River Jensen

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PROFESSIONAL EXPERIENCE

River Jensen Profolio Website

Jun. 2024 - Present

Web Developer

Provo, UT

- Personal website
- React-based using a Node.js server backend

DM-Project3 Oct. 2023. - Dec. 2024

Web Developer

Provo, UT

Github Repo

Developed an application that allows users to upload and send IMGs; custom-built authentication and user credentials; [# of users, technical capabilities, etc.]

Sep. 2022 - Jun. 2023 Fluent Solar

Account Manager

Vineyard, UT

- Built and maintained relationships with X# of clients/customers by understanding their needs, objectives, and concerns; managed X# of accounts, worth X\$
- Collaborated with cross-functional teams to optimize performance and conversion, including sales, marketing, customer support, and product development

T-Mobile Jan. 2021 - Jul. 2022

Technical Sales Representative

Provo, UT

Lehi, UT

Maintained a 95% customer satisfaction rating by utilizing in-depth product knowledge to address a variety of complex, technical customer inquiries; worked closely with senior management on site visits to retail locations to provide additional training and assistance

Jan. 2019 - Dec. 2020 **Vivint Solar**

Primary point of contact for X# of clients – addressed inquiries, provided project updates, and resolved issues,

reaching a >95% client retention rate

EDUCATION

Case Manager

Oct. 2023 - Dec. 2023 **Devmountain**

Web Development Bootcamp

Lehi, UT

Learned to create dynamic websites by focusing on the React framework and library within a full tech stack that includes JavaScript, NodeJS, PostgreSQL, and Redux

Utah Valley University Oct. 2019 - May 2021

2 years in Computer Science degree

Orem, UT

Learning basic data structures and looping through arrays

SKILLS, INTERESTS & SERVICE

Served a full-time LDS service mission in Albuquerque, NM from November 2016-2018

- Technical Skills: Javascript, React, Redux, NodeJS, Express, PostgreSQL, CSS, Git, Github, Bootstrap, Postman, SQL Tabs, HTML5, Axios
- Interests
- I love to work with my hands build cars build computers problem-solve and bounce ideas off other people