On-demand Grocery WebApp

Build A Grocery Delivery App Like InstaCart, BigBasket, Walmart

The grocery delivery apps like InstaCart, Walmart, and BigBask deliver groceries packed with a lot of convenience. This combination has been helping these platforms make a revenue of millions and billions every year. In the fast-moving lifestyle of people around the world, taking time to visit the local shops and get basic groceries is no longer feasible. That's where the prominence of on-demand grocery delivery apps can be experienced.



How Does the Grocery Delivery App Work?

Seamless navigation and an easy-to-use interface are the core factors behind the success of grocery delivery apps in the worldwide market.



Sign Up

The user has to create a profile by providing basic information like name, location, contact information, and authentication. This detail enables the application to provide a streamlined experience to the users by delivering the order in the least possible time.



Browse grocery items

Having provided the required information, the user can access the list of grocery items to shop. Products are available in different sizes and quantities. Customers can add multiple things to the cart to get all the things into one package.



Order Placement

Having filled the cart with all the essentials, the customer can select one of the addresses fed into the application. For the same, the food delivery software provides multiple payment options including credit/debit card, net banking, cash on delivery, etc. Users can select any of these payment methods.



Order fulfillment

The nearest order fulfillment store receives the order via the vendor panel. Information regarding all the products along with the quantity and delivery address. Store operators get the order packed to hand over the parcel to the delivery partner.



Delivery

The delivery aggregator picks the order from the store and delivers it to the doorsteps of customers. The store owner as well as the customer can track the live location of the delivery partner to get an estimate of delivery time.



Ratings and feedbacks

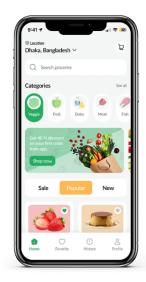
Customers can provide valuable feedback about the experience of the grocery delivery app. Also, any issue regarding the order or delivery can also be reported to the application admin so that the correction measures can be taken.

What We Offer As Grocery Delivery App Development Company?

Grocery Delivery apps are a suite of different panels working collaboratively to complete the order. The NineHertz renders the best set of technology to impart all the necessary features in the respective panels.

Customer Panel





User Registration

The customer creates a profile with information like name, contact details, addresses, delivery time preferences, etc.

Access to products

Customers can scroll through the screen to access the available items from the app and add them to the

Search bar

The feature enables the user to search directly for any product instead of moving through the categories.

Multiple payment options

Customers can opt for any of the payment options from credit/debit card, net banking, COD, etc.

Feedback and reviews

Users can submit reviews for their orders as well as put in the complaint in case of any issues regarding delivery.

⊘ Re-order

One can reorder the same product with one tap to save time. The feature brings more convenience when the user orders the same product after a time period.

✓ Order tracking

Customers can track the order and delivery status after placing the order. From order received to delivery, the live status of the delivery is shared with the user.

O Delivery Scheduling

A particular timing for the delivery can be chosen in the application according to the availability.

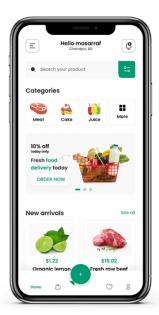
• Grocery store panel











⊘ Store Verification

The store uploads the requirement documentation to the application, along with the store name, locations, and offerings to get registered.

Order tracking

The store panel can access the order tracking feature to check the order pickup and delivery time.

Order insights

Having received the order, the store can check the items asked in the order, the quantity, and the location of delivery.

✓ Tax system

Discount management

Store owners can create discounts and offers for their customers as well as remove the previous offers.

Payment insights

The store panel carries the information about the payment gateway the customer has chosen for the order.

Driver Panel



Drivers can easily choose their availability using this panel. If they order, the store owner will be informed.

\bigcirc Order requests

Drivers get complete access to the order pickup location, delivery location, and the scheduled time for

Payment management

This feature enables the delivery partner to check if the payment has been made online or if they have to collect the cash.

⊘ Profile

 $\label{lem:constraints} \textbf{Delivery personnel can add their name, photo, vehicle information, time availability, etc.}$

Push notification

The application informs the driver whenever it receives any request for the delivery of an order.

⊘ Transactional insights

This panel stores all the information about the earnings of drivers, cash collected, and the handover of payment to the store owner.

Admin Panel





Grocery Store Panel





✓ User authentication

 $Admin\,panel\,can\,authorize\,the\,stores, delivery\,partners, and\,end\,customers\,to\,leverage\,the$

⊘ Order management

Admin of the app can manage all the orders, access details, control order dues, and track the delivery partners.

Payment insights

This feature provides all the payment insights to the admin, including the sales, order value, and payment method.

✓ User management

The admin panel of the app can add users, remove users, and even take corrective actions in case of any conflict.

Sub-admin creation

One with the admin panel can create sub-admin accounts to assign them regular tasks for better app management.

Ontent management

The admin portal can manage the overall content on the application pages to provide the relevant information to the user.

