



DR. VIJAY PANDYA

MBBS, MD(PSM),PGDHHM

**HEALTHCARE MANAGEMENT PROFESSIONAL – 20 YRS OF DIVERSIFIED EXPERIENCE IN HEALTHCARE –
NATIONAL AWARD WINNER IN HEALTHCARE QUALITY – NABH ASSESSOR**

Profile

- Dedicated Medical Professional offering diversified experience in Hospital Administration, Facility Management, and Implementing Healthcare Services.
- Proven ability to implement new systems and improve existing healthcare and social environment.
- Adept at managing personnel, facility operations, health programs and finances while concurrently providing excellent healthcare.
- A decisive leader with excellent ability to interact with different people simultaneously under difficult situations.

Core Skill Areas

- Healthcare Administration
- Hospital branding/marketing
- NABH accreditation Support
- Quality management
- Promotional activities and Business Development
- Capacity building and Development of Healthcare HR
- Medical College Establishment
- Public Health & CSR activities
- NGO/Nonprofit based organization Support and Fundraising
- Industrial Health (Occupational Health)

Educational Background

MBBS - 1999

M.P. Shah Medical College, Jamnagar
(Saurashtra University)

MD (COMMUNITY MEDICINE) - 2003

M.P. Shah Medical College, Jamnagar

PG DIPLOMA IN HEALTHCARE & HOSPITAL MANAGEMENT 2012

NIMS University, Jaipur

Work Experience –

1. CEO : C.U.Shah Hospital and Medical College, Surendranagar, Gujarat,

(700 bedded Teaching Hospital with Superspeciality Services and Medical College)

(Since Feb – 2022 till date)

Overall execution of functionaries of Hospital as well as Medical College.

Hospital Side :

- Managing all clinical departments i.e. Nursing, MO, Consultants, Registrars, Pharmacy, Pathology, Radiology, MRD, Physiotherapy, Diet etc.
- Also supporting in the management of nonclinical departments like Operations, HR, Admin, Finance, Account, Purchase, BM Engineering, Business Development, Marketing, Branding, Facility management, Housekeeping, IT, Security etc.
- Supervision of TPA-Cashless-Govt Schemes Work
- Monitoring of Quality Assurance and infection control related activities.
- Trainings and Capacity building
- Liaison and Coordination with Government System

Hospital PR work and Liaisoning with print & electronic media

College Side:

- Managing all components of MCI/NMC inspections
- Communications & Coordinations between NMC and College including data management and documentation.
- Faculties recruitment, efforts for their sustainability and internal coordination with HODs of various départements.
- Coordination between Dean and Medical Superintendent for smooth functioning of institute.
- Coordination between Dean and Management (Chairman and Trustees of Nootan Sarv Vidyalaya Kelvani Mandal Trust)
- Coordination with other medical colleges
- Liaison between University and college
- Liaison with Government administration (Govt of Gujarat, District Collectorate, CDHO etc)
- Support to MEU functioning
- Support to Ethical Committee work
- Coordination of central clinical laboratory

- Coordination for clinical research projects
- Supervision of UHTC and RHTC
- Fund raising activities
- Trainings, CMEs, Workshops
- Supervision of hostels, Mess, Canteens
- Purchase support
- IT support

2. Dyp. Medical Superintendent & Asst. Dean :

Nootan Medical College and Nootan General Hospital, Visnagar, Mehsana

(450 bedded Multispeciality Teaching Hospital)

(Aug 2018 – Feb 2022)

Assistance in overall execution of functionaries of Hospital as well as Medical College.

Hospital Side :

- Managing all clinical departments i.e. Nursing, MO, Consultants, Registrars, Pharmacy, Pathology, Radiology, MRD, Physiotherapy, Diet etc.
- Also supporting in the management of nonclinical departments like Operations, HR, Admin, Finance, Account, Purchase, BM Engineering, Business Development, Marketing, Branding, Facility management, Housekeeping, IT, Security etc.
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- IT support

3. MEDICAL SUPERINTENDENT : Global Superspeciality Hospital, Ahmedabad (100 bedded)

(Nov 2017 to August 2018)

- Medical Administration of 100 bedded Multispeciality Hospital
- Managing all Clinical Departments i.e. Nursing, MO, Consultants, Registrars, Pharmacy, Pathology, Radiology, MRD, Physiotherapy, Psychology, Diet etc.
- Overall coordination of NABH Activities (Achieved Entry Level NABH accreditation during my tenure)
- Support to Center Head in management i.e. BM Engineering, Housekeeping, IT, Security, Attendant services, Marketing etc.
- Management of Mukhyamantri Amrutam (MA) Scheme
- Liaison and Coordination with Government System i.e. Health Department – Gandhinagar, Municipal Corporation - Ahmedabad, District Panchayat – Ahmedabad etc.
- All other tasks assigned by CEO.

4. MEDICAL SUPERINTENDENT : HCG Cancer Centre, Ahmedabad (90 bedded)

(MAY 2017 – Oct 2017)

- Managing all clinical departments i.e. Nursing, MO, Consultants, Registrars, Pharmacy, Pathology, Radiology, MRD, Physiotherapy, Psychology, Diet etc.
- Management of Mukhyamantri Amrutam (MA) Scheme

- Overall coordination of NABH Activities (Achieved full NABH accreditation during my tenure)
- Support to Center Head in management i.e. BM Engineering, Housekeeping, IT, Security, Attendent services, Marketing etc.
- Liaison and Coordination with Government System i.e. Health Department – Gandhinagar, Municipal Corporation - Ahmedabad, District Panchayat – Ahmedabad etc.
- Any other instruction given by CEO.

5. CHIEF MEDICAL OFFICER (CLASS – I) : Health Department, Rajkot Municipal Corporation, Rajkot, Gujarat

(MARCH 2014 – April 2017)

REPORTING TO: MUNICIPAL COMMISSIONER, RAJKOT CITY

- Overall management of Manpower of more than 1000, including... ..

PLANNING OF MEDICAL SERVICES	QUALITY ASSURANCE
HUMAN RESOURCE MANAGEMENT	FINANCE & AUDITING
PROCUREMENT	DOCUMENTATION
TRAININGS – CAPACITY BUILDING	RESEARCH
PUBLIC RELATIONS	
MANAGEMENT OF MEDIA (PRINT & ELECTRONIC)	

LIAISON WITH PRIVATE HOSPITALS, CORPORATE HOSPITALS, NGOS AND POLITICAL MEMBERS

- Management of medical services at 20 health centers throughout the city.
- Management of sub- branches under health department i.e., food, malaria, ICDS, disease control, birth-death-marriage registration etc.
- Liaising with corporate hospitals, NGOs, media and political members. Handling Diseases control activities, National health programs etc.
- Providing proactive communication, leadership and advocacy for the diverse components of the medical community promoting the common vision and goals of the system.

6. MEDICAL OFFICER (QUALITY ASSURANCE) : Health Department, District Panchayat, Ahmedabad.

(2 0 0 8 – 2 0 1 4)

- Assisted in Hospital administration and NABH accreditation of Civil Hospital, Sola, Ahmedabad (150 bed).

- Management of services and Quality Assurance of Medical of 12 referral Hospitals (30 Bedded) And 40 Health Centers (6 Bedded) of Ahmedabad district.
- Directly involved in following components in implementation of Health Programs by district health administration...
 - ✓ POLICY MAKING, MONITORING & EVALUATION OF HEALTH SERVICES
 - ✓ QUALITY ASSURANCE
 - ✓ HUMAN RESOURCE MANAGEMENT
 - ✓ MEDICOLEGAL CASES MANAGEMENT
 - ✓ TRAININGS AND CAPACITY BUILDING
 - ✓ LIAISON WITH PRIVATE HOSPITALS, CORPORATE HOSPITALS & NGOS

7. Worked as Medical Faculty at SAL Medical College,Ahmedabad, C.U Shah Medical College, Surendranagar and M.P.Shah Medical College, Ahmedabad (As Assistant Professor & Tutor) – (From 2000 to 2008)

ACADEMIC ACTIVITIES, RESEARCH, PUBLIC HEALTH RELATED FILED WORK, HEALTH PROGRAMS

Awards & Appreciations



2016

D. L. SHAH NATIONAL AWARD BY QUALITY COUNCIL OF INDIA:
For best practice in “Implementation of Food Safety Act in Rajkot City”.



2016

KAYAKALP AWARD BY GOVERNMENT OF GUJARAT: State level award By Hon. Chief Minister of Gujarat Anandiben Patel for Best Practice in Healthcare in Rajkot



2015

FELICITATED BY HON. HEALTH MINISTER SHRI NITINBHAI PATEL :
For NABH Accreditation To Urban Health Center NANA MAWA – First In India



2015

NATIONAL AWARD BY QUALITY COUNCIL OF INDIA: For best practice in Implementation of ‘Malnutrition-Free’ City Campaign in Rajkot.



2013

**HON. CHIEF MINISTER
SHRI NARENDRA MODI**

has appreciated for 'Nutrition Mission' in Ahmedabad.



2013

QCI NATIONAL AWARD :

For the 'Nutrition Mission
– An Attempt to Fight against Child Malnutrition of Ahmedabad District



2011

NATIONAL AWARD BY QCI:

For Best Practice As QUALITY ASSURANCE MEDICAL OFFICER of Ahmedabad District.



2016

QUALITY MARK AWARD:

National Award by Quality Mark Trust, Gujarat for Best Practice in Healthcare in Rajkot City.

Significant Accomplishments

- Active participation and leadership in Full NABH accreditation process at HCG Cancer Centre, Ahmedabad – 2017
- Active participation and leadership in Full NABH accreditation process at Global Hospital, Ahmedabad - 2018
- **Achieved NABH Assessor Status :**
By National Accreditation Board for Hospitals, Govt. of India, - In April 2008 – Reg. No S – 15 – 201
- **Successful administration and NABH Accreditation of Sola Civil Hospital**
Worked for NABH Accreditation of Civil Hospital SOLA in 2009-10
- **First urban health center of India to get NABH Accreditation :** As NABH coordinator, NABH accreditation achieved for Nana Mawa health center of Rajkot city in Sept. 2015.
- **Third primary health center of India to get NABH accreditation**
As NABH Coordinator, Successfully achieved the NABH Accreditation for Jetalpur Primary Health Center of Ahmedabad district in 2010-2011 (3rd ever in India)
- **Nominated for prime-minister award for excellence in public administration by govt. of Gujarat**

For the project “Combating Malnutrition by using Information Communication Technology (ICT) & Community Participation – Developing an Effective Model in the Ahmedabad District”, in 2013. Chief Minister Shri Narendra Modi has especially appreciated personally for this achievement.

- Successful Management of **GUINNESS WORLD RECORD EVENT - ‘PRENATAL YOGA’** in Rajkot city, in which > 1500 pregnant ladies had participated. This even is registered in IN AUGUST 2016.
- **Appreciation by Hon. Health Minister, Gujarat**
For exquisite efforts to combat Swine-Flu epidemic in 2010-2011
- **Working Experience with MICA (Mudra Institute of Communication, Ahmedabad)...** A well-known organization in the field of Communication.
- **Worked With Indian Institute of Management, Ahmedabad**
For an Infection Control Intervention Project at Health Facilities of Ahmedabad district (2012)
- **Appreciation by Divya Bhasker Group for best practice in Healthcare in rajkot city.**
- **Associate Member of Quality Council of India** (Member No. FM/WR/4359)

Trainings Undergone

- The Recent Advances in Quality Management & NABH standards, by the Academy of Hospital Administration, Noida and State Quality Assurance Cell, Health Department, Govt of Gujarat, in March, 2021.
- Special training Program At Indian Institute of Management, Ahmedabad(IIM-A) : “Managerial Excellence Program for Best Leadership”, in April 2017 (For 5 days)
- Attended Training of ‘Quality Improvement Program in Health Care’ Arranged by QUALITY COUNCIL OF INDIA & GOVT OF GUJARAT in January 2013.
- Attended Training of ‘Quality Improvement Program – KIZEN,BMW,RADIATION SAFETY’ Arranged by GOVT OF GUJARAT in 2012.
- Attended Training of ‘NABH IN PHC-CHC’ Arranged by Gog in 2010.
- National level training of NACP III by National AIDS Control Society, August 2010 at ahmedabad.
- IMNCI training and sensitization by UNICEF & GoG in September 2010 at Ahmedabad.
- Revised National TB Control Program Training, January, 2009 at Ahmedabad.
- Participated in Training on Epidemiological Profiling Of HIV/AIDS Situation Using Data Triangulation In Gujarat- August 2009 at Ahmedabad
- Training Program attended – ‘Disability Management Training Program’ of Rehabilitation Council of India, Organized by The Society for the mentally retarded, Rajkot in 2003.
- Training for District level Rapid Response Team, under National Surveillance Program held at District Panchayat, Jamnagar in January 2001.

Trainings Conducted

The topics were...

1. Hospital clinical trainings and induction training
2. Infection control & BMW Management
3. Communication Skills & Soft Skills
4. NABH trainings
5. 5 S
6. Cold Chain Management & drugs management
7. Disease surveillance
8. Various National Health Programs
9. Nutrition

PERSONAL DOSIER

Date of Birth: 12th May, 1975

Contact : 9898220423 / 82381 22022, drpandya2902@gmail.com

Permanent Address : 103, Foram Flats, B/H Manav Mandir, Drive Road, Ahmedabad,
Gujarat.

Family Details : Father – District Education Officer- Govt of Gujarat, Class 1 Cadre (Retired)

Mother – Teacher

Wife - Professional Psychologist

Son – Study in 10th Std