# Pratik Shah

10+ years of experience PSM I Certified



# Profile Snapshot

- Project Management Skill
- Business Analysis
- Good Planning and Organization
- Proactive and able to multitask across different tasks
- People Management
- Teamwork and Collaboration
- Quality and Continuous Improvement
- Documenting SRS/URS/TOBE/BPR/ASIS/CR
- Requirement Traceability
- Stakeholder/Relationship Management
- Consulting
- Configuration Management
- Use Case & Testing
- Training Delivery
- Implementation & Rollout Support
- Release Management
- Change Management
- Agile (Scrum)

# Domain Expertise





Finance

Payroll

### **Functional Skills**



### Career Summary

- 10+ year of professional experience as a Business Analyst lead cum project manager role
  to assign work and guide the team of Business analysts/developers in completing project
  tasks during each SDLC phase. Consultant in IT services industry with strong focus on
  project management, requirements gathering for business process and Implementation.
- Manage and coordinate the activities of a team of business analysts and developers during the project phase, and subsequently maintenance and support staff during O&M phase.
- Manage and monitor project implementation to ensure quality delivery that realize business benefits within approved project scope, time and budget
- Coordinate sprints, daily stand-ups meeting and sprint retrospective meetings.
- Plan 2-week sprint cycles and groom backlog tasks with the help of the product leads.
- . Work with product owners to handle new requests and backlogs
- Ensure deliverables are up to quality standards at the end of each sprint
- Expertise in Finance, Payroll & Treasury.
- Experience working on software development projects using waterfall and/or agile methodologies
- Creation and management of development plans for team. Monitor and make team individuals accountable for responsibilities of their role
- Responsible for gathering business requirements, documenting, developing functional requirement.
- Adapting Agile (Scrum) in the Project Development Life cycle. Playing multiple roles as Business Analyst, Product Owner and Scrum Master at times.
- Serving as a liaison between the Customer and offshore development team.
- Taking a complete ownership between the programmers and internal business entities in designing and implementing functionalities.
- Timely and proactive response to requests for service from all areas of the business
- Communicating process changes, enhancements, and modifications to the team.
   Collaborating in the planning of new product decisions and enhancements to existing applications.
- Experience in coordinating with business and IT across all phases of software development life cycle.
- Proficient in conducting project feasibility studies for setting up and stabilizing business operations.
- Expertise in writing and implementing Test scenarios, Test cases, and maintaining Traceability Matrices for baseline documents. Performing User acceptance test immediately after every build.
- Ensure regular code reviews are being conducted.
- Worked on MySQL for understanding database structure and stored procedures.
- Taking Ownership of implementation process with clients/customers.

## Work Experiences

Wipro Limited | Business Analyst | December 19 – Present | Gandhinagar Product – IFMS 2.0 (Integrated Finance Management System 2.0)

Client - Government of Gujarat

Modules – EDP, Treasury Bill Processing, Payroll, Payment Management, Expenditure & Receipt Accounting, Integrations (RBI E-Kuber, Banks, Digital Gujarat, CM Dashboard)

- Managing high level Government Client Engagements.
- Documenting SRS, TOBE, ASIS, RTM and WSR as part of project sustenance.

### **Technical Skills**



MS Excel, MS Word, MS PowerPoint

### Education

#### Master of Computer Application (MCA)

Shri Chimanbhai Patel Post Graduate Institute of Computer Application, Ahmedabad Gujarat University

#### **B.Sc.** (Electronics)

Gujarat science college, Ahmedabad Gujarat University

### Languages

- English
- Hindi
- Gujarati

### Hobbies

- Travel
- Swimming
- Cricket
- ❖ Volleyball
- Shopping

### Contacts



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### Other Details

Marital Status – Married
Passport – T1709972 (Valid till – 30/12/2028)

- Manage each project's scope and timeline.
- Making sure that collaborative processes are used properly and reducing obstacles for the scrum team.
  - facilitating the product owner's and the development team's efforts to satisfy customers.
- Facilitates and supports all scrum events like Daily Scrum, Sprint Planning, Sprint Review, and Sprint Retrospective.
- Responsible for ensuring Scrum is understood and the team adheres to Scrum theory, practice, and guidelines.
- Remove impediments and coach the scrum team on removing impediments
- Reviewing the Client Requirements and Business Specifications, analysing the impacts and feasibility.
- Ability to work with colleagues and stakeholders to gain an in-depth understanding of critical business requirements
- Engaged in Change Requests and Change Management.
- Prioritize the requirements and delivering them in multiple iterations and Phase.
   Demonstrating a working software to client at each iteration.
- Prototype designing based on the client requirement as a part of Requirement
   Elicitation. Preparing easy to access interface and delivering a user-friendly application.
- Investigating & understanding key business issues and providing clear, concise, and timely analysis & recommendations
- Creating Functional Specification Document to ease the development activity for development team.
- Documenting all possible Test scenarios to be tested on SIT and UAT before delivering to Production. Handling patches deployment and releases.
- Taking frequent demos with development team before release to identify any bugs, changes, or enhancement to be incorporated in the developed feature
- Proven skills in Project Management, Delivery, Testing, and Rollouts.
- End User Trainings, Handholding's, and Application Implementation & Rollout Support.

Tata Consultancy Services (On behalf of Aargee Staffing Pvt. Ltd.) | Business Analyst | Apr 12 – Dec 18 | Gandhinagar

Product – IFMS (Integrated Finance Management System)

- Client Management, Coordination and implementation/roll out of the system.
- Requirement gathering, analysis and preparation of various deliverable
- Prepare documents for the project: SRS, URS, ASIS, TOBE and RTM
- Involved in System Design and Development of the System.
- Designed DSS/MIS reports for the customer which provides all minute level information for decision making.
- Analysed and prepared Business Process Re-engineering (BPR)document for process improvement for the customer.
- Prepared hardware Infrastructure Gap Analysis/Feasibility Study for the project implementation.
- Develop System test plan, test cases and perform unit, system and integration testing for Client Acceptance
- Analysing and managing all the change request/problem request in implementation /roll out phase made by client
- Involved in giving training to newly joined team members about the Project functionality, Testing, Standards and processes followed in the project for quality management.

### Achievement

- Received "Backbone" award from WIPRO LTD.
- Received "Best Technical Employee Master Mind" award from WIPRO LTD.
- Received appreciation from Joint Director, Pay Verification Unit, Directorate of Accounts & Treasuries, Government of Gujarat for requirement gathering, analysis for Electronic data processing and Treasury Bill Processing modules.
- Received appreciation from Director, Directorate of Accounts & Treasuries, Government of Gujarat for live 7 new Districts.
- Received appreciation from Deputy Director, Directorate of Accounts & Treasuries, Government of Gujarat for implementation Digital Gujarat (Scholarship).
- Received appreciation from Deputy Director, Directorate of Accounts & Treasuries, Government of Gujarat for implementation ROP-2016(7th Pay).