

Riya Gandhi

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Lowell, MA

Certifications and Education

Bachelor of Computer Science Degree: New Jersey City University, Jersey City, NJ

Sep 2015 - May 2019

Technical Skills & Software

- | | |
|--------|--------------|
| ✓ HTML | ✓ JavaScript |
| ✓ CSS | ✓ Bootstrap |
| ✓ SQL | |

Technical Experience

Quality control Associate

Oct 2021 – current

Blink, North Reading, MA

Blink, an amazon company that builds cameras for home security .

- **Cameras Test Technician** – Performed manual testing of the functions and features of the Blink devices using defined test procedures, ensuring the delivery of high-quality products to customers faster. Conducted unboxing and visual inspection of the product and packaging, ensuring the product met the required standards.
- **Analysis - Utilized computer-assisted testing to ensure product functionality and performance. Documented test results and reported issues to the team lead and collaborated with engineering when necessary. Contributed to the delivery of high-quality products by providing crucial feedback to engineering and reporting bugs.**
- **Teamwork** – Communicate and help other peers, team lead and manager when they need.
- **Customer Obsessed-** Ensured that a quality product was delivered to customers by being the final line of defense

System Test Technician

Jan 2021 – July 2021

ZT Systems, Secaucus, NJ

ZT systems is an engineering and manufacture company that manufacture servers.

- **System Test Technician and Repair** – Check the system by using the application and by inputting linux command try to fix error if the system is giving error. If the server is giving error hardware related, try to solve it by repairing it.
- **Multitasking** – Worked on multiple servers and can repair it. Try to complete work as fast as possible.
- **Analysis** - Check up on servers and troubleshoot the problems. Analysis the test and the procedure so can find if there is error or not. Identify the error by analysis the test.
- **Teamwork** – Communicate and help other peer technicians, team lead and supervisor when they need. With all levels of employees can easily communicate the issues.

NPower New Jersey

Sep 2020 - Dec 2020

Jersey City NJ

Nationally recognized nonprofit for veterans and young adults, includes a 4-month period of in-classroom instruction and training geared towards the CompTIA A+ certification.

- **Software Troubleshooting** - Managed application software utilizing various components of a Windows 8 and 10 operating systems

- **Hardware Management** - Identified, connected, and maintained various parts of a gaming and professional computer
- **Operational Procedures** - Followed best practices for safety, environmental impacts, and communication and professionalism, as well as the ability to create procedures/SOPs
- **Applications & Software** - Managed application software and explained the purpose and methods of application architecture

Tech Trainee

Jun 2020 - Aug 2020

InternShala

Internshala is an international online training platform. Included in the Web Development course are video-based modules with linked quizzes and projects that students must complete in order to gain recognized certifications.

- **Website** - Designed e-commerce website, logo, home button, login and sign-up pages
- **HTML and CSS** – Created index pages using NetBeans to welcome customers to the website and introduce them to various options
- **Bootstrap** – produced all main pages of the e-commerce website, including but not limited to the index, login, signup, product, cart, settings, and success pages

B.S. in Computer Science

Sep 2015 - May 2019

New Jersey City University, Jersey City, NJ

New Jersey City University is a public liberal arts university located in Jersey City, NJ.

- **Website Design (Multimedia Creation)** – Designed websites using HTML, PHP, CSS, and JavaScript and created multi-faceted website pages that included a basic calculator, tip calculator, grading calculator, currency convertor, temperature convertor, and sign-up form.
- **JavaScript** – Created scripts to ensure that the website could be used effectively
- **Visual Programming** – Generated code using google script editor and google excel sheets to accurately reflect time worked by company employees in both hour and minutes
- **Information Management** – Through an on-campus internship, updated telephone data to ensure complete accuracy in various university database.