

# Jahnvi Shukla

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## Professional Summary:

- 7+ years of experience in software testing, having expertise in Manual Testing and 1 year of experience in automation testing.
- **ISTQB Certified Tester** with a solid understanding of testing principles and methodologies.
- Well experienced in testing of all phases of **Web application, Desktop Application, Mobile Application, Dynamics 365 and Salesforce.**
- Experienced in executing Black Box, Functionality Testing, Smoke Testing, System Testing, GUI Testing, Integration Testing, and Regression Testing, API testing, Database testing on various applications.
- Experienced in client dealing, team management, kick starting projects, overseeing and leading projects.
- Analysis of business requirement and system requirements
- Expertise in Manual Testing, Bug-tracking, and Reporting.
- Proficient in QA Testing Methodologies and Agile Software Development Life cycle.
- Report and track the defects found in the Pre-Production or Live environment
- Provide proper feedback of current build on Pre-Production (Test environment).
- Create and Maintain Quality Records like QA Checklist and issue Bifurcation Report.
- Knowledge of bug tracking tools (JIRA, Workspace, TFS)
- Worked in multiple projects single handily and in team as well.
- Mentored junior QA team members, enhancing their testing skills and knowledge.
- Worked with Builder.ai projects.

## Experience

### TatvaSoft:

Sr.QA Engineer| January 2021 - Present| Ahmedabad

### Prompt Softech:

QA Engineer| September 2018 – January 2021| Ahmedabad

### GURU TECHNO LABS:

QA Engineer| December 2016 – September 2018| Rajkot

## Certification:

- ISTQB Certified Tester Foundation Level (CTFL)

## Project Experience

### 1) Project Domain: PWA application for Event Management

#### Responsibilities:

- Interpreting Business Requirements and System specs (BRD, FRD)
- System Analysis and Ambiguity Review
- Communication with Client, AD/BSA Team, Onsite & Offshore team to resolve the issues/queries
- Creation of Test plan and Test Strategy
- Test document creation: Test Cases, Test Data and Test Results
- Executing all the test cases, Defect reporting and verification.

**Project Description:** Product is Progressive Web Application where there were two users, organizer and Attendee. Organizer can create online events and programs for multiple attendees. Organizer can also create feedback forms, quiz and posts. They can also chat. For organizers we have also given some analytical reports to view the participation and feedback of the attendees.

### 2) Project Domain: Healthcare Domain for mediclaim provider and hospitals

#### Responsibilities:

- Interpreting Business Requirements and System specs (BRD, FRD)
- System Analysis and Ambiguity Review
- Communication with Client, AD/BSA Team, Onsite & Offshore team to resolve the issues/queries
- Creation of Test plan and Test Strategy
- Test document creation: Test Cases, Test Data and Test Results
- Executing all the test cases, Defect reporting and verification.

**Project Description:** Product is web-based application for Healthcare domain for medical providers and hospitals. Hospitals can request using the portal for claim submission, validate patient's details using the portals.

Through the portal hospitals and providers can directly communicate for any reports, attachments of details of patient's medical condition, medical team's details etc.

### 3) Project Domain: Healthcare Domain Octopus-Healthcare

#### Responsibilities:

- Interpreting Business Requirements and System specs (BRD, FRD)
- System Analysis and Ambiguity Review
- Communication with Client, AD/BSA Team, Onsite & Offshore team to resolve the issues/queries
- Creation of Test plan and Test Strategy
- Test document creation: Test Cases, Test Data and Test Results
- Executing all the test cases, Defect reporting and verification.

**Project Description:** Octopus-Healthcare is web-based application for Healthcare domain. Where patients get reminder of medical facilities using Mobile application and web application. User can handle their medical history and all the reports and documents. Patient can also get regular reminders for the medical tests, appointments and also for reports. From the mobile application patient is redirected to web portal using react native.

**Technology:** React Native (WEBApplication), Postgresql, Android and IOS application

#### 4) **Project Domain: HR Domain Splashtrack**

##### **Responsibilities:**

- Interpreting Business Requirements and System specs (BRD, FRD)
- System Analysis and Ambiguity Review
- Communication with Client, AD/BSA Team, Onsite & Offshore team to resolve the issues/queries
- Creation of Test plan and Test Strategy
- Test document creation: Test Cases, Test Data and Test Results
- Executing all the test cases, Defect reporting and verification.

**Project Description:** Splash rack is web-based application for HR domain. Where user can handle process of company from hiring an employee to Termination of Employee. Application was also developed for Android and IOS devices for some major modules.

**Technology:** C#.Net (WEBApplication), My SQL, Android and IOS application

#### 5) **Project Domain: Salesforce Integration with Tally and Salesforce custom object Developments**

##### **Responsibilities:**

- Interpreting Business Requirements and System specs (BRD, FRD)
- System Analysis and Ambiguity Review
- Communication with Client, AD/BSA Team, Onsite & Offshore team to resolve the issues/queries
- Creation of Test plan and Test Strategy
- Test document creation: Test Cases, Test Data and Test Results
- Review & Peer to Peer Review

- Executing all the test cases, Defect reporting and verification.

**Project Description:** Client is managing, accounts and other details in Tally ERP 9. Our daily service runs and integrates data with Salesforce. Other than those Salesforce applications custom objects will track expenses of sales persons and location of Employees.

**Technology:** Salesforce, C#.Net for daily service, Tally ERP 9

## Software Skills:

<b>Platforms:</b>	Windows 2003/XP/Vista/Windows7/Windows 8/Windows 10, Android and IOS devices, Ubuntu (20.04)
<b>Testing Tools:</b>	TFS, Workspace, JIRA, DEVOPS, BTS, MANTIS, Browser stack
<b>Test Management Tool</b>	Test Rail, Zephyr
<b>Documentation:</b>	MS Office, Open Office, Microsoft Office 365
<b>CRM Technologies</b>	Dynamics 365, Salesforce
<b>Development and Automation Tools:</b>	Visual Studio 2017, 2015, POSTMAN, JMeter, XRMToolBox, Jenkins, Grafana, Kibana
<b>Languages</b>	Java, c#, APEX

## Education

BACHELORS IN ENGINEERING | 2011 -2015 | GUJARAT TECHNOLOGICAL UNIVERSITY

Related coursework: Information & Technology