Darshil Pandya   B.E (Electronics&Communication)

Contact No: 9409296436   **Email Id: pandyadarshil10@gmail.com**

Synopsis:

- Total 2.5 Years of IT experience in Telecom domain having 8+ months at onsite work experience.

- Managed entire spectrum of software development functions entailing implementation, CR requirement analysis, client interaction, testing, Support and Operation etc.

- A team player with strong communication and analytical skills.

Areas of Expertise:

Functional: Telecom OSS/BSS Domain, Major with (Billing System), Invoicing, Account Receivable, Debt Collection, General Ledger. Basic with CRM modules like customer management, Sales & Resource management, Inventory, Order management and other additional modules like Mediation & Provisioning, OCS, PCRF, Service order management, Integrations with external systems. Enterprise Service bus which is CAL in Sterlite BSS system.

Tools & Technology:

Programming Languages: SQL, Shell

Operating System: Unix, Linux, Windows

Application Severs: WildFly JBOSS 10, Apache tomcat 8, JBOSS 6.1, Docker Devops , RedHat

RDBMS: Oracle 11g (installation)

Tools and Utilities: Oracle SQL Developer, JIRA, GIT, SVN, xshell, SecureCRT

Work Experience:

Organization: Sterlite Technologies Ltd**.**

Tenure: 7th june to till the date

Designation: System Engineer

Current role & Responsibility:

- Full stack Product Installation BSS and OSS system and Product DB.

- Responsible for Billing process completion from Invoice Generation.

- Requirement gathering, analysis and liaise with development team for delivery. Integration and deployment of patch.

- End to End Product configuration (Service, Tariff, Digits, Promo) with central team.

- Incident management and issue analysis and resolution as L1/L2 team.

- Through regular weekly meeting, client communication.

- Responsible for carried out daily activity and monitoring systems.

Project Experience:

1) **Sampoerna Telekomunikasi Indonesia, Jakrta, Indonesia (Jan 2018 to Till Date) (Onsite 7month Experience)**

   Role: Implementations and Operation support and coordination

- Change Request and issue resolution related release deployments, carry out the testing and feed back to customer/ development team.

- Full stack Product Installation BSS and OSS system and Product DB. (JBoss 10 WildFly, Tomcat 8, Docker Devops)

- Responsible for Billing process completion from Invoice Generation.

- Requirement gathering, analysis and liaise with development team for delivery. Integration and deployment of patch.

- Incident management and issue analysis and resolution as L1/L2 team.

- Responsible for carried out daily activity and monitoring systems.

- End to End Product configuration (Service, Tariff, Digits, Promo) with central team.

- Through regular weekly meeting, client communication.

Academic Qualification:

B.E in **Electronics & Communication.**

Qualification	Month-Year Of Passing	School / College	Board/University	Percentage
B. E (E.C) (Electronics & Communication)	May-2016	Government Engineering College Gandhinagar	Gujarat Technological University	CGPA 8.6
H.S.C.	March - 2012	DiwanBallubhai School. Ahmedabad	G.S.H.S.E.B	78%
S.S.C.	March - 2010	DiwanBallubhai School. Ahmedabad	G.S.H.S.E.B	91.85%

Professional Enhancement:

Certification Training:

Organization: BHARAT SANCHAR NIGAM LIMITED (BSNL)

Tenure: 39 weeks

About Training: EMPLOYABILITY ENHANCEMENT TARINING PROGRAME (EETP)

Is a joint initiative by <u>AICTE and BSNL</u> under which only **300** Students were selected from all over Gujarat for this course. This course <u>covers total 7 technical subjects</u> as Mobile Communication, IP Networking& Cyber Security, and Broadband Technology, Optical Communications etc.

Certifications:

Diploma In Computer Multilingual Programming(DMCP) course from

C-DAC Computer Institute Governed by IT Dept. of India.

Participated in **TEXAS INTRUMENTS** India Analog Maker Competition 2015 held in our

College on 23rd March 2015.

Reference

Referrals will Be Provided On request.

Declaration

I hereby declare that all the information furnished in my resume is true to the best of my belief.

Hopping for your positive reply.

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Yours faithfully,

Darshil Pandya

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