

pandyamansi2707@gmail.com



8780714685



1, Narayannagar, Near Rupaliba's Temple, Surendranagar



MANSI H. **PANDYA**

Chat Support Representative

SKILLS

CUSTOMER FOCUSED EMPATHY

PROFESSIONAL & FRIENDLY

CAREFUL AND ACTIVE LISTENER

MULTI-TASKING

CUSTOMER NEEDS ASSESSMENT

EXCELLENT GRAMMAR

PHONE & CHAT SKILLS

TIME MANAGEMENT

POSITIVE ATTITUDE

LANGUAGES

GUJARATI - Fluent

ENGLISH - Fluent

HINDI - Fluent

SINDHI - Basic

SUMMARY

To join an organization where I can utilize my knowledge and completely apply my skills in a challenging and dynamic environment that faster and rewards positive attitudes, proactive work styles, team playing and shared goals...

WORK EXPERIENCE

January, 2021 -**ASSISTANT BRANCH MANAGER**

March, 2021 **Skyway Consultancy Firm**

VICE PRINCIPAL April, 2018 -December, 2020 **Gyandhara Classes**

EDUCATION

CACPT May, 2015 -

December, 2016 Navkar Institute, ICAI

BACHELOR OF COMMERCE June, 2015 - March, 2018

SMPIC, GLS University

PERSONAL INFORMATION

Birthday: 07/27/1998 Nationality: Indian **Female** Gender: Marital Status: Single Father Name:

Himanshubhai Mother Name: Nitaben

PERSONAL INTERESTS

READING BOOKS, MUSIC LISTENING, NET SURFING, EXPLORING NEW PLACES, COMMUNICATING WITH NEW PEOPLE, ETC