Chetan Mistry

Email : mistrychetan85@gmail.com

Phone : +91 98203 11712

Experience Summary

* SAP Consultant with around 16+ years of experience in sap R/3 functionality of material

management and Warehouse Management System (WM and EWM).

* Significant expertise in domains entailing Rail, Manufacturing and Pharmaceutical industry
* 2 SAP Implementation & Multiple rollout / support project of different industries globally.
* Professional expertise in independently configuring and customizing SAP R/3 MM / WM Module.
* Exposure in SAP functional areas including MM, WM, FI, SD, PP, QM.
* Managing the relationship with client and ensuring delivery within stipulated timelines.
* Proven ability to manage and communicate with teams with exceptional analytical and organizational abilities
* Skilled in providing in-depth SAP product knowledge to help support business & project objectives and configuring SAP system according to new or changing business requirements.

Functional Experience:

Expertise in:

* SAP ECC 6.0 systems where the work included client interaction, testing, trouble shooting, production support.
* Document and approval of business requirement include BBP, FS, KDS, SIT and UAT.
* ASAP methodology to implement SAP and Integration tool like Barcode, ASRS and LIMS.
* Extensive overall experience in materials management module (MM) along with integration with FICO/SD/PP module.
* Proven ability to identify Best practices and perform process re-design.
* Designing, Defining and assigning organization structure in Customization.
* Master Data for Materials and Vendor – Material Info Records.
* Pricing , output determination, source list, release strategy for PO.
* Expert knowledge on procure to pay (P2P) processes.
* Configuration of Purchase order document types like Purchase requisition, Scheduling agreement, Purchase orders.
* Functional expertise: subcontracting, account assigned purchasing, service procurement, release strategies, Pricing, output determination, logistic invoice verification, Stock transfer orders (STO).  Pricing Experience: Configuration of Condition Types, Condition Tables and

Access Sequences, Determining and Maintaining Pricing Procedure, Creation of Condition Records and Analysis of Pricing and sound knowledge of different pricing schema for different business process.

* Statutory Concept: Complete statutory process and taxation master data and configuration.
* Production support: experienced in unit testing, system integration testing and user acceptance testing.
* Experience in data cleansing and data conversion using tools like LSMW, BDC and BAPIs.
* Development of ABAP reports / Transactions to meet the Customer specifications.

Current Role Description

SAP MM, WM/EWM and ARIBA Lead Consultant

Qualifications

|  |  |  |
| --- | --- | --- |
| Degree and Date | Institute | Major and Specialization |
| Bachelor of Engineering –  Jun 2006 | North Gujarat University | Computer |

Project Thesis

|  |  |
| --- | --- |
| Project Title | ERP Implementation and support |
| Tools used | SAP ECC 6.0 |
| Description | SAP implementation and Support include MM, WM, FICO, SD, HCM, PP and QMS module. Geography is INDIA. Worked as core team member from IT and support manager for SAP MM and WM. |
| Responsibilities | * Prepare all business document and get it approved from SAP core team * Configuration SAP MM and WM * Ensure all legacy report and add-ons working * Perform Unit and Integration testing * Deliver User training across India to Drive change management * Lead Barcode Sticker solution development which integrate SAP MM and WM processes * Develop reports and add on transactions to fulfill business requirement * Prepare master data template and tools to maintain and change * Go Live and support for pan India which include manufacturing, distribution, C&S. Loan license and Admin offices * After Hyper care of 6 month start rollout of MRP * Rollout SAP system to three group companies which is either take over or new entity * Ensure on time support for ticket and change requests |

|  |  |
| --- | --- |
| Project Title | ERP Rollout and Support |
| Software used | SAP ECC 6.0 |
| Description | Responsible for SAP MM, WM, PP, QM and MRP support, Look  after SLA for daily tickets and ensure Change Requests planning and implementation with team. |
| Responsibilities | * Responsible for SAP support for MM, WM, PP, QM and MRP module with respect to agreed SLA * Implement statutory changes and business requirement * Plan and rollout new business entity * Develop Online purchase portal with integration of SAP and EP * Develop vendor invoice tracking system workflow to ensure timely invoice execution * Rollout SAP in 4 new plants * Implement SAP SOLMAN 6.o for incident and change request management |

Assignments

The details of the various assignments that I have handled listed here, in chronological order.

|  |  |
| --- | --- |
| Project | SAP Support |
| Customer | Transport client at Sydney |
| Period | March – 2018 to Till Now |
| Description | SAP MM / SRM / ARIBA BAU support |
| Responsibilities | * Manage team and ensure SLA compliance * Support daily L2 tickets from 1400+ end users * Proactive Monitoring for SAP, ARIBA and SRM system * Closely work with project team to minimise any disruption by new change request and ongoing projects * Create value add for customer * Implement change request and minor enhancement |
| Solution Environment | SAP, ARIBA and SRM |
| Tools | SAP ECC 6.0 |

|  |  |
| --- | --- |
| Project | SAP Support |
| Customer | Fright Client – Brisbane |
| Period | March – 2017 to Feb - 2018 |
| Description | SAP Logistics and PP support |
| Responsibilities | * Support daily L2 tickets from logistics * Create value add for customer * Implement change request and minor enhancement * Ensure documentation and SLA compliance |
| Solution Environment | SAP |
| Tools | SAP ECC 6.0 |

|  |  |
| --- | --- |
| Project | SAP HANA |
| Customer | Manufacturing client - Kota |
| Period | Jan 2016 to July 2016 |
| Description | SAP HANA Go Live Support |
| Responsibilities | * Prepare Master data from legacy to new system * Testing process post- upgrade of the system. * Part of user training and UAT * Help Client to understand SAP WM and prepare organization structure |
| Solution Environment | SAP |
| Tools | SAP HANA 1016 |

|  |  |
| --- | --- |
| Project | SAP |
| Customer | Glenmark Pharmaceutical |
| Period | 3.3 Year |
| Description | SAP Implementation, Rollout and Support |
| Responsibilities | * Ensure all Business process included and agreed by business * Document and sign off for changes * Lead SOLMAN 7.1 Implementation for ITSM, Change Request Management, Test Management, Technical Monitoring, Solution documentation and Implementation module * Responsible for SAP UAT and go live support for Romania and Poland location * Responsible for SAP MM and WM Processes across india during Go live and Support * Implement SAP WMS system at UK Warehouse * Drive change management for SAP SOLMAN and WMS |
| Solution Environment | SAP |
| Tools | SAP Ecc 6.0 |

|  |  |
| --- | --- |
| Project | SAP |
| Customer | Zydus Cadila |
| Period | 2.1 Year |
| Description | SAP Support and Rollout - Accenture |
| Description | * Responsible for SAP support for MM, WM, PP, QM and MRP module with respect to agreed SLA * Implement statutory changes and business requirement * Plan and rollout new business entity * Develop Online purchase portal with integration of SAP and EP * Develop vendor invoice tracking system workflow to ensure timely invoice execution * Rollout SAP in 4 new plants * Implement SAP SOLMAN 6.o for incident and change request management |
| Solution Environment | SAP |
| Tools | SAP ECC 6.0 |

|  |  |
| --- | --- |
| Project | SAP |
| Customer | Zydus Cadila |
| Period | 4.2 Year |
| Description | SAP Implementation, Rollout and Support |
| Description | * Preapre all business document and get it approved from SAP core team * Configuration SAP MM and WM * Ensure all legacy report and add-ons working * Perform Unit and Integration testing * Deliver User training across India to Drive change management * Lead Barcode Sticker solution development which integrate SAP MM and WM processes * Develop reports and add on transactions to fulfill business requirement * Prepare master data template and tools to maintain and change * Go Live and support for pan India which include manufacturing, distribution, C&S. Loan license and Admin offices * After Hyper care of 6 month start rollout of MRP * Rollout SAP system to three group companies which is either take over or new entity * Ensure on time support for ticket and change requests |
| Solution Environment | SAP |
| Tools | SAP ECC 6.0 |

Employment Summary

|  |  |  |
| --- | --- | --- |
| Dates | Organisation | Roles |
| Jan 2016 to Till  Now | TCS | SAP Functional Consultant |
| Oct 2012 to  Jan2016 | Glenmark Pharmaceutical  Ltd. | Manager IT – SAP MM / WM /  SOLMAN Implementation, Rollout and support |
| Sep 2010 to Oct  2012 | Accenture Service Pvt. Ltd. | Project Manager – SAP Support and Rollout |
| July 2006 to Aug  2010 | Zydus Cadila Healthcare Ltd. | Manager IT – SAP MM / WM  Consultant |