## SUNITA PANIGRAHI

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■:Bangalore

#### PROFILE SUMMARY

- Self-Motivated, outcome-oriented senior manager with 13+yrs experience in API product management, SOA implementation, Web hosting and rolling out Devops strategy for the organisation.
- Domain expertise in Telecom, Capital, Commercial, Transportation and Corporate businesses.
- Delivered some of the most critical strategic initiatives for the organisation working with multiple business units.
- Extensively worked in defining & delivering product roadmap, product lifecycle management, agile scrum-based delivery collaborating with global cross functional teams.
- Introduced technology differentiators like Event Hub data streaming from Data lake resulting in cost saving of \$1.5MM for business on-boarding and decreased time to market by at least 60%.
- Increased business adoption from 3% to 81% for knowledge management tools resulting in cost saving of \$1MM by eliminating multiple siloed tools across the organization.
- Reduced 60% IT infrastructure overhead with cost savings of \$2MM by migrating from physical to VM ware platform.

#### | WORK HISTORY

#### **GE - Senior Manager, Products**

Bangalore ◆ July 2015 – Current

As senior product manager responsible for managing IT product integration lifecycle for Capital business involving 4 core domain products (Business Equipment leasing, Capital Factoring, Single payment Hub system and Indirect purchases) with business cost portfolio of \$510MM having users spread in North America, APAC, EME geographical regions.

#### Significant responsibilities: -

- Connect with senior business leaders to understand opportunities, define priorities and secure funding for the initiatives and team.
- Ensure the team is focussed in delivering the product backlog with high say-do ratio & product uptime availability with error margin of 0.001%.
- Collaborate with 5 independent teams comprising of 60+ cross-functional team members to ensure the business needs and priorities are delivered as per expectations

## Significant Achievements: -

- Enabled On-premise and fusion cloud middleware for Supplier on boarding system One stop shop for managing suppliers across GE resulting in \$8MM benefits in data visibility and \$11.7MM in supplier self-service.
- Successful in increasing customer base of 80K in one year by standard system onboarding in 113 countries

## **GE** - Product Manager

Bangalore ◆ June 2014 - June 2015

As a product manager, responsible for managing and monitoring IT product lifecycle for Source to Pay suite enterprise function.

#### Significant responsibilities: -

- Managed product development in a fast-paced agile environment working closely with business stakeholders and technology teams to ensure successful product feature launches.
- Prioritized backlog with ready-to-go feature requirements so that developers are never blocked.
- Helping the squad to make decisions on architecture/technical challenges
- Capture customer needs, product scenarios, user stories, and stakeholder feedback in tools like HP Service Now and Rally to improve existing product features.

#### Significant Achievements: -

 Implemented & supported business adoption of Account Payable system, which is Enterprise standard SAAS system, for 10 geographical regions, 100 + countries resulting in achieving 60% productivity gain by unified invoice process visibility and processing cost.

#### | SKILLS

- Analytical thinker
- Customer centric
- Team Leadership
- Critical decision making
- Matrix management
- Agile/Scrum Methodologies
- Grace hopper Paper presenter
- Women Network leader

#### | EDUCATION

# **B.E. – Computer Science**Berhampur University ◆ July 2004

#### | CERTIFICATIONS

- Six Sigma Green Belt
- BELLS leadership
- BSI IT auditor
- Influential leadership
- Executive Project management
- Agile scrum master
- ITIL V3

## | TECHNOLOGY KNOW-HOW

- Oracle SOA
- Dell Boomi
- In-house predix based Middleware
- Event Hub streaming solutions utilizing Data Lake
- Rally
- ALM
- DevOps
- Atlassian Tools
- Java
- Weblogic
- Tomcat
- Hudson.

 Partnered with business to understand the pain areas and worked with engineering teams to simplify middle-ware architecture by introducing custom procedures (which eliminated high cost SOA gateways) saving \$240K for the business.

#### **GE** - Project Integration Manager

Bangalore + June 2012 - May 2014

As an integration lead was responsible for on-boarding Transportation business IT systems to strategic enterprise middle-ware platform comprising of 200 unique applications.

- Expanded the scope for hardware refresh to optimally utilize the time and effort spent by organization across multiple project teams
- Worked on building standard, reusable platform for commercial business where the design to UAT handover was reduced from 6 weeks to 2 weeks
- Used fast work's approach to speed up design scope finalization of 18 ERP's by 60%

#### GE - Agile Scrum master - Enterprise Atlassian suite rollout

Bangalore ◆ August 2011 - June 2012

As a scrum master was responsible for the roll out of Atlassian tools across the organization working with multiple cross functional teams to implement DevOps and improve productivity of the delivery teams.

- Work closely with product owners in backlog management and continuous delivery of features
- Facilitate sprint planning, daily scrums, retrospectives, stakeholder meetings and feature demonstrations.
- Protect development team from outside distractions, impediments, team conflicts and maintain focus on product backlog and project timeline.

#### **GE - Vendor Management Lead**

Bangalore ◆ July 2010 - August 2011

As a VMO was responsible for orchestrating vendor selection, contract negotiation, transition, delivery stabilisation and ongoing cost management resulting in annual savings of 30% across 15 outsourced vendors

#### GE - Test Manager

Bangalore ◆ March 2009 - July 2010

Implemented fast works methodology for Enterprise VMware migration resulting in agility from 24 weeks to 6 weeks

#### GE - Web ops Infrastructure Lead

Bangalore ◆ March 2007 - July 2009

Was responsible for managing build, deployment support and 24\*7 uptime of 100 + companywide research applications catering to 6000 user base in GE Global Research Center.

## Tech Mahindra - Software Test Engineer

Bangalore ◆ June 2005 - March 2007

Track record of 99% on time/before time delivery though new to the organisation. Recommendation provided and implemented for process automation/improvements for the systems and teams.