



# Swapnil Patel

## Contact

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## Skills

### Management



### Service Advisor



### Problem Solving



### Customer Service



### Computer Knowledge



## About

To make optimum use of my strengths & capabilities as an engineer in the organization and to contribute maximum to the success of the organization and to get the best work in organization under your best supervision.

## Education History

**Bachelor of Engineering in Automobile** July 2021  
CGPI 8.38

Gujarat Technological University

- BAJA SAEINDIA 2019-2020
- Performance and Testing of Electric vehical

**Diploma in Automobile** July 2018

Gujarat Technological University CGPI 6.47

- Training at Kiran Motors Ltd. (Nikol)

**S.S.C** Percentile 60.58

Gujarat Education Board, Gandhinagar

## Work Experience

**Sudhir Sales and Service Ltd.** April 2021 - Present

### Service Advisor

- Work on DOC(Dealer Operating System) Software
- Maintaining positive customer relationships to ensure repeat business.
- Greeting customers and directing them to available engineers.

**Planet Suzuki Ltd.** June 2020 to March 2021

### Service Advisor

- Handles customer complain.
- Managing and overseeing the dealership's workflow and schedule.

## Hobbies

- Reading , Travelling , Sports ,Music