

BRIJESH KUAMR K BAROT

Seeking the opportunity where my skills of customer service, management and strategic planning would be utilized.

WORK EXPERIENCE

Oct 2019 Running.

1441 Pizzeria Wood Fired Pizza as a Restaurant Manager at Ahmedabad Gujarat,

- Coordinate daily Front of the House and Back of the House restaurant operation
- Deliver great service and guest satisfaction
- Respond efficiently and accurately to any guest complaints
- Organize and supervise shifts
- Appraise staff performance and provide feedback to improved productivity
- Create detailed reports on a daily, weekly and monthly basis

Nov 2018 - 20 Oct 2019

Ny Cinemas As Operation Manager At Surendrannagar Gujarat,

- Provide quality and personalized services to guests.
- Assist and coordinate the arrivals and departures of guests.
- Manage guest's special requests delivery
- Follow-up and ensure that guests requests are met in a timely manner.
- Observing entire Cinemas operations and working towards 100% customer satisfaction.
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Jan 2016 - Oct 2018

Mukta A2 Cinemas as Unit Operation Manager At Banskara Raj,

Jan 2013 - Dec 2015

Big Cinemas as an Assistant Manager Operation At Patan Gujarat,

Jun 2011 - Dec 2012

Havmor Restaurant as a Restaurant Manager At Ahmedabad Gujarat,

Oct 2009 - May 2011

Big Cinemas As A Operation Supervisor in Canteen Department at Ahmedabad

Awards/Recognitions

- Certified Person in Charge Level 3
05 June 2018 Received awards from Mr Subhas Ghai Sir Best Performance In Pan India .
- Certified First Aider .Received Certificate in Surat For SuryaNamaskar Competition.

Educational Qualifications

Passed Hospitality Management Course In Panache Academy at Ahmedabad Gujarat

Passed HSC from Sir Charls Watson Deesa June 2008 with 1st Class.

Passed SSC From Bright Land English Medium school, June 2006 Surat,

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SKILLS

Management

- Restaurant Management
- People Development
- Manpower Scheduling
- Setting Goals &Targets

F&B Service

- Food Hygiene
- Customer Service
- Hospitality Management

Emotional intelligence

Leadership

Communication Skills

Team Work

Decision Maker