Ravi Patel

15, Radha Krushna Park, Ahmedabad , Gujarat-380026- (C) +91-9727372910 - sirpatel@gmail.com

Summary

Seeking a position to utilize my skills, ready to take challenges and be an asset to whichever organization

I belong and thrive to overcome the challenge with ease and the best possible solution. Obtain a position in an organization, which will enhance my talent and provide a good opportunity for professional growth, based upon my performance.

I am dedicated Manager and effective leader who excel at using proven methods and cutting-edge technology to successfully cut costs, streamline operations and increase productivity. I as a Manager versed in contract negotiation and process improvement. Applies in-depth knowledge of industry trends and shifts to offer valuable insights on opportunities for new growth and business expansion.

My skills in distribution, production and process control. Possesses a high degree of integrity and an outstanding work ethic, as well as strong leadership qualities.

Highlights

* Dedicated
* Flexible
* Troubleshooting and problem solving
* Productivity improvement specialist
* Multi-site operations
* Team building
* Personable
* Strategic planning

Experience

Shree Balaji Agora Mall (Manav Nesvi Infrastructure) June 2014 to Nov 2014

**Senior Manager**

Ahmedabad, Gujarat

* Resolve customer complaints about food quality or service.
* Monitor actions of staff and customers to ensure that health and safety standards and liquor regulations are obeyed.
* Meet with sales representatives to order supplies such as tableware, cooking utensils, and cleaning items.
* Schedule work hours for servers and kitchen staff. Monitor food preparation and methods.
* Total receipts and balance against sales, deposit receipts, and lock facility at end of day.

***Contact Person***

***Mr. Bhupendra***

***+91-9227888073***

Jubilant Food Works Ltd. (Domino’s) March 2013 to Feb 2014

**Store Manager**

Ahmedabad, Gujarat

The role has a strong hospitality element, ensuring that the restaurant delivers high-quality food and drink and good customer service.

* Organizing stock and equipment, ordering supplies and overseeing building maintenance,
* Cleanliness and security.
* Planning and working to budgets.
* Maximizing profits and achieving sales targets set by head office,
* Training and developing existing staff, motivating and encouraging staff to achieve targets, coordinating staff scheduling and rotas.
* Working to ensure standards of hygiene are maintained and that the restaurant complies with health and safety regulations.
* Ensuring high standards of customer service are maintained
* Handling customer complaints and queries;
* Preparing reports and other performance analysis documentation reporting to and attending regular meetings with area managers
* Establishing relationships with the local community and undertaking activities that comply with the company's corporate social responsibility programs.

***Contact Person***

***Mr. Jatin***

***+91-9825804585***

Subway April 2011 to Jan 2013

**Store Manager**

Ahmedabad, Gujarat

* Cleanliness and security.
* Planning and working to budgets.
* Maximizing profits and achieving sales targets set by head office,
* Training and developing existing staff, motivating and encouraging staff to achieve targets, coordinating staff scheduling and rotas.
* Working to ensure standards of hygiene are maintained and that the restaurant complies with health and safety regulations.
* Ensuring high standards of customer service are maintained
* Handling customer complaints and queries;
* Preparing reports and other performance analysis documentation reporting to and attending regular meetings with area managers
* Establishing relationships with the local community and undertaking activities that comply with the company's corporate social responsibility programs.

***Contact Person***

***Mr. Vikram***

***+91-8511360753***

McDonald Sept 2008 to Sept 2009

**Sift Manager**

Cody (WY), USA

As a Shift Manager I lead shifts every week, making sure customers get a fast, accurate, friendly experience every visit. Provides leadership to crew and other managers during a shift to ensure great Quality, Service and Cleanliness to our customers. I perform a variety of tasks, which may include planning for each shift, monitoring performance during the shift, taking action to ensure the team is meeting McDonald's standards, monitoring safety, security, and profitability, and communicating with the next Shift Manager to help prepare him/her to run a great shift, too.

As a Shift Manager i was responsible for

Food Safety

Internal Communication

Inventory Management

Daily Maintenance and Cleanliness

Managing Crew

Quality Food Production

Exceptional Customer Service

Safety and Security

Scheduling

Training.

***Contact Person***

***Mr. Jerry***

***+1-3078994462***

Cambay Hotel & Grand Bhagwati Hotel Jan 2008 to Aug 2008

**As Server cum Cashier**

Ahmedabad, Gujarat

1) Receives funds from customers and employees, disburses funds, and records monetary transactions in business establishment or place of public accommodation: Receives cash or checks or completes credit-card charge transactions.

2) Counts money to verify amounts and issues receipts for funds received.

3) Compares totals on cash register with amount of currency in register to verify balances.

4) Endorses checks and lists and totals cash and checks for bank deposit.

5) Prepares bank deposit slips.

6) Posts data and balances accounts.

***Contact Person***

***Mr.Shekhar***

***+91-9377966078***

Hilton Park Hotel Jun 2006 to Oct 2007

**As a Banqueting Waiter, Restaurant Waiter, Pool Attendant,**

Nicosia, Cyprus

Establishes effective employee relations and maintain the highest level of professionalism, ethic and attitude towards all hotel guests, clients, heads of department and employees. Cleans and polishes Glassware, China ware, hollowware and flatware. Maintains cleanliness and mise-en-place level at working station and

Obtains requested items from the storeroom. Keeps general appearance and maintenance of Restaurant working areas? Follows correct sequence of service outlined in the Standard Operating Manual. Sets up tables in accordance with Restaurant policy. Cleans and removes dishes from the table after service is completed. Transports soiled dishes from dining room to kitchen and depositing them in proper placing at the Steward area. Cleans all spillage during mealtime and at closing. Maintains excellent grooming standard at all times.

Stock bar with beer, wine, liquor, and related supplies such as ice, glassware, napkins, or straws. Clean bars, work areas, and tables. Serve wine, and bottled or draft beer. Collect money for drinks served. Check identification of customers to verify age requirements for purchase of alcohol. Arrange bottles and glasses to make attractive displays. Supervise the work of bar staff and other bartenders.

**Contact Person**

**Mr. Stelios**

**+357-99976362**

Coral Beach Hotel & Resort Jun 2005 to Sept 2005

**As a Bar Waiter, Part time bar man, part time bar manager**

Nicosia, Cyprus

Stock bar with beer, wine, liquor, and related supplies such as ice, glassware, napkins, or straws. Clean bars, work areas, and tables. Serve wine, and bottled or draft beer. Collect money for drinks served. Check identification of customers to verify age requirements for purchase of alcohol. Arrange bottles and glasses to make attractive displays. Supervise the work of bar staff and other bartenders.

***Contact Person***

***Mr.S.michale***

***+357-26938487***

**Education**

Cyprus College April 2004 to Aug 2007

**Higher Diploma in Hotel Management**

Nicosia, Cyprus

I have done Practical Cookery + Advanced cookery ,Housekeeping, Business of Hotel, F&B Service, Tourism Management ,Managerial Account Food & Nutrition & Health, Principles @practices of tourism Bar & Beverage Management, Front Office Management, F&B operation Service & Management, Psychology Of life, Computer Fundamental & application, History of Cyprus ,Tourism Development, Principles of Economics, Diploma Project, Advanced Hotel Management, Business Law, Supervision In hospitality Industries ,Marketing Management for Hospitality Industries, European Tourism and hospitality, Food & Lab. Cost Control, Conventional management & Group Sales.

**Final Year Project: - Title: - Problems in Banqueting Department. COMMUNICATION WITHIN DEPARTMENT (GPA-2)**

**H.S.C** (G.S.E.B.) From Shree Sarswati mandir High School

A’ bad with 58.o%.

**S.S.C** (G.S.E.B.) From Shree Sarswati mandir High School

A’ bad with 72.0%.

Skills

**Multitasking**

My ability to handle multiple responsibilities, handle a dissatisfied guest, Time management expertise and ability to adapt quickly to guests' needs and manage simultaneous projects.

**Flexibility**

I can work unusual hours or longer hours than a basic desk job, If unexpected situations arise i will be ready to switch gears at a moment’s notice.

**Technical and language skills**

I have Computer skills and language skills. I am fluent with Greek, English, Hindi &Gujarati languages. I have basic plus fundamental knowledge of computer.

**Building connections**

I have ability to make positive connections with clients, guests, vendors, and even other employees. My ability to do relationship building, vendor management, client management, guest relations, and team leadership.

Interests

**Hobbies**

Bar Tending (Participated in Cyprus Bar tender Cocktail competition), Cooking, Traveling, juggling

**Computer:**

Windows, XP, Vista, DOS , Knowledge of Computer Application & MS Office.

Good Knowledge of Internet. Also done computer Fundamental

**Sports:**

Snooker, Cricket (played Cricket for Cyprus college Team For Four years and won Man Of The Match Title and cup) I also like reading, blogging, and web browsing

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| **Extracurricular Activities:**   * Cyprus college cricket player   **Strengths:**   * Positive thinking * Hard Working * Co-operative   **Hobbies:**   * Traveling * Play cricket & pool * Listening Music   **Career Interest:**   * Project * Maintenance * Production * Marketing * Make Bright career in Hotel Industries |

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| **RAVI PATEL**  **Correspondence Address:**  Mr. Ravi Patel  15, radha Krishan Park,  Nr. Baroda highway C.T.M, Ahmadabad.  Pin-380026.  **State:** Gujarat  **Countr**y: India  **Email:**  [**sirpatel@gmail.com**](mailto:sirpatel@gmail.com)    **Mobile no:** 9727372910,  0795835255  **Favorite Subjects:**     * Cookery * F & B cost Control * Finance * Marketing * Tourism |

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| **Declaration:-** |

I hereby declare that the above-mentioned information is true to the best of my knowledge.

**Ravi Patel**

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