**Rahul Panwar**

**9837896019**

**Panwarrahul.1209@gmail.com**

**D7 Santi Nath Apartment near Baliyadev mandir Vejalpur**

Customer service executive

Highly skilled, detail-oriented professional with persuasive communication skills and a problem-solving attitude. Experienced as a customer service representative with the ability to develop meaningful relationships with consumers over the phone.

Ileads Auxiliary Service Mar 2023 To Sep 2023

Dehradun, Uttarakhand, India

1. Handle customer complaints, provide appropriate solutions and alternatives within the time limits; follow up to ensure resolution. Keep records of customer interactions, process customer accounts and file documents.
2. Follow communication procedures, guidelines and policies. Take the extra mile to engage customers.

**Personal Proffile**

**DOB : 28 Sep 2002**

**Nationality : Indian**

**Marital Status : Single**

**Education : 12th Doon Public School ICSE Board 2020**

**BSC IT Doon Ghati College Sep 2023**