



## ► Ronak Lakhatariya

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- Looking for a challenging role in a reputable organization to utilize my technical and personal skills for the growth of an organization as well as to enhance my knowledge about new and emerging trends in the IT sector

### TECHNICAL SKILLS

- Amazon EC2, EBS, S3, VPC, SNS, RDS, CloudWatch, IAM, ELB, Route53, Autoscaling, CloudTrail etc.
- Google Cloud, Azure.
- Automation Services :- Amazon System manager, Elastic Beanstalk, Lambda function.
- Cost Optimization :- Amazon Trusted Adviser, Cost Explorer.
- Web/Application Server :- Apache, Nginx, IIS, Node Js, Angular, Laravel.
- Cloud Security :- Amazon Guard Duty & Security Hub.
- CCNA, Networking, Routing, LAN Connectivity, SOPHOS Firewall.
- Backup & Restoration management ( Cloud , Local ).
- HostGator cPanel, Domain Server & Server Role. LAMP, WAMP.
- Operating System ( Linux, Windows, MAC) with Hardware Troubleshooting.
- Telecommunication Systems & Wireless devices (AP, Router, ETC).
- Technical Support, SLA, Asset Management.

### EXPERIENCE

#### **IT Administrator (April 2017 – Present)**

Peerbits Solution Pvt Ltd. (S.G.Highway,Ahmedabad)

- Configuring and maintaining Cloud Based Webserver( Apache, Nodejs, Laravel, IIS, Laravel, Redis ) & Shared Webserver with computable environment
- Production Support on AWS Cloud using different services Like EC2, RDS, CloudWatch, Route53, ELB, VPC, S3 etc.
- Domain Setup and management of different hosting providers through cPanel as well as through hosting portal

- ▶ Maintain Backup & Restoration Strategies on Cloud as well on Local infrastructure.
- ▶ Manage and provide support on all the IT related devices Like Firewall, Switches, Raspberry-Pi, Gateway Devices, Desktop (Windows, Mac)
- ▶ Troubleshooting of hardware and Software issues
- ▶ Networking & Policy management in Firewall as per the requirement
- ▶ IT Resource Management and Arrangement as per the requirements.

### **Technical Support Expert (June 2015 – April 2017)**

Azure Knowledge Corp. (YOU Broadband ISP, Ahmedabad)

- ▶ Troubleshooting of Complex LAN/WAN infrastructure, including routing & switching protocols.
- ▶ Hands on working and troubleshooting with Huawei, Cisco, Zyxel, Voltek, Mikrotik Router devices
- ▶ Troubleshooting of issues like website accessibility, Mail SMTP issues, FTP upload, specific destination reachability issue, VoIP, SIP, VPN Connectivity related issues.
- ▶ Involved in SNMP Network management also familiar with Microsoft Outlook Configuration and troubleshooting issues related to them.
- ▶ Giving online support to YOU BROADBAND network in all over INDIA
- ▶ To escalate the issue on time to upper level team to maintain SLA with enterprise customers

### **Helpdesk & Network Engineer (June 2014 – June 2015)**

Microsense India Pvt. Ltd. (Hyatt Regency & Taj Gateway Hotel Umed, Ahmedabad)

- ▶ Upgrade, install and troubleshoot networks, networking hardware devices and software.
- ▶ Good experience in setting up and managing LAN and WAN environment.
- ▶ Maintain the Hotel Servers like Fodelio, POS
- ▶ Build up all guest WI-FI & LAN networks and admin networks
- ▶ Work on NOMADIX firewall and HP controller

### **Application & Support Engineer (June 2013 – June 2014)**

Jyoti Electronics Pvt. Ltd. (Ahmedabad)

- ▶ Designing RF Antenna & Other RF devices in CST Software.
- ▶ Understanding the requirement of Client and Provide Solutions.
- ▶ I have to attend meetings With SAC ISRO, PRL, IPR People for make them understand the use of CST software.

### **Project Training & Industrial Visit.**

- ▶ 6 Months Training at TATA Teleservices limited at Gujarat Bhavan, Ahmedabad
- ▶ Adani Mudra port & Adani Power House, Kutch.
- ▶ SAC ISRO ( For Meeting on GNSS Receiver used in Mars Mission)

### Education Qualification.

**Bachelor Of Engineering – (Gujarat Technological University) ( 2012 Batch )**

- ▶ B.E. In Electronics & Communication secured with C.G.P.I = 7.18 From LDRP ITR College

**Higher Secondary Certificate – (GHSEB) ( March 2008 )**

- ▶ H.S.C. In Science & Technology secured with 76.60 % From Vivekanand High School

### Professional Certifications.

- **AWS Certified Solution Architect Associate** (Licence No:42BXWZ2BEF41VKG)
- **RHCSA** (Electromech Corporation.)
- **CCNA** (FTS Data & Network Solutions)

### Personal Details.

- ▶ Date Of Birth : 9<sup>th</sup> June 1991
- ▶ Sex : Male
- ▶ Marital Status : Married
- ▶ Language Known : English, Hindi, Gujarati
- ▶ Hobbies : New Technologies, Writing, New digital Assets Learning

### Declaration.

I solemnly declare that all above information is correct to the best of my knowledge and belief.

Yours Faithfully,

Ronak Lakhatariya