

**SUMMARY**

- ❖ Versatile and accomplished Financial Services Lead in Test Strategizing & Management with 14+ years of experience in the field of Information Technology serving different clients in Financial Services Industry.
- ❖ Worked in organizations such as Accenture and Infosys and has played different roles such as Project Manager, Test Manager, Business Analyst, Technical Test Lead for clients like JP Morgan Chase & Co, Mizuho Financial Group, BNP Paribas, Clearstream Deutsche Börse Group, WellsFargo & others.
- ❖ Subject matter expertise in Test Solutioning & strategizing manual & automation testing projects from conceptualization to fully operational status. He has experience working well independently as well as in team setting & team building with strong sense of ownership, business judgement & leadership skills.

**CORE COMPETENCIES**

Project/Program Management	Business Analysis	Business Consulting	Techno-Functional Expertise
Test Management	Test Maturity Assessment/TCOE Setup	Test Automation	New IT Orientation

**TECHNICAL SUMMARY**

Business Domains	<ul style="list-style-type: none"> <li>Investment Banking – Trading/Trade Life cycle/Clearing &amp; Settlement</li> <li>Wholesale/Retail Banking – Check Processing/T24; Treasury &amp; Liquidity Management</li> </ul>
Financial Products	<ul style="list-style-type: none"> <li>FIX Protocol</li> <li>Liquidity Management Solution product</li> <li>Fidessa Product</li> <li>Target to Securities domain (T2S)</li> </ul>
Testing Expertise	<ul style="list-style-type: none"> <li>Test Planning &amp; Strategizing</li> <li>Automation Frameworks</li> <li>Testing &amp; Estimation Techniques</li> <li>End to End Defect Management</li> </ul>
Test Management Tools	<ul style="list-style-type: none"> <li>HP Quality Center</li> <li>IBM Rational Quality Manager</li> </ul>
Test Automation Tools	<ul style="list-style-type: none"> <li>UFT, RFT, CA Lisa, Exposure in Selenium/SAHI &amp; other widely used automation tools.</li> </ul>
Programming Languages & DB	<ul style="list-style-type: none"> <li>Core Java, SQL, Oracle, C/C++, UNIX.</li> </ul>

**EDUCATION AND CREDENTIALS**

Educational Degrees	<ul style="list-style-type: none"> <li>Bachelor in Engineering in Information Technology, Mumbai University</li> <li>Diploma in Financial Services from CIOBS (Chartered Institute of Bankers in Scotland)</li> </ul>
Domain Know How's	<ul style="list-style-type: none"> <li>Securities Market Module Certified from NSDL's NCFM</li> <li>Check Processing Certification from Payments Academy (NACHA)</li> <li>Dunn and Bradstreet (D&amp;B) Foundation 102 Level Certification in Banking</li> <li>Capital Markets &amp; Banking Generalist certified (Accenture)</li> </ul>
Technical/Managerial Certifications	<ul style="list-style-type: none"> <li>ITIL (Information Technology Infrastructure Library) certified.</li> <li>Program, Project and Service Management Specialist certified (Accenture)</li> <li>Certified in QAI's CSTE Certification</li> </ul>
New IT Areas	<ul style="list-style-type: none"> <li>Multi Speed IT (Agile/Devops)</li> <li>Trainings in Intelligent Automation (RPA)</li> </ul>

**CAREER PROGRESSION**

Accenture Solution Pvt. Ltd.	Project Manager, Dec'09 to Present	<b>Clients:</b> JP Morgan, Mizuho Securities, BNP Paribas, Clearstream (Deutsche Borse Group), SMBC
Syntel Ltd.	Sr. Project Lead, Aug'08 to Dec'09	<b>Clients:</b> Wells Fargo
Infosys Technologies Ltd.	Team Lead, Oct'03 to Jul'08	<b>Clients:</b> JP Morgan, State Street Bank

**PROFESSIONAL HISTORY****Sumitomo Mitsui Banking Corporation (Chennai, Japan)****(April 2018 – Current)***Project Manager*

Managing application support for T24 non-core maintenance project involving APAC &amp; China countries and T24 upgrade project for APAC.

## Mizuho Financial Group (Mumbai, Japan, Hong Kong)

(April 2014 – Current)

### Project Manager

Based in Tokyo, Japan Mizuho Securities Co., Ltd. (Mizuho Securities) markets and sells equities and bonds, and provides asset management services to individual, corporate, and institutional clients. In addition, the firm offers securities underwriting, structured finance, mergers and acquisitions consulting, and other investment banking services.

Accenture's involvement is to support testing of applications (Following FIX protocol) like, GOR (Global Order Routing), QUATTRO, PS Fidessa, Fidessa, MOS, Salesforce, Front Arena, Foreign Gloss & others.

#### Key Accomplishments:

- End to End project management activities covering:
  - *Project Stakeholder Management*, in terms of internal & external stakeholder teams.
  - *Planning & Scope Management*, in terms of delivery & quality of releases for Equity & Fixed income Line of Business.
  - *People & Resource Management*, in terms of staffing of key roles/opportunities with deserving candidates, resource performance management as well as building them for next levels.
  - *Financial Management* in terms of cost Rates, overall project & organization revenue & margin targets.
  - *Risk & Issue management* in terms of getting all stakeholders on same page & keeping key stakeholders apprised of impacting issues & risks, and further mitigating or managing them as need be.

## Clearstream Deutsche Börse Group (Mumbai)

June 2013 – April 2014

### Test Manager

Clearstream (Deutsche Borse Group), TouchDown program aims 'to execute Clearstream's strategy through strategic projects & initiatives', 'to perform Clearstreams adaptation to operate in a target 2 securities (T2S) world', 'to leverage T2S & achieve superior competitive advantage to grow on the market'

Accenture was involved for End to End Release of PM-CSD i.e. Position Management Clearing & Settlement Division project for T2S implementation of Clearstream.

#### Key Accomplishments:

- Played the role of End to End Test Manager for Testing Phase for PM CSD project & covered key modules of Instruction LifeCycle Engine, Booking Engine/Rule Engine & Business Day processing modules.
- Handled a team of around 10 resources split across difference geographical locations who were BAs & testers.
- From testing perspective, managed clearstream project covering mobilization, staffing, test planning & execution.

## BNP Paribas – COE Assessment Team (Mumbai)

Mar 2013 to Jun 2013

### Test Assessment – COE, KPI Specialist

BNP Paribas, Assessment project's aim to address some of the Key & Core areas i.e. address cost reduction, uplift in capacity/capability while bringing innovation, improved quality, productivity & customer satisfaction, centralization of testing capabilities.

The Project assessment was divided in 3 key areas i.e. Testing Capabilities Assessment (Mobilization Plan & KPI Implementation Plan), Pilot Assessment of different Lines of Business & lastly Demand & capability management.

#### Key Accomplishments:

- Was part of assessment team for **Mobilization Plan** & key activities were as follows:
  - Conduct interviews/Document findings/Verify & validate evidence
  - Deliver assessment results (current maturity diagnosis and recommendations)
  - Share TCoE best practices and define target operating model
- Was solely responsible for **KPI (Key Performance Indicators) Implementation Plan** where key activities were as follows:
  - Validate current KPI reporting practices & available dashboard
  - Confirm a minimum set of critical metrics
  - Define the base measures for metrics and associated data collection sources and process. (QC, Jira, etc.)
  - Define dashboard extension & deployment roadmap

## JP Morgan Chase (Mumbai)

Jan 2010 to Mar 2013

### Project Manager, Test Manager

Working for JPMC for Treasury Security Services – Liquidity management project, main activities are end to end co-ordination with interfacing applications & handling the testing activities for Portal (Front End) module with a team of 15.

As Project Manager, my role is to manage multiple teams to ensure timely & quality delivery of the project.

#### Key Accomplishments:

- To ensure overall governance of Projects Deliverable, resolving conflicts and agreeing scope changes

- To manage and review Project Plans/Risks/Issues/Escalations to project and report to the stakeholders on time
- Cost, Mobilize, initiate and maintain CI of projects.
- Resource Management including Staffing, Managing team ramp up / ramp down, Abacus, Manage project bench

### **Wells Fargo (Mumbai)**

**Aug 2008 to Dec 2009**

*Sr. Project Lead*

Working for Wells Fargo Wholesale Banking projects, main activities are to improve the testing processes & practices for critical projects (ART – Asset Rating Tool, Credit View – Migration project) simultaneously building up **Center of Excellence** team for Wells Fargo for better practices in manual & automation testing.

### **American Express (Phoenix, Arizona)**

**Dec 2007 to Jul 2008**

*Test Manager*

American Express had multiple money movement platforms & processes, and there didn't exist a centralized utility to ensure all business units could access enterprise data efficiently. The Enterprise Money Movement (EMM) team was responsible for creating and executing this Strategy of engaging and aligning with all business and staff groups

Working from Customer location & was involved in Test Manager for the following projects:

- ER Migration – Migrating the existing Electronic Remittance functionality from FAS electronic remittance platform to new EMM platform. (Involved in Message Translator, ER Functionality, ER Data, ER Channels)
- IE Migration – Migrating the existing IE (interim expedite, American Express internal system) functionalities to new vendor tool US data works (UDW)

Key Accomplishments:

- Act as the overall testing liaison and first point of *escalation* for the project and interfacing application teams
- Conduct gap analysis of testing process and implement improvements & share testing best practices with the project teams
- Ensures all compliance deliverables from a testing perspective are appropriately documented and provided to child and overall project managers (for all test phases including UAT)
- Facilitate alignment (with PM, Development Team, business test teams) for scope, test resources, and timeline of test phases; i.e. unit, component, integration and UAT
- Co-ordinate strategic testing-related meetings, provide regular overall testing status updates to the leadership and project team, communicate priorities to AMEX leadership and project teams in partnership with the PM

### **JP Morgan Chase (Ohio, US & Pune, India)**

**Oct 2005 to Nov 2007**

*Test Analyst, Test Manager*

JPMC's Centralized Transaction Operations (CTO) was looking for a permanent solution for an ongoing application testing strategy of approximately 19 major application suites, which are made up of 109 distinct applications. These applications spanned across mainframe, client/server and web platforms. It involved the functional, regression, security, and performance testing of these applications. Worked from Customer location and was honored with the Most Valuable Player award & Excellence in Practice Star Award for successive quarters.

Key Accomplishments:

- Accountability for the strategy, definition, planning and execution of different applications for complicated functional enhancement
- Ownership of End to End Testing, coordination, process improvement of multiple applications like **Electronic Payment Processor (PCS)**, **Fraud Detection Systems (FDS)**, **Advanced Notification Systems (ANS)**, and **Return Exception Processing (REP)**, **MICR**
- Reporting project status, risks and issues to middle and senior management
- Working with Business Partners, Technical Delivery Managers to identify and document STOP/START events/activities/processes to ensure continued customer-service

### **State Street Bank (Mysore, India)**

**Jan 2004 to Sept 2005**

*Test Analyst, Test Lead*

Performance & Analytics an Investment Banking application facilitates Investors' decision-making process by showing them the assets performance against similar portfolios. Coordinated from offsite location and was honored with the Outstanding Performance and Valuable Contribution Award for the quarter.

Key Accomplishments:

- Managed a team of 14 testers.
- Test planning to identify the objective, scope, identifying resources, estimating, defining the milestones and escalation procedure.
- Task prioritization and allocation. Conducted defect prevention sessions and quality audits.
- Reporting project status, risks and issues to middle and senior management.