Gaurang Shah

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To working challenging atmosphere by exhibiting my skills with utmost sincerity and dedicated smart work for the growth of your esteemed organization along with mine

Work Experience

Desktop Engineer

Orient technologies - Ahmedabad, Gujarat August 2022 to Present

- Working in Emirates Ahmedabad location
- Configuration, maintain, and monitor, Troubleshoot windows software.
- Give backend support in Location with help of Dubai staff
- · Configuration of Outlook mail, troubleshoot
- Installing Network printer

Network Assistant

M.R. Organisation Limited January 2021 to July 2022

- Configuration of print devices (network and local Printer).
- Configuration, maintain, and monitor, Troubleshoot windows software.
- Implementing, configuring and maintaining LAN/ Broadband networks.
- Installing, upgrading windows operating system,
- Maintain IT assets inventory
- Take daily backup of file server using normal method copy/paste in driver
- Maintain Database backup
- Outlook mail configuration, troubleshooting indexing issue

System Administrator

FTA HSRP Solutions Pvt. Ltd - Gandhinagar, Gujarat February 2014 to November 2017

- Configure, maintain, monitor, and troubleshoot windows software deployments.
- Troubleshoot remote area System Hardware and software.
- Provide and test backup and disaster recovery processes and procedures.
- Work with IT-infra manager to implementing new sever technologies.
- Work with department leaders implementing new software and hardware technologies.
- Installation, configuration and administration networking technologies.
- Installing, configuration wireless networking.
- · LAN maintenance and troubleshooting.
- Configuration of print devices (network and local Printer).
- Implementing, configuring and maintaining LAN/ Broadband networks.

Education

M.Sc. in I.T

Gujarat University 2011

B.Sc. in I.T

Gujarat University 2009

Skills / IT Skills

- Leadership.
- Quick learner.
- Elegant team player.
- Smart worker.
- LAN
- Software Troubleshooting
- Microsoft Windows
- Operating Systems
- Troubleshooting