**E-Store Management System**

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1. **Project Overview?**

One of these solutions is to provide an user friendly, efficient and effective E store system. The proposed system, where admin manage the system by adding product (laptops and Smart phones) in to the site with special offers .This system is specifically developed to ease the needs of the department of sales and purchases .This website also implement the feature Stock chart where vendors can view the stock details and update it accordingly .The electronic gadgets can be categorized into Computers and Smart Phones.

1. **To what extend the system is proposed for?**

* E store management can be broadly categorized as Laptops and Smart phones. And also all the customer can view the website based on his requirement .
* The proposed system, where admin manage the electronic gadgets for full online based monitoring and analyze the system. Here admin handle registered users, vendors, delivery boys, product details and stock reports.
* The server will collect the data and store them only in database. This data will be analyzed and displayed on four different dashboards that can be accessed by the admins, customer, vendors and delivery boy.
* Stock reports will be generated which can be monitored by the vendors through the vendors dashboard.

1. **Specify the Viewers/Public which is to be involved in the System?**

The Generic Public are involved in the system

1. **List the Modules included in your System?**

**Administrator: -**

* + Login
  + View registered customers,vendors
  + Manage Vendors rent
  + Manage Chat Box
  + Manage users
  + Manage Orders

**Customer: -**

* + Register
  + Login
  + Search Product
  + View Product
  + Add to cart
  + Purchase Product

**Vendors: -**

* + Login
  + Add Products to Website
  + Pay Rent to Administrator

**Delivery Boy:-**

* + Login
  + Deliver product

1. **Identify the users in your project?**

The users are the Customers, Admin, Vendors, Delivery Boys .

1. **Who owns the system?**

The Administrator owns the E Store Management System.

1. **System is related to which firm/industry/organization?**

The system is related to industries. Industries in e-store management is engaged in the purchasing product (laptops and smart phones) without

Engaging brick and mortar process. And launching an online store is much less costly than operation a physical store.

1. **Details of person that you have contacted for data collection?**

1. **Questionnaire to collect details about the project? (**min 10 questions, include descriptive answers, attach additional docs (e.g. Bill receipts, certificate models), if any?)
   * + 1. **How is task allotted to handle the functioning of your electronic shop?**

Task is divided among different sections like Accountant, cashier, staffs, stock clerk,cleaners.

* + - 1. **How is it made user friendly?**

If a customer visit the shop for first time his crentials are feeded on to system so that they get e-bill, get notified on offers .

* + - 1. **How is stock managed?**

Reports are kept for each sold products and will refill out of stock products.

* + - 1. **At what time do you open the store?**

Around 7:30 am, since to arrange products

* + - 1. **Does staff help out customers to find a relevant product?**

Staff will just help to know about systems specification and they donot encourage to buy a particular product ,according to marketing strategy

* + - 1. **How do you attract customers?**

By keeping offers.

* + - 1. **How is payment system managed?**

Either as cash or online transaction (g pay phone pay)

* + - 1. **What are the extra expenditures?**

Maintainence cost,Fuel cost,Electricity bill.

* + - 1. **Is it government organized system?**

It is organized by both public and private sector.

* + - 1. **Is there any factors that affect sales?**

Yes, public holidays, harthals and mainly area where shop is situated

Is a factor for natural disaster like flood.

* + - 1. **How is your shop protected ?**

Shop Insurance covers any loss or damage caused to insured property.