

# TWINKLE PATEL|

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## Professional Summary

A hardworking and reliable Pathological blood collector focused on going above and beyond to support the team and serve customers. Trained in Venous puncture and offering top-notch blood collection and non- blood collection abilities. Motivated to continue to learn and grow as a health care professional.

## Clinical Skills

Competent in:

- Intravenous, intramuscular, subcutaneous and oral medication administration •
- Measuring blood pressure (BP), heart rate (HR) and temperature
- Collection of blood and other specimens
- Catheterisation and cannulation technique
- Wound dressing
- CPR

Observed and Assisted:

- Insertion of Nasogastric Tube Feeds
- Setting Casts for broken Limbs
- Minor procedures (e.g. Insertion and removal of stitches)

Other Skills and Attributes:

- Reliable and hard
- A fast learner with a willingness to learn new skills
- Critical thinking skills
- Complex problem-Solving skills

- Excellent time management and multi-tasking skills
- Excellent communication and interpersonal relations skills
- Good team worker with the ability to work under pressure

## **Qualifications**

**Master of Health science- Western Sydney University, NSW**

**Bachelor of science in Microbiology- May 2018 Gujarat University, India**

## **Experience**

**Covid-technician- Australian clinical labs- August-2021- November-2021**

- Perform swabbing for covid-19 from patients.
- Maintain and initiate excellent customer service skills at all the times.
- Maintain a high quality, team focused, accurate and efficient work environment
- Monitor inventory test and supplies.
- Conduct covid- 19 test( pcr and/or serology)
- Perform all duties within HIPAA regulations
- Able to label, collect, and process patients specimen to ensure accurate test results
- Inventory and ordering of medical supplies

**Receptionist -Aveo Aged care ,Bella vista( SYDNEY, AUSTRALIA) - Casual May-2020 – August 2021**

- Entering requests Form
- Unpacking / packing and labelling medicine, answering phone calls
- faxing/calling medical centres
- Typing letters and reports
- Preparing and dispatching medical correspondence
- Stock ordering and rotation
- Communicating with RN regarding requested tests
- Followed protocols strictly to maintain proper control of

hazardous Materials.

- Worked with multi-culture customers to understand needs and provide service.
- Resolved conflicts and negotiated mutually beneficial agreements between parties.

- Administered, supported and monitored databases by proactively resolving database issues and maintaining servers.
- Maintained excellent attendance record, consistently arriving to work on time.
- Liaison with the patient for the effective operation of the clinic.
- Liaison with the relevant staff regarding any issues relating to day operations.

### **Internship as a Microbiologist, july 2018- july 2019**

#### **Training Period:**

Over a period of six months, I completed training in PAARNU HOSPITAL AND FETUCARE CLINIC, SURAT. I was under the supervision of a Senior Microbiologist.

#### **Responsibilities:**

- Assist with labelling specimen collection containers.
- Collection of blood and urine samples from patient
- Attending to the care, storage, processing of specimens
- Attend to paperwork and associated clerical duties to ensure all detail are correct.
- Accurately record information relating to patient and specimen.
- Ensure the stock supplies at collection centre is maintained to acceptable standards
- Operating the centrifuge to prepare and separate the blood samples for specific testing
- Use aseptic technique when conducting tests
- HB count, blood cells count.
- Reassuring distressed patients when conducting tests
- Communicating with doctors regarding requested tests
- Devoted special emphasis to punctuality and worked to maintain

outstanding attendance record, consistently arriving to work ready to start  
immediately

Reference:

SHABNAM ( SUPERVISOR)

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ASHELY ( TEAM LEADER)

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