

River Jensen

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PROFESSIONAL EXPERIENCE

Personal Website

Oct. 2023. – Dec. 2024

Web Developer

Provo, UT

[Github Repo](#)

- Developed and maintained a robust back-end system utilizing Sequelize for efficient database management, and implemented Axios for seamless data retrieval and submission operations.

Fluent Solar

Sep. 2022 – Jun. 2023

Account Manager

Vineyard, UT

- Cultivated and maintained strong relationships with a diverse portfolio of clients (3,000+ cases/month) by proactively understanding their unique needs, objectives, and challenges, resulting in increased customer satisfaction and long-term retention.
- Partnered with different teams—including sales, marketing, customer support, and product development—to streamline processes and improve overall performance, leading to enhanced conversion rates and business growth.

Vivint Solar

Jan. 2019 – Dec. 2020

Case Manager

Lehi, UT

- Served as the primary point of contact for a large client base (1K+ clients/month), expertly managing inquiries and providing timely project updates; oversaw the resolution of complex issues related to high-value transactions, including house closings ranging from \$600K to \$1M, which contributed to maintaining a client retention rate of over 95%.
- Built strong, trust-based relationships with clients by ensuring clear communication and delivering exceptional service throughout the project lifecycle.
- Collaborated cross-functionally with internal teams to ensure smooth project execution, aligning client expectations with company deliverables to drive satisfaction and retention.

EDUCATION

Devmountain

Oct. 2023 – Dec. 2023

Web Development Bootcamp

Lehi, UT

- Completed an intensive, hands-on bootcamp focused on mastering modern web technologies; gained expertise in creating dynamic, responsive websites using the React framework, within a comprehensive full-stack environment that included JavaScript, NodeJS, PostgreSQL, and Redux.
- Developed real-world coding skills through project-based learning, demonstrating proficiency in both front-end and back-end development and graduated with a strong foundation in full-stack web development, equipped to build scalable, high-performance web applications.

Utah Valley University

Oct. 2019 – May 2021

Completed 45 credits toward a BS in Computer Science

Orem, UT

- Studied core computer science concepts, including data structures, algorithms, and object-oriented programming.
- Gained practical experience in programming, focusing on array manipulation, loops, and basic problem-solving techniques.

SKILLS

- **Languages & Frameworks:** JavaScript, React, Redux, Node.js, Express, HTML5, CSS, PostgreSQL, SQL, Axios, Bootstrap
- **Tools & Technologies:** Git, GitHub, Postman, SQL Tabs
- **Proficiencies:** Full-stack web development, API integration, database management, and front-end UI/UX design

SERVICE & INTERESTS

- Served a full-time mission in Albuquerque, NM from November 2016-2018
- Automotives: I own a WRX with custom exterior modifications and previously enhanced a Mazda Speed3 by upgrading the downpipe and catalytic exhaust system.
- Computers: I built my own computer from scratch, equipped with a 2070 Super graphics card and a mid-range Ryzen processor.