

PhoneNow : Customer Information Analysis

Total Costumers

7043

Total Churned

1869

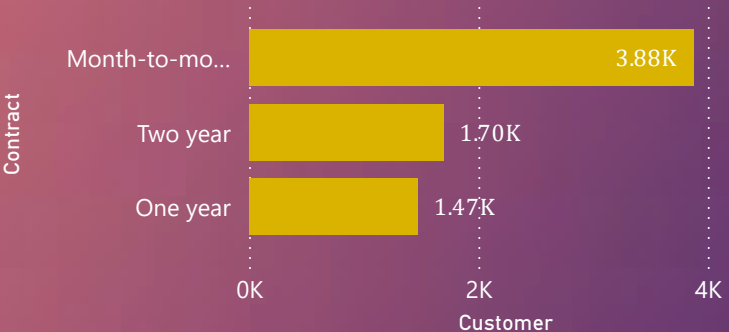
Total Stayed

5174

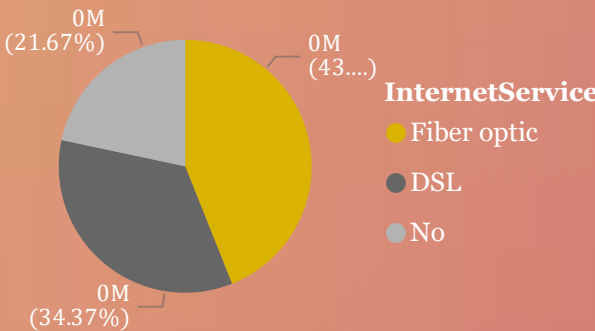
Total Senior Citizens

1142

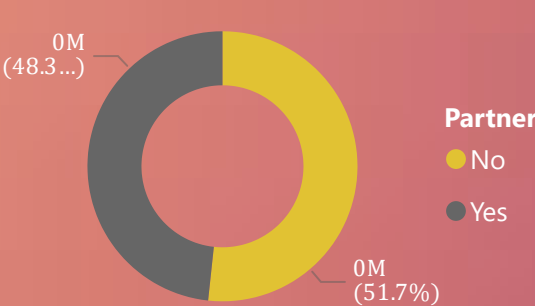
Customer by Contract



Senior citizen



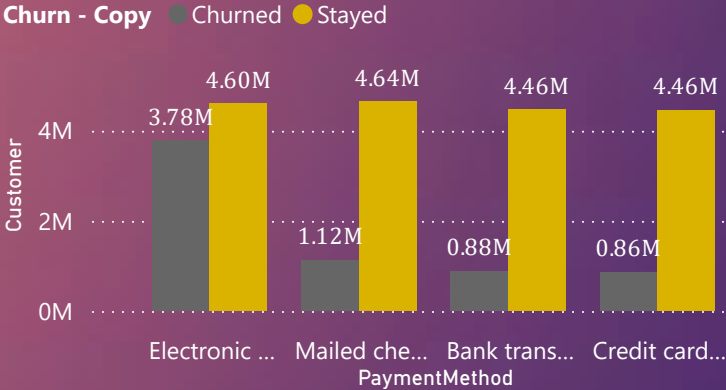
Partner



Total Annual Charges

16.1M

Customer by Contract



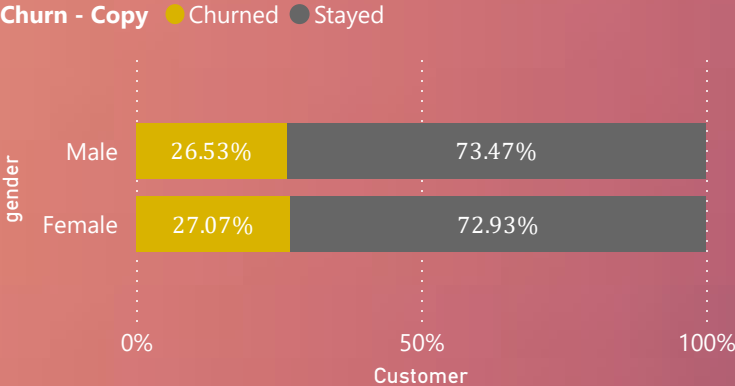
Churn



Contract



Customer by Gender and Churn Status



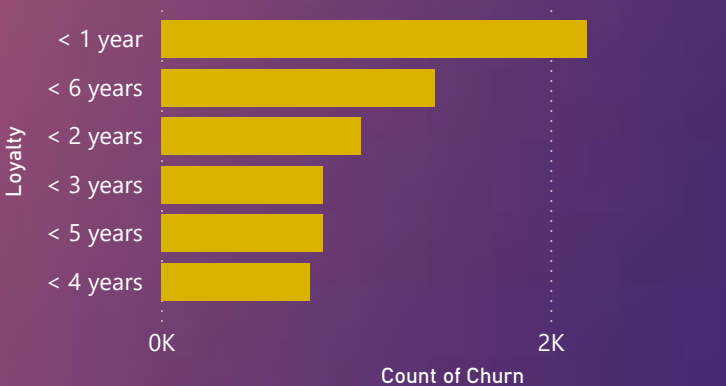
Admin Tickets

3632

Tech Tickets

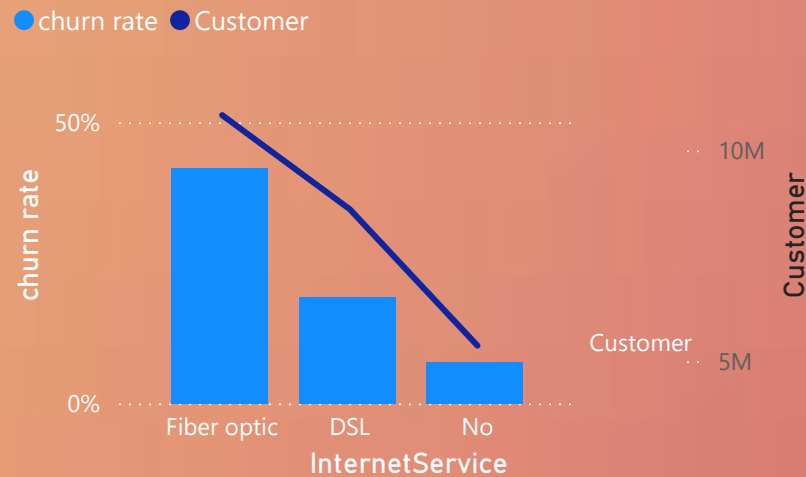
2955

Subscription Length

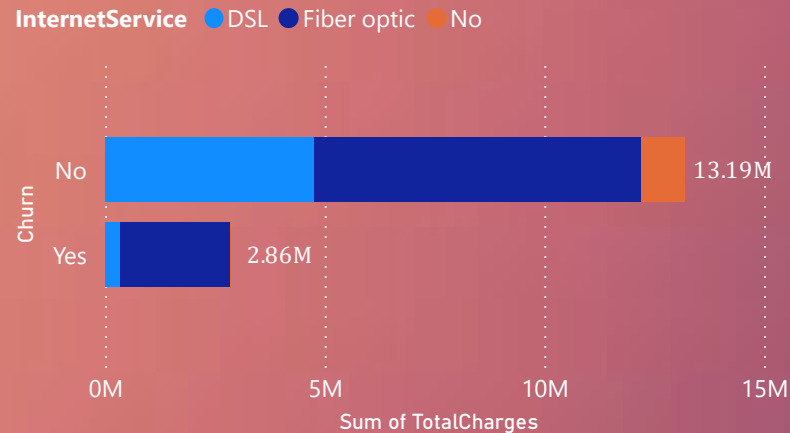


Customer Risk Analysis

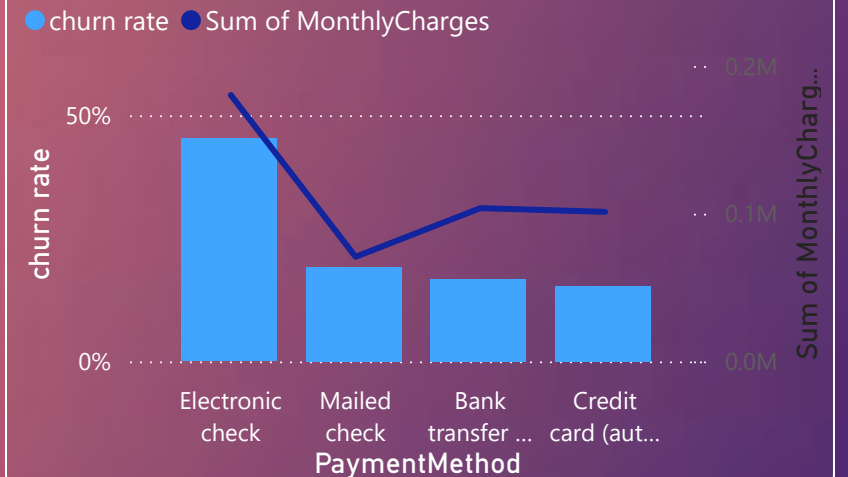
Churn By Internet Servies



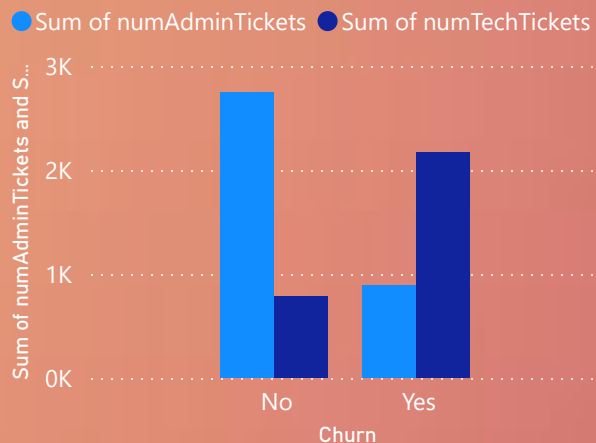
Total annual Charges By Churn and Internet Services



Churn By Payment method



Admin tickets And Tech tickets By Churn



Total annual Charges By Churn and Internet Services

● churn rate ● Sum of MonthlyCharges

Month-to-month



One year



Two year

