

# **DHAIRYA PATEL**

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in dhairya-p



International sales leader with 4+ years of experience in client pipeline development and account management. Identified customer needs and concerns, developed client base and pitched solutions based on product knowledge and domain expertise.

## Sales Director, APAC Itoma Lux Oct 2020 – Present

- Recruited & onboarded a team of 5 sales agents; Managed resource allocation to setup inbound & outbound processes
- Managed end-to-end sales cycle collaborating with stakeholders to boost sales of financing, marketing & sales solutions
- Streamlined lead generation by digital ads campaigns, cold-calling, outreach, hosting webinars and networking events
- · Led primary research to identify customer needs through surveys, focused-group discussions & 1-on-1 interviews

## Business Development Lead

#### **SS Consultants**

Aug 2020 - Aug 2021

- Led global team of 4 to enhance sales of products & consulting solutions by leveraging data-driven marketing strategies
- Boosted client engagement by identifying potential accounts, negotiating and closing deals, and follow-up touch base
- Developed **strategic action plans** to expand on offerings & resolve issues of current & potential target customers
- Spearheaded new product launch in NA market; Optimized CAC by designing incentive compensation plans & Ad spend

### Regional Sales Manager

#### LocoNav

Aug 2018 - June 2020

- Responsible for regional sales team of 4 to manage 500+ accounts & 20+ franchise; Top performer for multiple months
- Counselled fleet owners to promote product adoption; Strategized pricing to optimize negotiation & brand building
- Collaborated with stakeholders to **implement cross-selling**; Established strong relationships with fleet accounts
- · Awarded fast-track promotion to Sales Manager in 6 months for exemplary performance in niche market
- · Fostered corporate clients to overachieve targets & orchestrated perfect balance b/w recurring & non-recurring revenue

#### **Business Development Intern**

#### ProYuga Advanced Tech. Ltd.

May - Jul 2018

- B2B interaction, preliminary cold calls, business presentations, pitching material preparation, customer response analysis
- Market research on income based expenditure patterns in entertainment industry and customer loyalty programs
- · Analyzed research & survey results to formulate strategies to further identify target potential customers & procurement

#### Intern Skoda Auto India Pvt. Ltd.

Jul - Dec 2017

- · Increased the efficiency of an assembly line by standardization of tact and monthly monitoring reports
- · Improved response of "Defect Feedback Mechanism" with better communication that increased the efficiency of tasks
- Established Audi Q5 NG project: Identified and solved problems within stipulated deadlines to maintain quality standards

Academic Details				
Course	Board/University	Score	Year	
B.E. (Hons.) Mechanical & Minors in Finance	BITS Pilani	7.58/10	2018	
Class XII	CBSE	86.2%	2013	
Class X	GSEB	89.6%	2011	

Position of Responsibility & Extra-Curricular Activities		
Sports Secretary, Students' Union Council (BITS Hyderabad, 2016-17)	<ul> <li>Led a team of 25 fest organizing dept, clubs &amp; captains to host fest budgeting ₹2M</li> <li>Planned &amp; supervised the fest with 3000 participation in 20 sports across 4 days</li> <li>Cofounded Inter-BITS Sports Meet in Dubai with Diego Maradona as chief guest</li> </ul>	
Vice Captain, Cricket (BITS Hyderabad, 2016-17)	<ul> <li>Led the cricket team to win accolades in the various sports meet across the country</li> <li>Gold medalist (2016) &amp; Silver medalist (2017), Cricket tournament, Sports Fest</li> </ul>	
Core Member, E-Cell (BITS Hyderabad, 2014-16)	<ul> <li>Started Business Model Canvas series: 10 sessions, 50+ attendees, 30+ startup ideas</li> <li>Initiated career fair: Avenue for 28 startups to interview 180 students from 12 colleges</li> </ul>	