

RESUME

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B/h Anand Nagar
Satellite
Ahmedabad-380015

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PANKAJ SHAH.

OBJECTIVE

To obtain a challenging position with combination of my skill and experience where I can fully utilize while contributing to the benefit my organization and other workmates.

SUMMARY

IT HARDWARE AND NETWORKING

- * Electronics and Number system
- * Computer assembling and maintenance.
- * Troubleshooting hardware and software problems.
- * Installing and configuring the peripherals, components and drivers
- * Proficient with electrical hardware test equipment
- * Excellent troubleshooting skills in complex software and hardware problems
- * PC Communication.
- * PC Operating System [Dos & Windows]
- * PC Server Operating System [Windows-2003, Rhel Linux 5]
- * Networking Architecture and Technology
- * Network Operating system [Window Server – 2003/08, Rhel Linux, CentOS 5]
- * Managing and Maintaining the Servers, PC's, Routers and Switches.
- * Network Support and implementation
- * Wireless Technology
- * CISCO Networking Technologies & CISCO Networking Devices

SOFTWARE

- * Operating System [Windows, Linux, Mac]
- * Programming with C and C++
- * Programming with Dbase, Basic, Pacal Cobol
- * Programming with FoxPro, Vb 6, Vb.net.
- * Database with Access, My Sql,
- * Familiar with M.S.Office, DTP, Multimedia Application.
- * Interfacing the computer with the different Software Skill.
- * Working knowledge of making different types of Software and Hardware projects.

EDUCATIONAL QUALIFICATION

DEGREE : **B.Sc** [Physics],
PGDRD [Post Graduate in Radio-Diagnosis]
M.B.A [Human Resource Management]

DISCIPLINE	COURSE	UNIVERSITY/BOARD	SUBJECT	Class
Science	B.Sc.(II Year)	GUJ.UNI	Physics/Electronics	First
Science	B.Sc.(III Year)	GUJ.UNI	Physics	Second
Science	P.G Post Graduate (Radio-Diagnosis)	Sheth K.M.School of Post Graduate Medicine and Research	Radio-diagnosis	First
Management	M.B.A	GTU	Human Resource Management	Distinction

PROFESSIONAL COURSES

DISCIPLINE	COURSE	INSTITUTE	SUBJECT	Class
Information and Technology	A+	HCL	Hardware	First
Information and Technology	N+	HCL	Networking	First
Information and Technology	CCNA	HCL	Advance Networking	First

SOFTWARE SKILLS

Operating System	Microsoft Dos 6.22 Windows 9x, Windows Vista, Windows 7/8/8.1/10	Red Hat Linux Ent. Linux 5.0 CentOS 5.5 Linux Mint 14 BossLinux 5.0 EduBoss 2.0/3.0	
Server OS	Microsoft Windows 2003,2008		
Programming Languages	Basic Pascal Cobol	Turbo C, C++ ,Java	Visual Fox Pro. Visual Basic 6 Visual Basic .net Visual Basic .net 2005 2008.
Database	M.S.Access 2003 2007/2010/2013	My Sql	ODBC Administrator
Office Package	M.S.Office 97/2000/2003, 2007/2010/2013, M.S.Office 365.	M.S.Word, M.S.Excel M.S.Powerpoint	M.S. Visio M.S. Outlook M.S. Publisher
Graphics Tools	Adobe Pager Maker 7	Corel Draw 11,12	Photo Shop 8, Cs/Cs2/Cs3/Cs4
Multimedia	HTML	Macromedia Flash 5,8	
Accounting Package	Tally 7.2/9.0		

HARDWARE SKILL

- Computer Assembling and Maintenance.
- Troubleshooting Hardware and Software problems.
- Installing and configuring the peripherals, components and drivers
- Installing software and application to user standards
- Sound knowledge of digital and analog computer hardware
- Wide knowledge of motherboard and circuit designs
- Knowledge of printer and cartage refilling.
- Familiarity with Analog Circuit, Digital Circuit, PCB design, board layout, vendor interface analysis and simulation
- Proficient with electrical hardware test equipment (Multi-Meter, PCB testing card, analog meter)
- Configuring and troubleshooting desktops, laptops and servers
- Familiar with hardware tools like servers, printers, networking and telecommunications devices
- Excellent troubleshooting skills in complex software and hardware problems
- Installed Hard disks, Floppy drives, CD Drives, Sound Blaster cards, CPU, Memory, Power supply unit, Network card, Video graphics card, Hard disk controller card on PC systems
- Troubleshooting of personal computers. On line Support to customers concerning their computer problems

NETWORKING SKILLS

- Expertise hands in troubleshooting of Computer hardware related problems such like UPS, SMPS, Printer and Drivers.
- Managing and Maintaining the Servers, PC's, Routers and Switches.
- Configuring, Managing and Maintaining Networking Equipments.
- Network processing, centralized and distributive network connection
- Installing, configuring and administering network technologies
- Installed and configured DHCP Client/Server
- Backup Management, Reporting and Recovery, Disaster Recovery
- Virus Protection and Eradication
- Configuring and troubleshooting Microsoft Outlook and Outlook express.
- Installing configuring administrating software applications.
- Providing Training of troubleshooting of Computer Hardware Devices
- Well working acquaintance in Linux environment
- Operate FTP SSH Samba, Wine Server in Linux Environment
- Linux Shell Scripting
- Security administration port security on switch and IP security on Router via Access list
- Familiar with web technology HTML, CSS.
- Functional knowledge of Data base management SQL Server on windows and Mysql on Linux
- Created and deployed desktop images using Symantec Ghost 10
- Documentation of all the work done using Visio, Excel and MS word.
- Preparing monthly work status report and updating technology specific documents
- Responsible for designing and implementation of customers network infrastructure
- Help negotiate hardware, software, and circuit contracts for customers
- Redesign customers office copper and fiber cable plant for scalability

PROFESSIONAL EXPERIENCE

-> Worked as a **Manager** at **Asha Wellness Services Pvt Ltd.**

Duration : From Date 15.02.2015 to 15.05.2019 [4 year 3 months]

Address : **Asha Wellness Services Pvt Ltd.**
Ahmedabad,

Website : www.ashahealth.com

Contact Person : **Dr.Sreedhar Hariharn (CEO)**

Work Profile : Project Management, Project Coordinator, Team Building, Provide Training, Coordination with Government [SAG/SGSU]

- More than 5 years' experience in Medical camp organization and resource mobilization across Gujarat including doctors, nurses etc.,
- Successfully handled more than 25000 sports talent search for Asha Wellness in Gujarat in the last 3 years.
- Has been a successful in arranging medical check in more than 8000 children in various schools across Gujarat both for government and private schools

-> Worked as a **Sr. Linux Engineer** in **Bharat Operating System Solution**

Duration : From Date 21-03-2013 to 14-08-2016 [3 year 4 months]

Address : 402, Samaan, 4th Floor, Opp. Nalanda Complex,
Nr. Kameshwar School, Jodhpur-Satellite Road,
Ahmedabad – 380 015.

Website : www.bosslinux.in

Contact Person : **Jagdish Patel (State Co-Ordinate) (M) +91 98240 25745.**

Work Profile : Sr. Linux Engineer.

-> Worked as a **Sr. Customer Support Executive** in **Raj Barcode System Pvt Ltd.**

Duration : from dated 03-08-2012 to January 2013 [6 months]

Address : **Raj Barcode Systems Pvt. Ltd**
Rajeshwari Group of Companies
306, Shreyash complex, B/h. Dinesh Hall, Incometax
Ashram Road, Ahmedabad – 380 009

Contact Person : Hitesh Vora (Director)

Work Profile : Sr.Customer Support Executive

-> Worked as a **Sr. System Administrator** for **Central Government SECC Project** in **Satyanarayan Raju & Co. Pvt. Ltd** [Company Based at Hyderabad]

Duration : from dated 16-01-2012 to 31-07-2012 [**6th Months Project**]

Address : **Satyanarayan Raju & Co. Pvt. Ltd.**

Regd Office

Rao & Raju colony,
Road no 2, Banjara Hills,
Hyderabad,
Andra Pradesh-500 034.
(L) +91-40-23548331,23548332

Branch Office

Justine Infocom
F-7 Siddheshwar Complex,
Satellite, Ahmedabad 380015.

Contact Person : **Krutarth D Vyas (District Co-Ordinator) (M) +91 9377012102**
Kartik (Technical Head) (M) +91 7383874421

Work Profile : **Sr.System Administrator.**

- * worked on **SECC [Social Economic Cast Census 2011] Project** and completed successfully.
- * worked for Ahmedabad South Zone at Lambha,
I had developed charge center for SECC project,
I was In-charge of Team for two Charge Officer, one Deo's Supervisor,fifty Deo's.

TECHNICAL

I had Developed **Network Infrastructure** by using given things below.

1. LAN switches. - 2 No's
 2. **Linux Server** which has a Linux Centos-5 Operating System - 2 No's
 3. **Windows - 7 PC** - 1 Nos
 4. **52 Tablet PC** as a client machine which has **android** operating system
 5. **Hp laser Network Printer** - 1 nos
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-> Worked as a **System Administrator** in NOC (Network Operation Center) in **COGNITOIT** [Company Based at DUBAI]

Duration : from dated 25-10-2010 to 31-12-2011, [1 year 2 m0nths]

Address : **COGNITOit NOC Pvt Ltd,**
B105 - Doctor house, Ambavadi, Ahmedabad.

Contact Person : Chirag Desai, Technical Head (M) +91 8980098246 (INDIA)
(M) +97 1557516379 (UAE)

Work Profile : **Working as a System Administrator,**

- * Working on Deferent Windows Protocols
[Like :- TCP/IP, WMI, ODBC, SNMP, Syslog – Eventlog, EDF]
- * Working on Windows Probe and Agent,
We can do Monitoring In-house and Claude based network Infrastructure through Probe
- * Working on **Patch Management** [Like :- Vulnerabilities, Scan, Report / Analyze, Fix [patch up gradation - configuration change]

- * Working on **Disaster Recovery** [**RPO** :- Recovery point objective,
RTO :- Recovery time objective]
We Used **Double Take** [Windows & Linux Based] Application for backup and full server fail over,
 - * Working on Email Archiving & web Security for In-house and Claude based infrastructure,
We used **Webroot Email Archiving and Web Security portal**,
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-> Worked as a **Hardware and Networking engineer** and handled the business of Computer Hardware and Networking in **Ruther computer Education**,

Duration : from dated 01-05-2006 to 31-09-2010, [4 year 4 months]

Address : **RUTHER COMPUTER.**
Jivraj Park, Ahmedabad 380051.

Contact Person : **Renuka Shah**, Director (M) +91 9638298288.

Work Profile : **Hardware & Networking engineer**,
Computer Hardware & Networking,
Maintenance Contract, & Services,
Software Consultant & Teaching.
[Software Programming & H/w, Networking]

HARDWARE & NETWORKING

- * PC Assembling and disassembling, Maintenance and Troubleshooting
- * Peripheral Devices & Troubleshooting,
- * PC Communication and PC Operating system (Windows-98/xp/Vista/Windows 7)
- * Handling the Networking of LAN, WAN,
- * Working with Network Operating system (Windows Server-2000,2003,Linux 5)
- * Solving the problem with Network Support and implementation, Wireless Technology
- * Worked on making different types of Hardware and Networking projects.
- * Handling Student of compute H/w and N/w,

SOFTWARE

- * Handling the Student of C and C++ Programming Languages, Pascal, Dbase, MySQL, FoxPro. and Cobol,
 - * Worked on making different types of Software projects.
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-> Worked as a **Network Support Engineer** in **UDYOG SOFTWARE (INDIA Ltd)**
[Company Based at **BOMBAY**]

Duration : From Dated 01-04-2005 to 12-04-2006, [1 year]

Address : **UDYOG SOFTWARE (INDIA Ltd)**
113, Anhill Complex, Swastic Cross road, C.G Road,
Ahmedabad.

Work profile : Network Support Engineer,
Training was taken in Bombay for Excise Law,

- (Our Applications were based on DOS and Windows both on Platform of VFP, Related :- Excise)
 - Handling the client of our company for software Installation, Software Registration,
 - Given Training to client for Our Software that based on DOS and Windows both,
 - Modification, data correction, verification, Up gradation,
 - Troubleshoot the problems of our Software that based on DOS and Windows both,
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PERSONAL DETAILS

Age	:	35 Years,
Gender	:	Male,
Marital Status	:	Married,
Languages Known	:	English, Hindi, Gujarati.

STRENGTH

- ❖ Getting along with everyone,
- ❖ Inquisitiveness to learn new things,
- ❖ Ability to learn novice things quickly,
- ❖ Always try to solve the problem at the very moments,
- ❖ Ability to handle the stress,
- ❖ Honest for commitments,
- ❖ Enthusiastic and punctual,

Respected Sir/Madam,

As I am coming from good and cultured family I will maintains all your rules and discipline levels in your company. I can read write and speak, English, Hindi and Gujarati very well. If you select me I will try my best to prove your choice right. I will make you to feel proud by my sincere and hard work. I hope you will oblige favorably.

Thank you,

Have a nice time!

Yours truly, faithfully,

Pankaj shah.