## Key Performance Indicators

1) Increase tech support capacity for fiber optic customers and lower tech tickets per customers to 0.5 .

2) Yearly increase of automatic payment by 5%.

3) Increase sale of 1 and 2 years contracts by 5% each.

# WELCOME

## Churn Dashboard

- Demographics
- Customer Account Information
- Services

## Customer Risk Analysis

- Internet Service
- Type of Contract
- Payment Method