

Nitin Navinbhai Chudasma

N-505 Aakruti Township
Nr. Vasant Vihar society,
Opp. Narol High Court,
Narol Aslali Highway, Narol, Ahmedabad
Mobile : 9099567776 (India),
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Com

**Objective:**

To pursue a challenging career in a reputed company which will provide me a learning environment to enhance my skills and where I can work with full motivation and commitment

Career History :

- **Present working.**

Working with vadilal Enterprises Ltd. happinezz. As a store incharge (operation) march 2022 to till date.

- **Previous Employer.**

- worked with Ahlam Muscat Food Stuff LLC as warehouse Manager at Muscat since 2015 to January 2022.
- Worked with Havmor Ice Cream Pvt Ltd. as a operation assistant , from 2002 to 2014.

Job Profile

- ✓ Control day-to-day operations by scheduling staff, ordering food & ice cream supplies & developing team.
- ✓ Hire and train workers such as customer service associates, clerks and cashiers
- ✓ Provide staff with product knowledge
- ✓ Motivate sales clerks to meet or exceed sales goals
- ✓ Make the schedule of workers
- ✓ Place orders with vendors or wholesalers
- ✓ Assign workers to specific projects such as cleaning or restocking
- ✓ Notify staff of new procedures or policies
- ✓ Create New sundae combinations and apply it to outlates

- ✓ Train staff for all outlets in all India.
- Worked with Dairy Den, Ahmedabad as Parlour incharge. for 5 years.

Professional Skills

Store Operations

- Control day-to-day operations by scheduling staff, ordering food & supplies & developing team.
- Ensure statutory compliances by maintaining registers and licenses.
- Control P&L by following cash control security procedures, maintaining inventory, reviewing financial reports, and taking appropriate actions.
- Recruit, Interview & hire team members, conduct performance appraisals, take discipline action, motivate & train.
- Ensure maintenance of equipments, facility, & grounds through the use of a Preventive Maintenance Plan based on company standards.
- Ensure food quality and 100% customer satisfaction.
- Ensure complete & timely execution of corporate and local marketing programs.
- Set goals and track results
- Involves entire team by communicating goals, results, and action plans
- Ensures each shift is appropriately staffed to meet hospitality with speed goals

Customer Relations

- Ensure a safe working and customer experience environment by facilitating safe work behavior of the team.
- Ensures self and team handles all Guest concerns
- Respond to all Guest feedback with action plans to address opportunities
- Empowers the team to satisfy Guest needs and resolve concerns
- Communicates Guest feedback to the team and involve in action plans to resolve issues

Educational Details

Degree/Certificate	Year	Institute / Board	CGPA/ Marks (%)	Rank/ Grade
S. S. C.	G. S. E.B.	Mar – 1992	65 %	First

H. S. C.	G. S. E.B.	Mar - 1994	63%	First
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Personal Details

Permanent Address : N-505 Aakruti Township
Nr. Vasant Vihar society,
Opp. Narol High Court,
Narol Aslali Highway, Narol, Ahmedabad

Date of Birth : 7th July, 1976

Gender : Male

Languages : English, Hindi, Gujarati

Marital Status : Married

Interests & Hobbies : To maintain excellent relationship with the people
Music
Travelling

(Chudasma Nitin)