**CURRICULUM VITAE**

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| **DHAVAL J. JOSHI**  **Mechanical Engineer**  **Exp- 6 Years** | **Address**  **Mobile**  **Email**  **D.O.B** | C-19, Avadhpuri Society, Near G.E.B. Dholka Road,Bavla-382220  Ahmedabad(GUJARAT)  +91-8469151141  dhavaljoshi1292@gmail.com  01ST February 1992 |

**CAREER VISION:**

I am a mechanical engineer by profession looking forward to work with an organization where I can utilize my skills & knowledge and can grow with the company as well as could achieve my personal goals.

**ACADEMIC QUALIFICATIONS:**

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| **SR.**  **NO.** | **EXAMINATION** | **BOARD/**  **UNI.** | **YEAR** | **PLACE** | **PERCENTAGE/ CGPA** |
| 1 | S.S.C. | G.S.E.B. | 2008 | BAVLA | 76.31% |
| 2 | H.S.C. | G.H.S.E.B | 2010 | BAVLA | 61.40% |
| 3 | DIPLOMA MECHANICAL ENGINEERING | G.T.U. | 2013 | GANPAT UNIVERSITY KHERVA(MEHSANA) | 7.96 |
| 4 | B.E.  (MECHANICAL ENGINEERING) | G.T.U. | 2016 | SAL COLLEGE OF ENGINEERING  (AHMEDABAD) | 6.87 |

**EXPERIENCE :**

* I had worked from 2017 to 2018 as **G.E.T** in Customer Care(Service) in Sales Marketing at “Tirth Agro Technology Private Limited” Rajkot.
* I handle **SQUARE BALER** Product (**Service, Spare, Customer Complaint**, **Warranty, DMS**) as Assistant Engineer Since 2018 to 2019.
* After then lead to New Product to HO (**PNEUMATIC PLANTER & MB PLOUGH**) to Procurement of spare and service, Demostraints, Customer Feedback Survey, Technician Training, Develop of Product, Retrofitment, Service bulletine across India Since 2019 to 2021.
* I handle Distributors and Dealers of Service, Spare, Spare Availability, Trouble Shooting, Warranty, Technician Training, Service bulletine, Dealer Infrastructure, Off Season Maintenance,Service Camp, DMS of Various District Area(Surendranagar, Ahmedabad, Kheda, Anand) Gujarat since 2021 to 2023
* Now I am Looking FE division Product (Fail Mower, Sub Soiler, Square Baler, Pneumatic Planter, MB Plough, Mobile Shredder, Post Hole Digger, Rakshak Spraying Machine, Super Seeder) Spare, Service, Spare Availability, Job Card, Warranty, Technician Training, Off Season Maintenance, Service Camp, Service bulletine, DMS, PDI, Installation Various District Area(Surendranagar, Ahmedabad, Kheda, Anand, Surat, Tapi, Narmada, Navsari, Valsad) Gujarat.

**PROJECTS WORKS :**

* Coal drying by using waste heat in **“VIVAAN STEEL PVT LTD”** 7TH SEM in B.E. Mechanical Engineering.
  + In which coal is contain 15% to 20% moisture. This is reducing by waste hot gases which are coming from the furnace. It will reduce almost 5% to 10% moisture. It will costly process as compare to dry the coal by using industrial fan. In economic point of view this process is very positive method.
* Design and development of a **“PELTIER EFFECT ON REFRIGERATOR”** 8TH SEM in B.E. Mechanical Engineering
  + Thermoelectric modules waste heat from electricity generation, is to the refrigerator. Electric power generation thermoelectric modules are used for temperature between hot and cold surfaces and consequently, the difference observed in increasing or decreasing the amount of voltage**.**

**KEY SKILLS:**

* Provide training to dealer manpower, OEM’s and customers.
* Dealer development and work shop facility norms audits.
* Organize Service Camp, Mechanic & Customer Meet.
* Diagnosis of Product Failures.
* Warranty Audits
* Dealers SOP Audit
* Pre-seasonal camps to be organize at dealer end.
* On spot service provide to the customer.
* Promoting Genuine Spares Sales
* Retro fitment work will be completed on priority basis as per cut off chassis.
* Take up Critical Product failure with CFT or Vendors to resolve them.
* Trouble shooting and fault diagnosis.
* Highlight new product performance through reports by field trails.
* PDI and Installation report maintain.
* DMS (Dealer Management System)

**Customer Care:**

* Analyse the problem and find root cause.
* After Service customer follow up, conduct service campaign,
* Handle complaints relating to warranty and quality standards.
* Interact with customers for solving their technical problems.

**AREA OF INTEREST:**

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| --- | --- | --- |
| Mechanical | Thermal Engineering | Production |
| Machine Maintenance | Computer- Aided Design | Quality Control |
|  |  |  |

**TECHNICAL SKILLS:**

Ms Word Excel, Ms Office, CCC+

**OPERATING SYSTEMS:**

Windows-XP, 7, 8, 10

**VISITS:**

* Visited companies like Jayoti CNC(Rajkot), captain tractors(Rajkot)
* Harsha engineering (changodar)
* Gujarat seeds and oil refinery PVT. LTD(Adipur,kutch)
* Indo jurman tool room, Vatva GIDC (Ahmedabad)
* Adani (Mundra port)
* Adani power plant(Mundra)
* Dudhsagar dairy(Mehsana)

**ACHIEVEMENTS & PARTICIPATION:**

* PARTICIPATION IN DANCE COMPITITION IN 2003
* PARTICIPATION IN ATHLETICS(LONG JUMP) IN 2004,2005,2006
* PARTICIPATION IN AHMEDABAD RURAL CRICKET COMPETITION IN 2009
* PARTICIPATION IN I-FEST IN 2013

**STRENGTHS:**

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| Quick Learner | Problem Solving Skills | Disciplined |
| Punctual | Hard Working | Self-motivation |

**HOBBIES:**

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| --- | --- | --- |
| Listening Music | Travelling | Cricket |
| Reading | Volleyball |  |

YOURS FAITHFULLY,

DHAVAL J. JOSHI