

# JYOTI JATIN DHANAVADE

Sales and service Coordinator

- **Mob. No.:8734852967**
- E-904,Nandanvan Heights, Near,Aakruti Township, Narol-Aslali
  Highway,Narol,Ahmedabad-382405

# **₹** TECHNICAL SKILLS

Relationship Building and Sales Solutions,Staff development training, Preparing contacts,Key account Generation,Payment collecting,Excellent negotiating tactics,R revenue retention,Account Management.

# **■ INTERESTS**

Reading, Travelling, Dancing



## **EDUCATION**

#### **Gujarat University**

**BCA** 

58%

2007

#### **ICFAI UNIVERSITY**

MCA

6.5

2012



## **EXPERIENCE**

#### Vac U Max Asia Pvt Ltd(C/O Kevin group)

Sales and service Coordinator

01/2020 - Present

\* Handling all the Presales and Post sales activities like Inquiry,Quotation,

Order Processing in ERP.

- \*Coordination between Production,Design Team , Customers , Transporter etc.
- \*Payment follow ups.
- \*Handling customer service issues by calls,E-mails and also arrange service engineer accordingly.

MIS Reports on Daily basis, Monthly, and Quarterly.

Sales reviews, Sales Presentation with PowerPoint and Reports with advance excels.

#### **Ambica Pharma Machines Pvt Ltd**

Sales Coordinator

11/2016 - 12/2019

- \* Grew customer base, acquiring new customers and identifying needs to deliver Relevant services.
- \*Get inquiries from mails,calls , exhibition and generated by KAMS,
- \*Handling Presales and Post sales activities like Quotation, filling the URS and Post sales activities like processing Orders, follow ups with production, design team

#### REFERENCE

Aarti Sharma - "Link digital India Pvt Ltd"

Executive assistant 9879400214

Vaishnavi Patel - "SBL GLOBAL PVT LTD"

Relationship manager 9909756399

# m PROFESSIONAL SUMMARY

**Dedicated Sales professional** offering extensive experience partnering with customers and ensuring expectations are exceeded. Highly skilled at identifying the needs of customers and offering products or services designed to meet those needs. \*Focused Sales Coordinator with 6.5 years experience in Different areas and cultivating partnerships.Selfmotivated and diligent in monitoring inventory control initiatives and projections. \*Eager to leverage advanced knowledge of turnaround management and territory development to fulfill the Sales Coordination role with a progressive organization.

and customers also.

\*Handling Servicing and installation with help of service team.

#### **DHL LOGISTICS PVT LTD**

Sr. executive

04/2014 - 10/2016

- \*Handling day to day Operations at warehouse.
- \*Handling Inventory,Cycle count,day to day stock reconciliations.Pod and tracking billing MIS reports,D daily KPI of customers reports as well as DHL reports handling in ERP.
- \*System Operations in Oracle based ERP system for different activities like inbound,outbound and inventory.
- \*Maintain good team and support them as per job and shift required.\*Maintaining well coordination with customer,vendors and other suppliers.
- \*Prepare monthly reports.



## PROJECTS

Projects based on VB ,VB.NET, JAVA SCRIPT,PHP

6 Months

I have done different projects like Stock Management, Online transportation Booking and also event management.



# **PERSONAL PROFILE**

Date of Birth : 04/07/1985

Marital Status : Married

Nationality : Indian

Known Languages: English, Hindi, Gujarati, Marathi

J. J. Showard

JYOTI JATIN DHANAVADE

