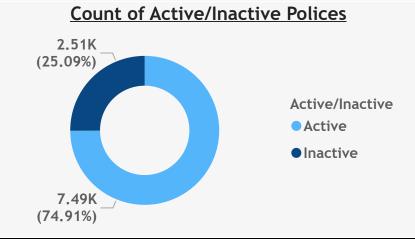
Female 5001

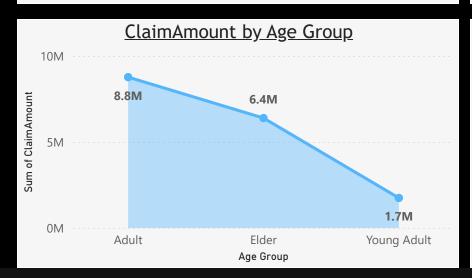
Male **5003**





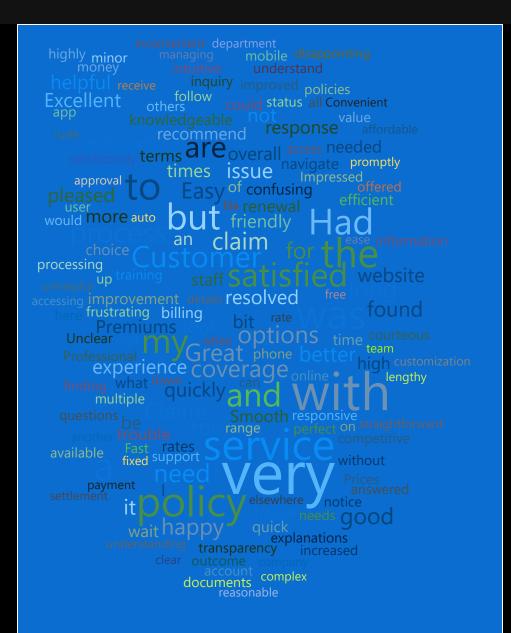






PolicyType	Pending	Rejected	Settled			
Auto	20,810,615.30	40,671,711.59	32,984,558.70			
Health	27,682,791.20	52,401,928.42	40,017,100.67			
Home	13,001,816.73	27,406,202.63	20,645,568.43			
Life	17,259,587.93	33,722,751.49	23,121,204.63			
Travel	57,247,694.90	107,395,611.51	86,182,353.59			
Total	136,002,506.05	261,598,205.64	202,950,786.03			

(yNumber	CustomerID	ClaimNumber	Age	Gender	CoverageAmount	PremiumAmount	Year	Quarter	Month	Day	Year	Quarter	Month	Day	ClaimStatus	ClaimDate	ClaimAmount Ag
P10	C10	C10	44	Male	88,203.38	607.42	2024	Qtr 3	August	15	2023	Qtr 3	August	15	Pending	31-10-2023	5,118.08 Ad
P100	C100	C100	23	Male	87,942.50	690.52	2024	Qtr 4	December	6	2023	Qtr 4	December	6	Settled	19-04-2024	1,956.89 You
P1006	C1006	C1006	46	Male	53,043.28	208.67	2024	Qtr 3	September	11	2023	Qtr 3	September	11	Rejected	NULL	0.00 Ad
P1009	C1009	C1009	34	Female	18,900.37	367.12	2024	Qtr 3	August	9	2023	Qtr 3	August	9	Rejected	NULL	0.00 Ad
P1010	C1010	C1010	50	Male	28,388.56	213.26	2024	Qtr 3	August	16	2023	Qtr 3	August	16	Pending	19-11-2023	4,328.71 Ad
P1011	C1011	C1011	40	Female	96,734.30	439.98	2024	Qtr 4	November	11	2023	Qtr 4	November	11	Pending	25-07-2024	3,991.31 Ad
P1012	C1012	C1012	66	Male	85,012.57	104.86	2025	Qtr 1	March	29	2024	Qtr 1	March	29	Settled	16-06-2024	3,969.50 Eld
P1014	C1014	C1014	53	Male	30,079.07	707.11	2025	Qtr 1	January	20	2024	Qtr 1	January	20	Pending	22-02-2024	3,418.68 Ad
P1017	C1017	C1017	32	Female	23,762.16	803.14	2025	Qtr 3	July	5	2024	Qtr 3	July	5	Rejected	NULL	0.00 Ad
P1018	C1018	C1018	61	Male	102,577.04	406.41	2024	Qtr 3	September	24	2023	Qtr 3	September	24	Rejected	NULL	0.00 Eld
P1019	C1019	C1019	19	Female	32,892.17	321.82	2025	Qtr 1	January	14	2024	Qtr 1	January	14	Settled	26-03-2024	3,539.84 You
P1021	C1021	C1021	29	Female	102,242.05	594.64	2025	Qtr 1	March	25	2024	Qtr 1	March	25	Settled	22-04-2024	2,618.87 Ad
P1023	C1023	C1023	45	Female	21,260.00	1,071.56	2024	Qtr 4	December	2	2023	Qtr 4	December	2	Rejected	NULL	0.00 Ad
P1025	C1025	C1025	36	Female	107,525.23	353.75	2025	Qtr 2	May	2	2024	Qtr 2	May	2	Rejected	NULL	0.00 Ad
P1028	C1028	C1028	51	Male	71,319.90	335.96	2024	Qtr 3	July	30	2023	Qtr 3	July	30	Rejected	NULL	0.00 Ad
P103	C103	C103	20	Female	26,044.73	1,038.13	2024	Qtr 4	November	15	2023	Qtr 4	November	15	Settled	13-06-2024	4,263.30 You
P1031	C1031	C1031	31	Female	81,807.89	1,044.65	2024	Qtr 4	October	7	2023	Qtr 4	October	7	Pending	02-03-2024	4,824.96 Ad
P1036	C1036	C1036	41	Male	72,672.72	650.38	2025	Qtr 2	April	19	2024	Qtr 2	April	19	Settled	18-10-2024	5,062.94 Ad
P104	C104	C104	62	Male	51,939.46	1,013.12	2025	Qtr 2	April	11	2024	Qtr 2	April	11	Pending	08-06-2024	1,924.97 Eld
P1040	C1040	C1040	52	Male	20,539.19	929.81	2025	Qtr 2	April	3	2024	Qtr 2	April	3	Settled	23-01-2025	882.63 Ad
P1041	C1041	C1041	50	Female	41,057.92	570.80	2024	Qtr 4	October	28	2023	Qtr 4	October	28	Rejected	NULL	0.00 Ad
P1043	C1043	C1043	76	Female	40,477.52	226.74	2025	Qtr 2	May	11	2024	Qtr 2	May	11	Settled	04-09-2024	2,603.28 Eld
P1045	C1045	C1045	61	Female	83,741.63	253.85	2024	Qtr 3	July	22	2023	Qtr 3	July	22	Rejected	NULL	0.00 Eld
P1047	C1047	C1047	47	Female	39,883.98	688.53	2024	Qtr 4	November	20	2023	Qtr 4	November	20	Pending	30-08-2024	1,417.61 Ad
P1048	C1048	C1048	56	Male	44,786.30	442.55	2025	Qtr 1	February	16	2024	Qtr 1	February	16	Rejected	NULL	0.00 Ad
P1049	C1049	C1049	68	Female	108,791.26	231.83	2025	Qtr 1	February	17	2024	Qtr 1	February	17	Rejected	NULL	0.00 Eld
P105	C105	C105	49	Female	95,106.67	318.40	2025	Qtr 1	February	3	2024	Qtr 1	February	3	Settled	13-09-2024	4,583.85 Ad
P1054	C1054	C1054	64	Male	69,836.88	433.15	2024	Qtr 3	August	25	2023	Qtr 3	August	25	Rejected	NULL	0.00 Eld
P1056	C1056	C1056	59	Male	47,517.70	778.19	2024	Qtr 3	August	12	2023	Qtr 3	August	12	Settled	27-11-2023	1,066.99 Ad



Customer Name	Score sentiment	Feedback
Aaron Collins	0.01	Website was down when I needed to access my account, inconvenient.
Adam Foster	0.93	Had a great experience with the claims department.
Allison Sanders	0.03	Had trouble accessing my account online.
Amanda Bailey	0.89	Great coverage options, very happy with my choice.
Amanda Scott	0.05	Policy rates increased without notice, not happy.
Amy Rivera	0.96	Found a better policy with another company, but service here was good.
Andrew Baker	0.98	Professional and courteous staff, very satisfied.
Angela Lewis	0.95	Had a great experience, would recommend to others.
Anna Bennett	0.18	Policy rates are a bit high, but good coverage.
Anthony Campbell	0.05	Had trouble understanding the coverage details.
Benjamin Rogers	0.93	Smooth claim process, very pleased with the outcome.
Bradley Brooks	0.92	Claims process was very efficient, happy with the outcome.
Brian Walker	0.07	Unclear policy terms, need more transparency.
Brittany Phillips	0.94	Convenient payment options, very pleased.
Bryan Torres	0.22	Had an issue with billing, but it was resolved quickly.
Charles Russell	0.96	Very quick response time, satisfied with the service.
Christian Kelly	0.94	Easy to navigate website, found what I needed quickly.
Christine Morgan	0.89	Premiums are a bit high, but good coverage options.

Count of Customer Name by Feedback

