

Zaid Mustaq Shaikh

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CAREER OBJECTIVE:-

- To work in a firm a professional work driven environment where I can utilize and apply my knowledge, skills which would enable me as a fresh graduate to grow while fulfilling organizational goals.

Basic Academic credentials:-

Qualification	Board/University	Year	Percentage
HSC	Gujarat Board	2018	65%

Computer Skills :

- Familiar with Microsoft Office Word, Excel.
- Internet Browsing.
- Good at Computer Work.

Experience:

1. Mass Callnet :- Feb 2018 To Jul 2018

- Collection Calling for Vodafone.

2. Airan PVT LTD :- July 2020 To March 2022

➤ I have worked in different processes at Airan.

- **GTPL :** Service Calling and Broadband Sales Calling □ **Vi (Vodafone Idea Pvt Ltd.) :**
 - MNP Retention (Got trophy for 3rd Rank)
 - Voluntary Churn ○ Upselling (Sales Process)
 - 6 Month Also work as Supervisor under Team Leader in upselling process.

Soft Skill:

- Ability to rapidly build relationship and set up trust.
- Confident and Determined.
- Ability to cope up with different situations.
- Hard working & Curious to Learn.
- Time management Skill.
- Good Communication Skill.
- Team management. ☐ Familiar to Dialer.

Personal Details:

- **Father's Name** : Mustaq Shaikh
- **Permanent Address** : 104,Fatima Residency, Near Kajal Park, Juhapura, A'bad-9
- **Date of Birth** : 25th May 2000
- **Language Known** : English, Hindi, Gujarati
- **Nationality/Religion** : Indian / Muslim
- **Marital Status** : Single
- **Interest & Hobbies** : Internet Surfing, Traveling, Music. ☐ **Declaration:**

I do here by declare that the above information is true to the best of my knowledge.

Zaid Shaikh

(Signature)