## Information about the test-user

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 | Name |  | | | |
| 2 | Age |  | | | |
| 3 | Gender | Male |  | Female |  |
| 4 | Job |  | | | |
| 5 | Phone number |  | | | |

## Hardware evaluation

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Strongly disagree Strongly agree | | | | | | |
|  |  | 1 | 2 | 3 | 4 | 5 |
| 1 | The layout of this website is concise and clear. |  |  |  |  |  |
| 2 | I can generally understand the functions of each area easily. |  |  |  |  |  |
| 3 | The layout of this website looks very messy and complex. |  |  |  |  |  |
| 4 | The process of booking a hotel may seem to be cumbersome. |  |  |  |  |  |

## Performing the use case

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| TestID |  | | Date |  | | Testleader | |  | |
| Use case ID: | | Softkey style: | | | Pen style: | | Softkey: | | Combination: |
|  | | | | | | | | | |
| Use case ID: | | Softkey style: | | | Pen style: | | Softkey: | | Combination: |

## Task Effectiveness Evaluation

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Strongly disagree Strongly agree | | | | | | |
|  |  | 1 | 2 | 3 | 4 | 5 |
| 1 | This website is able to search for hotels that meet the requirements. |  |  |  |  |  |
| 2 | I can book the hotel that meets the requirements successfully(correctly). |  |  |  |  |  |
| 3 | I can book the hotel that meets the requirements fast. |  |  |  |  |  |
| 4 | I find it difficult to book the hotel that meets the requirements. |  |  |  |  |  |
| 5 | It takes too many steps to book the hotel that meets the requirements. |  |  |  |  |  |
| 6 | It is easy to occur errors when using the website to book a hotel. |  |  |  |  |  |
| 7 | This website is not suitable for booking a hotel. |  |  |  |  |  |

## System Usability Scale

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Strongly disagree Strongly agree | | | | | | |
|  |  | 1 | 2 | 3 | 4 | 5 |
| 1 | I think that I would like to use this system frequently. |  |  |  |  |  |
| 2 | I found the system unnecessarily complex |  |  |  |  |  |
| 3 | I thought the system was easy to use. |  |  |  |  |  |
| 4 | I think that I would need the support of a technical person to be able to use this system. |  |  |  |  |  |
| 5 | I found the various functions in this system were well integrated. |  |  |  |  |  |
| 6 | I thought there was too much inconsistency in this system. |  |  |  |  |  |
| 7 | I would imagine that most people would learn to use this system very quickly. |  |  |  |  |  |
| 8 | I found the system very cumbersome to use. |  |  |  |  |  |
| 9 | I felt very confident using the system. |  |  |  |  |  |
| 10 | I needed to learn a lot of things before I could get going with this system. |  |  |  |  |  |