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## **Service Provider Application Development**

DATE: 25<sup>th</sup> Mar, 2020

As per our discussion kindly go through the Service Provider Application development proposal for your company.

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### **BACKGROUND**

We're Rector Sol, a group of creative minds that help you with all your needs to grow and empower your business, we provide marketing & IT solutions.

### **STATEMENT OF WORK**

#### **Android App [User]:**

- User Registration.
- User Login.
- Login with Facebook.
- Login with Google.
- User Profile.
- Searching Service.
- Service Category List.
- Service Add to Cart.
- Service Add to WishList.

- Schedule Service.
- Discount/Rewards.
- Cashback.
- Loyalty Programs.
- Easy Payment Options.
- Cash On Service Options.
- Online Payment Options.
- Social Media Integration.
- Reviews & Ratings.
- Order Placement.
- Service Done Confirmation.
- Customer Support.
- Customer FeedBack.

### **Service Application [Service Provider Application]:**

- Login With Email or Phone And Password.
- Mobile Number Confirmation with OTP.
- Profile.
- New Service Order List.
- Service Acceptance Option.
- Service Denied Option.
- Service Order Upgrade Option.
- ONgoing Service Status.
- Search Repairing Components.
- Request For Repairing Components.
- Previous Service List.
- Service Order Portel.
- Virtual Wallet System.
- Wallet Amount Withdrawal System.
- Feedback and Support System.
- Reviews or Rating.

## **Admin Portal [Administrator]:**

- Service Provider Registration [Service Boy].
  - Service Provider Wallet List.
  - Service List.
  - Service category.
  - Service Sub-category.
  - Top Service.
  - Withdrawal Request List.
  - Order Report.
  - Users List.
  - Users Profile.
  - User Order List.
  - Customer Order Payment Status.
  - Service Provider Component Order List.
  - Discount/Rewards,
  - Cashback.
  - Loyalty Programs.
  - Feedback and Support System.
  - Application Inquiry Generation System.
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## **PAYMENT & GENERAL TERMS & CONDITIONS**

Letter of Acceptance: As a first step for the assignment, the client will issue to Rector Sol a letter of acceptance, this letter will refer to the proposal and confirm its acceptance.

### Payment Terms:

- 75% of the project cost in advance along with work order
  - Remaining 25% of the project cost at the time of project completion
- Hosting and maintenance will be free of cost for the first year. After 1 year the annual maintenance cost will be chargeable at 30% of the project cost per annum. Additional features will be chargeable as per the market rates at that time.

### Project Cost:

- **Service Provide Android Application**
- **Service Providers Android Application**
- **Admin Portal Web Application**

**Total Project cost: Rs. 1,20,000/- (Service Provide Android Application)**

Awaiting your affirmative response and looking forward to working with you to make your organization a world class brand.