**CURRICULUM VITAE**

**V SRIDHAR**

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**Career Objective:**

Seeking a position with a reputed organization to enhance my skills and abilities in areas that offers professional growth while being resourceful, innovative and flexible.

**Work Experience Summary:**

Having 8+ years of professional experience on geographical mapping systems, worked as a **Process Specialist** in **Cognizant Technology solutions** for **Apple Maps**, handling a team working on multiple projects/tasks and deliver within a strict time-line Good interpersonal skills with experience in working with cross-vertical projects, good knowledge in office products like Quip, Word, Excel, Power point and experience in working with a multi-national organization.

**Work Experiences**

* Working as a Process Specialist in cognizant from Sep 18 to Aug 23
* Worked as Senior Process Executive from Sep 2017 to Sep 2018 at Cognizant Technology Solutions, Wave rock.
* Worked as a Sr. quality Analyst in Bee Gees Team at Randstad India Pvt Ltd Client Google Hyderabad.
* Having Strong knowledge on Addressing, Naming and Designing Road and Polygon creation.

**Key Roles & Responsibilities:**

**Process Specialist (Sept 2018 to Aug 2023 - Cognizant Technologies Solutions)**

**Addressing Prototype** (06/2019 – 01/2023)

Develop both short-term tactical & longer-term strategic infrastructure for GIS platform and worked closely with the client and partners to develop and deploy complex GIS solutions for multiple countries like USA, UK, CANADA, FRANCE & SPAIN.

* Received Hall of fame, cognizant digital operations award for the month of Aug 2019
* Received Ace of cookies, cognizant digital operations award for the month of Dec 2019
* Received cognizant digital operations, hall of fame award for the month of July & Aug 2020

Deliver excellence in stages of the project.

**Addressing** (09/2018-10/2023)

Developing maps for User friendly which helps users to travel different destinations through efficient and shortest path with the accurate information. Worked closely with the client and partners to develop and deploy complex GIS solutions for multiple countries like GREECE, DENMARK, MEXICO

**Spectrum Checks**

* Identifying & resolving the check issues.
* Worked on checks which would give better result to client by delivering on time.
* Worked on Naming & Addressing checks.
* Finding Root Cause for check issues
* Proposing solutions for incorrect check logic

**Sr Quality Analyst** *(Feb 2014 to May 2017) –* ***Minvesta India Pvt Ltd***

* Perform random quality checks for the work done by the operator
* Analyze & spot error trends over massive datasets of manually labelled imagery
* Pro-actively identify policy inconsistencies resulting in lesser quality data
* Sync with policy team to iron out the inconsistencies, provide suggestions for uniform policy access and application
* Doing spot checks and sharing the observations to operator to improve the productivity and quality
* Review the satellite imagery provided by the client
* Giving timely feedback and handle escalations
* Verifying feedbacks from business owners and correcting the data accordingly
* Identifying important land marks and creating markers and events for the same Prepare daily report on team performance and send to the executive team
* provide regular report to the Engineering Team with Bug summary and impact assessment
* Analyzing & understanding the requirements in a tool, raising requests, follow up & impact analysis
* Collecting user requirements and working accordingly to give users the best experience
* Interacting with Developers & Geo Content Strategists to resolve bugs, errors & bad quality data
* Checking for Update portal and latest policy update mails for the client, sync with the policy team to iron out policy inconsistency
* To make sure that the overall quality of the process is maintained by facilitating.

**Roles & Responsibilities: -**

* Have provided immense contribution in Prism Validations QC as one of the senior members of this project.
* Worked as a part of RCA (Root Cause Analysis) team and helped the leads understand the reasons as to why there was an error and how the error can be prevented from re-occurring.
* Worked along with the leads in setting up the documentation guidelines and the Decision Tress related to different stages of the project.
* Worked as a part of QC team and provided the required insights on the Quality parameters that are to be followed at each stage.
* Developing the quality of the map by maintaining 99% accuracy while working on the respective issues.
* Have provided immense contribution in Process QC as one of the senior members of this project.
* Has been identified as one of the key editors in the project, who can work on ad hoc and priority tasks based on the requirement
* Worked as a Mentor whenever there is a need for newly added validation teams and taking them through the workflows and the guidelines as this is the important stage for the county submission.
  + Provided the support during the initial stage of the project to the Team Leader’s to setup the workflows and the guidelines at each stage of the project.
* Provided the shadow session to the clients on the work flows being followed at the production levels at each stage of the process.
* Providing training to the associates joining the team, and being responsible to make understanding and clarifying the policies for a smooth and streamlined workflow.

**Achievements:**

* Received Leading Edge in Cognizant.
* Awarded with SPOT LIGHT in R&R for maintaining the good team efficiency.
* I have been rated with top most rating as a team lead for the last 5yrs.
* Promoted to the Validation Team basis on exceptional performance
* Been Golden operator for handling 10 process in span of 5 years.
* Awarded with Superlatives and Super Superlatives for production and quality.
* Promoted to Quality team basis exceptional performance.
* Part of a special pilot project to cover all the monuments and well known structures of Hyderabad with a team of 10 members

**Software Knowledge:**

* Operating System : Windows, IOS, Python
* Packages : MS Office (Word, Excel & PowerPoint), BB Edit, Visual Studio Code, Github

**Strengths:**

* Assertive
* Communicative
* Enthusiastic to face new challenges
* Handing Multiple Task
* Working in dynamic condition

**Education:**

* Graduation in the field of Electronics and Communication Engineering from Pulla Reddy Institute of Technology with an aggregate of 75% in the year 2013.
* M.P.C from MNR Junior College with 89% in the year 2009.
* S.S.C from Good Samaritan School with a percentage of 75% in the year 2007.

**PERSONAL PROFILE:**

Date of Birth

Gender

Father Name

Languages Known

Nationality

Hobbies

: Aug 8th, 1991.

: Male

: V Raju

: English, Hindi &Telugu

: Indian

: Playing Games & Listening Music.

**DECLARATION:**

I hereby declare that the information furnished above is true to the best of my knowledge

Date: Signature

Place: Hyderabad V Sridhar.