Palak Sachdeva

Email: palaksachdeva050@gmail.com

Mobile: +91-9479347130/7898936633

www.linkedin.com/in/palak-sachdeva-a4591216a

Behind Sangeeta Lodge,Civil Lines
Datia, Madhya Pradesh,475661

PROFILE SUMMARY

Software Test Engineer wi th**2+ years** of experience in software testing with heathcare domain. Good understanding and experience in test designing. Experienced in each phase of Test life cycle, Test strategies and Test planning.

Proficient with Agile methodology. Deputy Manager with 4.5 years of experience in day-to-day branch banking operations with competencies in fields such as Key Account Management, Team Management, Credit Analysis & Appraisal.

TECHNICAL SKILLS

Automation tools	Selenium Web driver (Basic knowledge)
Tools	Electronic health records, Charles,
Languages	JAVA, MYSQL,HTML,CSS,MYSQL
Testing	Automation test planning, Test case design, Test case development, Test execution and reporting. Regression Testing, Functional Testing.
Performance Testing	JMETER (Basic Knowledge)
Manual Testing Tools	API Testing (Postman), GTMetrix, JIRA

EXPERIENCE SUMMARY

- Worked in Manual testing of Healthcare domain Applications.

- Involved in Functional testing, Regression testing, Integration testing, Web Application testing, Cross
Browsers testing, User Interface & System testing, Basic knowledge of API
testing, Basic knowledge of selenium.

- Exposure to MySQL and preparing of Bug reports.

- Experience in Test case creation and Documentation.

- Interacted with the Business Users and the client to gather Requirements.

- Well acquainted with the Software Development Life Cycle (SDLC) and Software Test Life Cycle (STLC).

- Trainer for team members in concerned technologies and projects workflows.

- Motivated proactive software professional coupled with strong analytical and adaptive skills and interested in acquiring knowledge in imminent technologies.

WORK EXPERIENCE:-

Software consultant –Encora Innovations Labs Pvt. Ltd, Bangalore (April 2022 – Present)

Client: : Doctorsoft
Domain: HealthCare Domain
Description: Doctorsoft is a cloud-based electronic health records (EHR) software solution designed specifically for ophthalmologists and optometrists.

Roles and Responsibilities:

- • Worked as a member of QA team, responsible for testing and certifying the software applications as safe for deployment.
- Daily update meetings with QA manager to discuss the status of the project.
- Interacted with QA and development engineers to learn about workflow, analyzed the test process, helped develop strategies for testing products and services in Agile environment.
- Prepared test data for positive and negative test scenarios for functional testing as documented in test plan.
- Responsible for Regression testing, Black box testing and browser compatibility testing.
- Testing based on different user roles.
- Experienced with internal and external ICD-10 systems testing and analysis.
- Test case preparation.
- Conducted functional, Black box, positive/negative testing ,integration testing using JIRA for different modules of application.
- Responsible for updating the QA manager on weekly updates regarding the progress of testing efforts

_____ _____

Intern as manual Tester – Encora Innovations Labs Pvt Ltd, Bangalore – **(March 2021 – April 2022)**

Client: Doctorsoft

Domain: Healthcare Domain

Description: Doctorsoft is a cloud-based electronic health records (EHR) software solution designed specifically for ophthalmologists and optometrists.

Roles and Responsibilities:

- Understanding Project Requirements.
- Involved in Test case preparation.
- Involved in test case execution and functionality testing.
- Involved in client calls.
- Doing bug reporting.
- Test case preparation.
- Interacting with business owner / stakeholder for requirement and clarification.
- Attending daily stand-up meeting.

Deputy Branch manager-ICICI Bank ltd Datia branch –(September 2018-September 2020)

Roles and Responsibilities:

- Responsible for the Branch Operations including Clearing, Transfers, RTGS, NEFT, Cheque Book Request, Direct Banking services, Customer Dealing, Stop Payment Request Hot Listing and Re-issuance of debit cards.
- Checking Service Requests and ensure resolution with an appropriate response before Turnaround time.
- Cash Management and verification of transfers and cash withdrawal cheques.
- Conducted self-audits in operations: Through audit findings made recommendations to strengthen internal controls and safeguards to ensure general compliance with banking laws, managerial policies, and generally accepted audit standards.
- Managed the entire retail sales activities of bank, with a continual and consistent effort towards achieving excellence in customer service.
- Monitoring and over all maintenance of branch MIS reports.
- Routine work with high profile account relationships to satisfy their financial banking needs.
- Managing repair, maintenance and replacement of office equipment, appliances, furniture and furnishings.

Team Leader –ICICI BANK RPC Ahmedabad-(April 2016- September 2018)

Roles and Responsibilities:

- Processing and Validation of Demat Account Opening Forms at DVU.
- Risk management and evaluation.
- Comprehensive understanding of industry and applicable regulatory laws and regulations.
- Checking Service Requests and ensure resolution with an appropriate response before Turnaround time.
- Developing processes that reduce the time taken in processing loan applications.

Note: Took a break from October 2020 – March 2021 due to Self Marriage

EDUCATION

Course	Major	Year of Passing	University	College / School	Aggregate
PGDBM	Diploma in Banking	2015-2016	Manipal University Bangalore	IMA Bangalore	80%
B.E.	Electronics & Communication	2010-2014	RGTU Bhopal, India	SRITS, DATIA	86 %
XII	PCM	2009-2010	MP BOARD	SHSC,DATIA	80%
X	Science	2007-2008	ICSE BOARD	HCAS,DATIA	76%

DECLARATION

I do hereby declare that the above given statements are true and correct to the best of my knowledge.

Date: Palak Sachdeva