




## Deepak Chaturvedi

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## About Me.

### Service Engineer

- Service engineers are responsible for the maintenance and correction of products that have been sold. They offer off-site corrective and preventive maintenance as well as other after-sales technical support solutions. Service engineers are often the ones who interact with customers to provide information and procedures to address the inquiries, concerns and requests to their products and services.

### Education

- |   |            |
|---|------------|
| • <b>HSC (12<sup>th</sup>)</b>                      | March 2013 |
| • R.K.T.V School                                    | Marks 68%  |
| • G.H.S.E.B Board                                   | Division 1 |
| • Ahmedabad, Gujarat                                |            |
| • <b>SKF Technologies (India) Pvt. Ltd</b>          | July 2012  |
| • Operator (Apprenticeship)                         | Marks 75%  |
| • NCVT Certificate                                  | Division 1 |
| • Ahmedabad, Gujarat                                |            |
| • <b>Industrial Training Institute, Kuber nagar</b> | July 2011  |
| • Fitter (Mechanical) / 2Year course                | Marks 80%  |
| • NCVT Certificate                                  | Division 1 |
| • Ahmedabad, Gujarat                                |            |
| • <b>SSC (10<sup>th</sup>)</b>                      | March 2009 |
| • R.K.T.V School                                    | Marks 68%  |
| • GSEB Board  | Division 1 |
| • Ahmedabad, Gujarat                                |            |

### Skills

- |                     |                   |             |
|---------------------|-------------------|-------------|
| • Goal setting      | • coordinating    | • reporting |
| • Meeting deadlines | • time management |             |

## Work Experience

July 2013 To September 2015

### Technician Operator

SKF Technologies (India) Pvt. Ltd  
Kerala, Gujarat

- It is famous for the SKF bearing Company that my position was in the Machine Operating Production Department, All the Bearing Production programs were used to save the machine. We just had to do the setting in the machine according to the bearings, such as changing the grinding wheel. With machine operating, we were given a bearing assembly in the assembly department and training of packing was also given.
- Developing, testing and make modifications to mechanical equipment.
- Completing all duties according to applicable safety measures and published procedures.
- Assisting field technicians with diagnostic checks and symptom analysis.
- Explaining technical issues to non-technical people.
- Keeping an up to date inventory of mechanical tools.
- Repairing or replacing defective bearing parts.
- Keeping the workplace in an organized and clean condition.
- Correctly using hand and power tools.
- Operating computer-controlled industrial equipment.
- Cleaning and lubricating gears, shafts, bearings and other machinery parts.

September 2015 To June 2018

### Production executive

Saillon Pharma (Manufacturing and trading)  
Ahmedabad, Gujarat

- A Production Executive oversees and directs production operations for a manufacturing organization. They lead production operations, coordinate production staff and equipment, and ensure the quality and profitability of products. Most Production Executives, also known as Industrial Production Managers, have already had many years of experience in a production environment
- Production Executives monitor the progress of production, confirming that it stays on schedule and within budget. They meet regularly with production teams and managers to analyze any problems and ensure cost-effective, high quality and timely delivery of products.

15 Jun 2018 To till Date

### Service Engineer

Rothenberger India Pvt Ltd.- Setalvad Bros  
Ahmedabad – Gujarat

- responds to customer complaints; evaluates and resolves problems of the customer; assists in installing the equipment; analyzes, inspects and reviews findings to determine the solution to the problem that the customer demands; works alongside with technical sales engineers; offers customer training for the product; repairs, tests and maintains equipment; monitors performance of the product; maintains product manuals; provides customers with regular reports and feedback on their service requests; develops and maintains relations with customers; reports common complaints of customers to top management in order to address the situation for future reference; makes recommendations to maintenance technicians; and offers feedback on product development, features and functions.

## Computer Proficiency

- Word 2010
- Excel 2010
- Power Point 2010
- internet

## Languages

- Hindi
- English
- Gujarati

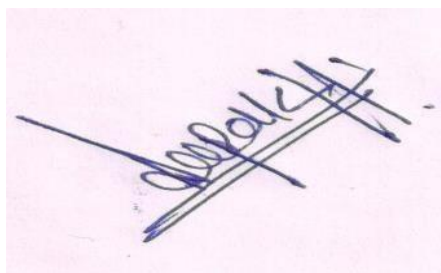
## Personal Details

Name: Mr. Deepak Chaturvedi  
Birthday: May 12, 1994  
Gender: Male

Marital Status: Single  
Nationality: Indian

## Declaration

- I, Deepak Chaturvedi, hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.



Deepak Chaturvedi



Ahmedabad, Gujarat  
1 May 2018





