

Customer Risk Analysis

Churn

- ☐ No
☐ Yes

InternetService

- ☐ DSL
☐ Fiber optic
☐ No

Contract

- ☐ Month-to-month
☐ One year
☐ Two year

tenure

0 72



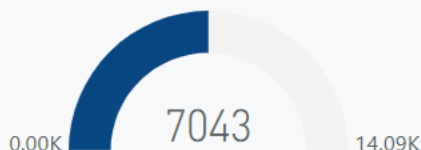
Admin
Tickets

3632

Tech
Tickets

2955

Churn



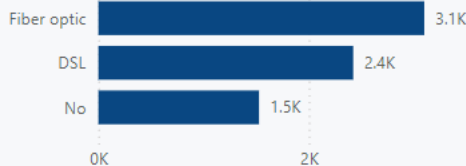
Churn
Rate

27%

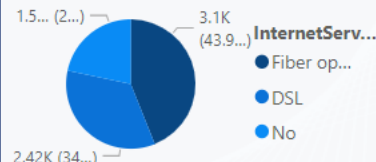
Total Churn

7043

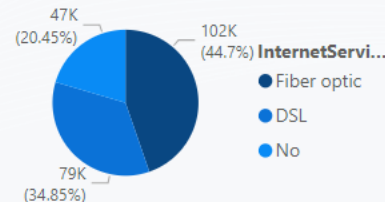
Count of Churn by InternetService



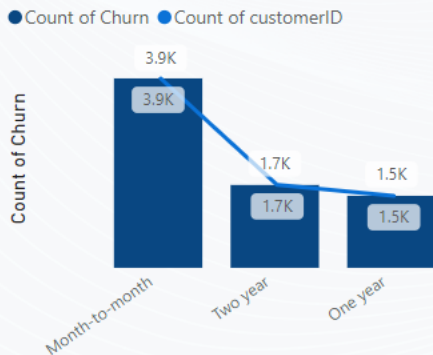
Count of customerID by InternetService



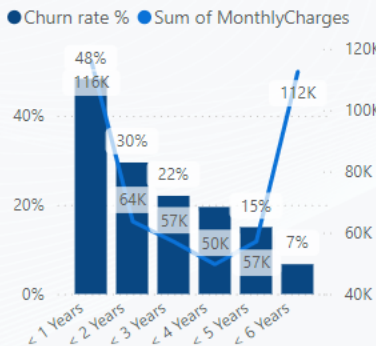
Sum of tenure by InternetService



Count of Churn and Count of customerID by Contract



Churn rate % and Sum of MonthlyCharges by Subscription



Churn rate % and Sum of MonthlyCharges by PaymentMethod

