

# Shaikh Umar



## Contact

### Address:

3246, Mangal parekh street ,  
shahpur , Ahmedabad -380001.

### Phone:

+91 63534 46718

### Email:

Us727339@gmail.com

## Languages

Hindi  
Gujarati  
English

## Hobbies

- Learn new things
- Sketching
- Photography

## Summary

A friendly and motivated individual looking for a responsible role in a reputed organization.

## Skill Highlights

- Basic computer knowledge
- Target oriented
- Team work
- Can work in heavy workload

## Experience

- **FUTURE GROUP INDIA PVT.LTD**

01/05/2021 – 01/06/2021

CUSTOMER SERVICE REPRESENTATIVE

Currently working in one of the top retail company FUTURE GROUP INDIA PVT.LTD In this Company am working as a CSR Customer service representative where i have to Handle inbound calls of the well-known processes like central , big bazar , brand factory , lee cooper , koryo process instead of that i had also experienced outbound calls and E-mail department of big bazar process where i have to solve the customers queries, complaint and requests.

- **Almeera mobile shop**

working as a sales and marketing , modified case covers 1<sup>st</sup> shop who start engraving golden glass in Ahmedabad

## Education

Year	School Name	Education
2017	Vishwabharti high school	<u>SSC -60 %</u>
<u>2019</u>	Vishwabharti high school	HSC -42 %

